#1608036 CART NOT OUT: 692 Arlington Ave W, 55117 - Garbage Cart - REM: 35 - DEL: EOW

Submitted	Received via	Requester
February 4, 2026 at 3:29 PM	Inbound phone	David Cruit

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Melanie Harding

Latitude/Longitude	Location	Is this a repeat report?
-93.12929,44.98444	692 Arlington Ave W, St. Paul, Minnesota, 55117	No

Other Telephone	Other Name	Cart Request Type	.
11514080096	David Cruit	Change Cart Size	not_out-take_picture

Please select the reason you are contacting the solid waste team	Which cart?	Property owner or tenant?
Carts: Missing, Damaged, Size Change, Extra Cart	Garbage Cart	Property owner

What size cart would you like delivered?	What size cart do you have?	Scheduled Date
Small (35 gallons) - EVERY OTHER WEEK (garbage only)	Small (35 gallons)	2026-02-13

Total time spent (sec)	Time spent last update (sec)
461	41

Rose Mary Lohr February 4, 2026 at 3:29 PM — Internal note

Call from: +1 (651) 408-0096
Call to: +1 (651) 372-8578
Time of call: February 4, 2026 at 9:27:54 PM UTC
Answered by: Rose Mary Lohr

Rose Mary Lohr February 4, 2026 at 3:32 PM — Internal note

Inbound call from +1 (651) 408-0096
Call Details:

Call from: +1 (651) 408-0096
Call to: +1 (651) 372-8578
Time of call: 2026-02-04 21:27:54 UTC
Location: Wyoming, Minnesota, United States
Answered by: Rose Mary Lohr
Length of phone call: 4 minutes, 55 seconds
Listen to the recording:
https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CAae5997b6289d16afa9bf303db6fba133/twilio/call/recording

Rose Mary Lohr February 4, 2026 at 3:40 PM — Internal note

Garbage Cart request to assist with a Change Cart Size at the address 692 Arlington Ave W, St. Paul, Minnesota, 55117 on Friday, 2026-02-06.

Cart to be Removed: Small (35 gallons)
Cart to be Delivered: Small (35 gallons) - EVERY OTHER WEEK (garbage only)

Zuper Admin February 13, 2026 at 7:21 AM

Internal note

Cart not out

Added from Zuper by Aaron Doolittle

https://saintpaul.zendesk.com/attachments/token/x1cKZXKPUCdTSvB5RRK6918rR/?name=Attachment_1.jpg

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Emily Torralba February 13, 2026 at 8:15 AM

Internal note

Outbound call to +1 (651) 408-0096
Call Details:

Call from: +1 (651) 413-6624
Call to: +1 (651) 408-0096
Time of call: 2026-02-13 14:14:29 UTC
Called by: Emily Torralba
Length of phone call: 56 seconds
Listen to the recording:
https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA36c53d4db6fd8c3525b8d26ba04d8fc2/twilio/recording

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Emily Torralba February 13, 2026 at 8:15 AM

Internal note

Cart not out- Left VM

Support software by Zendesk