

## Claims Report

### January - December 2013

C-120008	Farmers Insurance for Charles Nelson 3450 Chandler Road Shoreview MN 55126	On August 17, 2011, SPRWS pick-up truck stopped at a gas station at 3457 Rice Street. SPRWS truck drove over a wheel chair ramp lowered to the ground from a handicap accessible van. The ramp was damaged and required replacement.	\$1,398.80
C-120085	Tasha Mirick Minneapolis MN 55406	On April 10, 2012, at the intersection of Emerald and Ellis Streets in Saint Paul, SPRWS pick-up truck failed to yield the right of way and turned left in front of claimants on-coming car. Claim made for property damage.	\$1,798.32
C-120180	Metropolitan Council 390 Robert St. N Saint Paul MN 55101	On June 18, 2012 SPRWS Tandem Dump Truck merged onto 35E @ Wheelock Pkwy & rear-ended a Metro Transit vehicle, a Ford Transit Connect Van. The impact pushed this vehicle into the vehicle in front. The claimants vehicle was a total loss being impacted both front and rear.	\$21,905.83
C-120196	Metropolitan Council 390 Robert St. N Saint Paul MN 55101	On June 18, 2012 SPRWS Tandem Dump Truck merged onto 35E @ Wheelock Pkwy & rear-ended a Metro Transit vehicle, a Ford Transit Connect Van. The impact pushed this vehicle into the vehicle in front. This settled a workers compensation claim arising from the accident.	\$541.05
C-120223	Garrett Stadick 9920 Briar Road Minneapolis MN 55437	On October 19, 2012 SPRWS repaired a broken water main in front of 983 St. Anthony, on the north side of I-94, adjacent to a pedestrian bridge installation. The break resulted in saturated soils. On October 25, 2012, the bridge project pushed traffic to one lane over the main break patch. The patch settled creating a pothole in which the claimant's vehicle tire popped and bent the rim.	\$396.57
C-120226	Laudan Fenster 2306 Timber Trail East Maplewood MN 55119	SPRWS forces were performing routine hydrant inspection and flushing exercises in an area of high static pressure when internal hydrant mechanisms failed and a sudden pressure surge resulted. The pressure surge impacted 13 homes in a cul-de-sac served by the dead-end water main and each property immediately experienced a flooding situation. SPRWS immediately dispatched crews to control the flooding, assess the situation and promptly contracted for water clean-up of each property.	\$1,123.50

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C-120235	Kathleen Pinkett 932 Lexington Pkwy Saint Paul MN 55105	On October 19, 2012 SPRWS repaired a broken water main in front of 983 St. Anthony, on the north side of I-94, adjacent to a pedestrian bridge installation. The break resulted in saturated soils. On October 25, 2012, the bridge project pushed traffic to one lane over the main break patch. The patch settled creating a pothole in which the claimant's vehicle tire popped.	\$138.54
C-120237	Claudine Moon 475 Arlington Ave Saint Paul MN 55117	On October 9, 2012 SPRWS shut down the watermain to replace a hydrant on Arlington W of Arundel. It appears the operation of the valve caused a surge resulting in a leak at the claimant's meter. The claim was to dry and re-stretch carpet.	\$190.17
C-120242	Kemper Services Group for Brad Patterson Minnetonka MN 55345	SPRWS pick-up truck merged into the left turn lane while traveling southbound on Rice at Larpenteur. SPRWS failed to make sure the lane was clear and struck the claimant's vehicle. Claim is for light damage to right-front of claimant's vehicle.	\$942.65
C-120262	Amanda Kelso 363 Stinson St Saint Paul MN 55117	On October 19, 2012 SPRWS repaired a broken water main in front of 983 St. Anthony, on the north side of I-94, adjacent to a pedestrian bridge installation. The break resulted in saturated soils. On October 25, 2012, the bridge project pushed traffic to one lane over the main break patch. The patch settled creating a pothole in which the claimant's vehicle tire popped. The claimant's vehicle was towed to an auto service where new tire was installed.	\$189.53
C-120267	Craig Cullett 2320 Timber Trail Maplewood, MN 55119	SPRWS forces were performing routine hydrant inspection and flushing exercises in an area of high static pressure when internal hydrant mechanisms failed and a sudden pressure surge resulted. The pressure surge impacted 13 homes in a cul-de-sac served by the dead-end water main and each property immediately experienced a flooding situation. SPRWS immediately dispatched crews to control the flooding, assess the situation and promptly contracted for water clean-up of each property.	\$18,594.73

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C-130004	Betty Conley 628 Jessamine Ave Saint Paul MN 55117	On October 19, 2012 SPRWS repaired a broken water main in front of 983 St. Anthony, on the north side of I-94, adjacent to a pedestrian bridge installation. The break resulted in saturated soils. On October 25, 2012, the bridge project pushed traffic to one lane over the main break patch. The patch settled creating a pothole in which the claimant's vehicle tire popped. Claim for new tire and 4 wheel alignment correction.	\$240.81
C-130005	Access Communications 5005 Cheshire Pkwy Plymouth, MN 55446	On December 5, 2012, at the request of the City of Oakdale, SPRWS performed excavation and backfill for a hydrant replacement on Century Ave near Midvale Place. In the course of excavating SPRWS damaged the casing of a fiber optic cable. The cable itself was not damaged. Claim was to repair the casing pipe.	\$777.43
C-13009	Lora Vang 1862 Conway Street Saint Paul, MN 55119	On November 9, 2012, SPRWS was notified of a sewer issue at 1067 Fremont Ave. A depression in the street lead to the claimant contracting with a Sewer Service Company to televise their sewer. An obstruction was observed and a separate Sewer Service Company was contracted to excavate and make repairs. The excavation revealed in July of 2003 SPRWS had bore a 2" water main through the sewer pipe obstructing flow to the main line sewer. This claim included reimbursing \$150 for televising and \$3,235 for the excavation and repair work.	\$3,385.00
C-130013	Ryan Plumbing and Heating 811 University Ave. Saint Paul MN 55104	On November 8, 2012, in the course of replacing a lead water service at 587 Elfelt St. from the meter setting in the basement to the stop valve in the boulevared, Ryan Plumbing struck a 2-inch water main that was mis-marked by SPRWS. While SPRWS responded promptly to the site and repaired the broken main, Ryan's job was delayed by 4 hours. The claim reimbursed Ryan for equipment and labor downtime.	\$1,810.00



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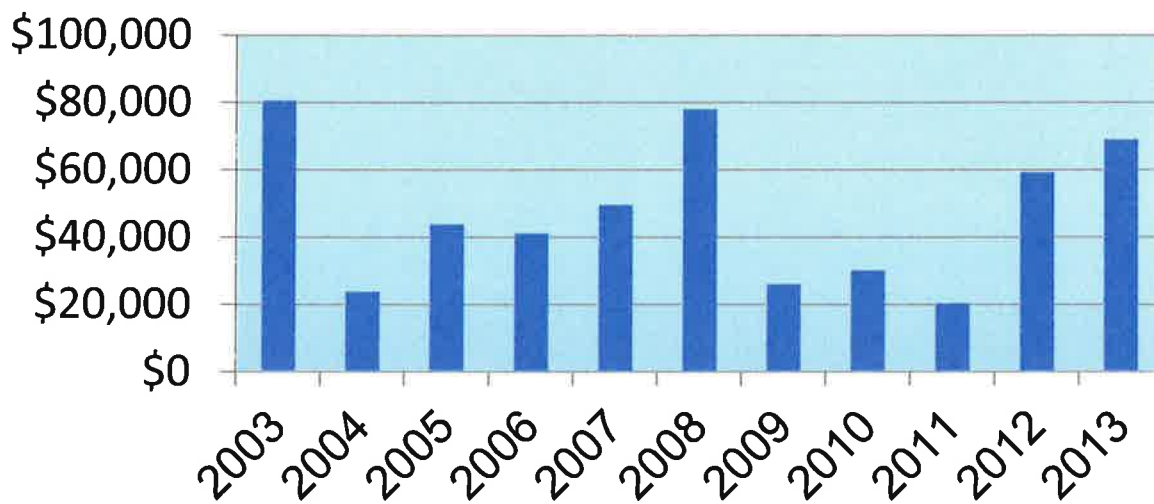
C-130021	Hugh Wegwerth 1795 Albert Street Falcon Heights, MN 55113	On January 11, 2013, SPRWS dispatched a truck to shut off the water to 198 Bridlewood Drive. The crew mistakenly shut off the water to 200 Bridlewood Drive. The tenant at 200 Bridlewood Drive called Dispatch to report no water. SPRWS dispatched the truck to turn the water back on. When the SPRWS crew arrived they saw someone in the window, gave a wave and turned the water on. A short while later, the claimant and owner of the unit, called to report water damage. He explained the tenants young son had closed the drain plug in the bathroom sink and when the water was turned back on the water overflowed the sink flooded the bathroom and flowed to the floor below damaging the livingroom ceiling. SPRWS acknowledged its representative should have spoken directly to someone at the home when they turned the water on.	\$2,340.90
C-130026	Catholic Mutual Group 267 E th St Saint Paul, MN 55104	On the night of January 10, 2013 SPRWS made emergency leak repairs in the street R-O-W to the water service to Saint Mary's Church at 261 East 8th St.  SPRWS records show prior failure of this same water service piping. Specifically, on May 27, 1995 the 3-inch service to 261 East 8th Street broke and caused flooding of the Church. At that time, a claim was filed and SPRWS settled with the Church. With the 2013 leak, Staff reasoned SPRWS had prior knowledge this piping was vulnerable and could have acted to prevent a break by replacing the piping.	\$2,973.10
C-130041	Joanne Tromiczak-Neid 1181 Duluth Street Saint Paul MN 55106	SPRWS received a call from Equitron Holdings requesting the water to 1181 Ross be shut-off due to flooding. SPRWS dispatcher understood the caller to request a shut-off at 1181 Rose. The water service to 1181 Duluth is at the corner of Duluth and Rose and is tapped from the Rose main. SPRWS shut-off the water to 1181 Duluth. The claimant was not notified of a pending shutoff. Finding no water at home, the claimant hired a plumber to investigate the water problem. The claim reimbursed the contracted plumbing charges.	\$210.00

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C-130066	State Farm Insurance for Mussye Mebrahtu Tesfai	On February 1, 2013, a Saint Paul Regional Water Services pick-up truck was involved in an accident on Hwy 36 approaching English St. in Maplewood. SPRWS vehicle was driving eastbound in the right lane. The claimant's vehicle had come to a complete stop in the right lane as the traffic light semaphore was red. SPRWS vehicle did not stop in time and rear ended the vehicle. The impact pushed the claimant's vehicle forward into the rear of another vehicle.	\$8,233.26
C-130164	Einar Nordstrom 1295 Mackubin St Saint Paul MN 55117	On May 10, 2013 SPRWS was working to replace the main in front of 1295 Mackubin St. SPRWS vehicle hit and damaged the property owner's yard-light. The claim was to purchase a replacement light which the claimant agreed to install.	\$168.91
C-130169	Elizabeth Hewitt 619 Maple Park Drive Mendota Heights MN 55118	During the meter replacement project, the claimant was shut off and billed a \$50 turn-on charge. The claimant showed NWWS, SPRWS contractor, did not fulfill all the notice requirements before proceeding with the shut-off. The turn-on charge plus late fee was credited to the claimants account.	\$51.65
C-130176	Western National Insurance Insured: Jill Markovich	On January 4, 2013, SPRWS cargo van struck a crossing vehicle while backing out of a parking space at Rainbow Foods near Arcade and Phalen Boulevard.	\$971.81
C-130284	Phu David 925 Fremont Ave Saint Paul MN 55106	On October 4, 2012, SPRWS replaced the water service to 1152 Ross. In the course of doing this work the sewer pipe to 1155 Ross (in the same ditch) was damaged. SPRWS returned and repaired the broken sewer. The claimant is owner of 1155 Ross. The sewer backup required steam cleaning to restore the basement.	\$526.87
<b>Total</b>			<b>\$68,909.43</b>

## Damage Claims 2003 - 2013



## Claim Summary January - December 2013

