

2015 Library Needs Assessment

Presented to the Saint Paul Public Library Board

April 2, 2014

The four priorities of the Saint Paul Public Library are supporting **learning from birth to post-secondary education and training**; increasing **WORKplace services**; encouraging **active, engaged communities**; and providing **responsible stewardship of resources**. The following needs assessment is informed by these priorities.

Stable Budget	Future Issues
Services and Programming	
<ul style="list-style-type: none"> • Maintain open hours and services system-wide • Strengthen initiatives, networks for kindergarten readiness • Strengthen school support, youth development efforts • Help strengthen Sprockets and quality OST opportunities for all youth • Maintain WORKplace services, modify as needs change • Examine, provide, expand appropriate services to older adults • Expand digital inclusion initiatives • Provide cultural programming, community engagement for all Saint Paul residents 	<ul style="list-style-type: none"> • In partnership with others, how to have a greater impact on Saint Paul's learning priorities • How to adequately fund robust service in libraries, in the community, and on-line
Financial and Asset Management	
<ul style="list-style-type: none"> • Maximize impact of collection budget • Expand digital resources • Plan for upgrades as indicated in physical needs assessment • Complete capital project at Central • Maintain buildings, grounds and vehicles 	<ul style="list-style-type: none"> • How to fund capital improvements in a timely manner • How to navigate e-book environment, innovate with others
Operations	
<ul style="list-style-type: none"> • Examine impact of race in operations, programs, community engagement; make changes to improve equity • Continue to streamline circulation and collection management • Continue improving partnership with Parks and Recreation • Expand external, internal communications • Continue to implement single customer service point 	<ul style="list-style-type: none"> • How to address racial inequity in operations, programs, community engagement • How to use new media to meet priority community information needs and strengthen community engagement • How to more effectively communicate with patrons
Staff Development	
<ul style="list-style-type: none"> • Continue staff training on public service promise • Continue improving staff technical skills • Transform approach to working with teens • Continue program for stronger leadership development, succession 	<ul style="list-style-type: none"> • How to develop staff skills necessary for changes in service delivery, public expectations • How to ensure the right types of jobs for a changing environment