

Sept 13, 2012

Dear The City of St. Paul and Work assessment,

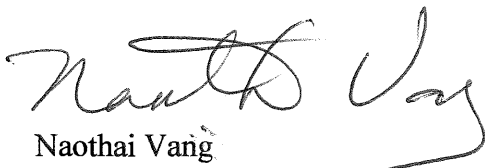
I am Naothai Vang at 2223 Matterhorn, St. Paul, MN 55119. My property ID# is 14-28-22-11-0049. I have a concern regarding the bill Right-of-Way Maintenance. My concern is that I feel like I pay too much for my bill. My reasoning behind this is because during winter when it snows, the snow plowers rarely ever come out to plow the street and if they do, they take a few days before plowing it. I have written to you once in the past, but no changes have occurred and thus I'm writing to inform you again. When I received my bill, I discussed with my neighbors and they were very disappointed too. These problems have been going on for a long time and I feel that someone needs to do something about it otherwise I don't think it would be right to bill us for a service that we don't benefit much from. When you pay for a service, don't you expect the provider to do its service? I believe that we all would.

I want an answer or an explanation from the City of St. Paul and Work Assessment to why we have to pay for the services if we aren't fully getting the services as mentioned above or in the description in the bill Right-of-Way Maintenance. Plowing the streets doesn't only make it convenient for us, but it makes it safe for many other reasons. We are located on to the border of Maplewood and in comparison of the Saint Paul services compared to the the City of Maplewood, they do a fantastic job at plowing their streets immediately when it snows.

Your consideration is very important and I hope you will take action about the matter. I hope to hear from you soon.

Thank you.

Sincerely

  
Naothai Vang