## Vang, Mai (CI-StPaul)

From: anikova1 <anikova1@gmail.com>
Sent: Tuesday, February 17, 2015 11:09 PM

**To:** Vang, Mai (CI-StPaul)

**Subject:** gas meter barrier install at 670 5th St. E., Saint Paul, MN

Gas meter barrier required by inspections. Must be done by Xcel Energy. Please find their response below. I contacted them a while back.

Sent via the Samsung Galaxy STM III, an AT&T 4G LTE smartphone

----- Original message -----

From: Anna O

Date:02/17/2015 2:26 PM (GMT-06:00) To: Anna O , Eugene Ogranovich

Subject: Fwd: RE: Customer question regarding gas meter barrier install at 670 5th St. E., Saint Paul, MN

----- Forwarded message -----

From: "Anna O" <anikova1@gmail.com>

Date: Feb 17, 2015 2:25 PM

Subject: Fwd: RE: Customer question regarding gas meter barrier install at 670 5th St. E., Saint Paul, MN

To: <george.niemeyer@ci.stpaul.mn.us>, <Rich.Singerhouse@ci.stpaul.mn.us>

Cc:

We have asked Xcel Energy to install barrier per your report. Please see below. They advised it can only be done in the spring. Would you like us to try to secure it ourselves? With what materials?

Thank you Anna

612-229-7009

From: "Schmidt, Jeffrey J" < jeffrey.j.schmidt@xcelenergy.com>

Date: Feb 12, 2015 12:17 PM

----- Forwarded message -----

Subject: RE: Customer question regarding gas meter barrier install at 670 5th St. E., Saint Paul, MN To: "INQUIRE" <Inquire@xcelenergy.com>, "anikova1@gmail.com" <anikova1@gmail.com>

Cc: "McGinnis, Christine M" < Christine. McGinnis@xcelenergy.com>

Ms. Ovsyannikova,

I had a foreman validate the need is for two ballards to protect the meter. The address will be added to a list for installation later this year when the weather is more conducive for pouring concrete.

Please continue to use caution when driving past the meter set. Please let us know if plans for this home change. Jeff Schmidt 651-229-2381 From: INOUIRE Sent: Wednesday, February 11, 2015 12:33 PM **To:** Schmidt, Jeffrey J Subject: Customer question regarding gas meter barrier install at 670 5th St. E., Saint Paul, MN Dear Mr. Schmidt, Re: Account number 4487296 - 670 5th St. E., Saint Paul, MN We received the email below from the owner of 670 5<sup>th</sup> St. E., Saint Paul, MN asking about a gas meter barrier install order for the address. The owner previously called on 01/19/2015 and there was a gas emergency order put in to have a barrier installed, PTJ 398141106, but that order says it was referred to gas construction. Could you confirm if that work has been completed yet? Thank you for any help you can provide. Sincerely,

## Matt F.

## Xcel Energy | Responsible By Nature

**Customer Service - Correspondence Dept.** 

Attn: Correspondence P.O. BOX 8 Eau Claire, WI 54710

P: 800-895-4999 F: 800-895-2895

E: Inquire@xcelenergy.com

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From: anikova1 [mailto:anikova1@gmail.com]
Sent: Wednesday, February 11, 2015 9:38 AM

To: CustomerService

Subject: 670 5th st east. St paul.

hello. I called two weeks ago to schedule meter barrier installation outside of the house. Can you please send me confirmation that this was already done? It was required by the city. I have to forward them the information.thank you!!

Anna

Owner

612-229-7009

Sent via the Samsung Galaxy  $S^{\mbox{\tiny TM}}$  III, an AT&T 4G LTE smartphone