#1830358 761 Hague Ave, 55104 - Garbage - REM: EOW(1) - KEEP: EOW(1) - cart sharing

Submitted	Received via	Requester
May 19, 2026 at 1:13 PM	Side conversation	Jonelle A Ringnalda <jringnalda@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	-

Latitude/Longitude	Location	Is this a repeat report?	Other Telephone
-93.13237,44.94591	761 Hague Ave, St. Paul, Minnesota, 55104	No	16512808514

Property Type	Other Name	Ward	Cart Sharing Type
Multi-Family (2-4 units)	Jonelle Ringnalda	Ward 3	New Cart Sharing Application

Cart Sharing understand and agree to the requirements	Do you need an interpreter?	Cart Request Type
Yes	No	Remove Cart

.	Please select the reason you are contacting the solid waste team	Which cart?
not_out-take_picture	Carts: Missing, Damaged, Size Change, Extra Cart	Garbage Cart

Property owner or tenant?	Scheduled Date	Total time spent (sec)	Time spent last update (sec)
Property owner	2026-05-29	142	9

What size cart do you need removed?	Reason for Cart Removal
Small (35 gallons) - EVERY OTHER WEEK (garbage only)	Cart Sharing Approved

Intent	Intent confidence	Language	Language confidence
Billing::Wrong charge::Incorrect amount charged	High	English	High

Sentiment	Sentiment confidence	Cart Sharing - Approval Status
Neutral	High	Approved

How many residential dwelling units are at the property?

2

How many total garbage carts would you like at your property?	Cart Size 1
1	Small (35 gallons) - EVERY OTHER WEEK

Melanie Harding May 19, 2026 at 1:13 PM

Cart sharing approved. Please remove EOW(1). There should be EOW(1) remaining at property when job is complete. Thank you.

Melanie Harding May 19, 2026 at 1:15 PM

Hello Jonelle,

We've received your request to remove 1 small, every-other-week Garbage Cart at the address 761 Hague Ave, St. Paul, Minnesota, 55104.

Due to a high number of recent requests, this may take up to two weeks, though if possible we will complete the job sooner. We will service your cart on your usual collection day so that it is already out. Please continue to set out your existing cart each collection day as usual.

Please set your cart out by 6 a.m. each collection day. Collections and cart services are completed by two different teams.

REMINDER: Memorial Day Week Collection Delay
During the week of Memorial Day (May 25-30), all City-coordinated garbage, recycling, yard waste, and bulky item collections will be delayed one day. No collections will occur on Monday, May 25. Our customer service line will also be closed on Monday. Monday collections will occur on Tuesday. Collections will follow this one-day delay throughout the week. Friday collections will occur on Saturday. Collections can occur between 6 a.m. and 6 p.m. Please set out your cart by 6 a.m.

Thank you,

Melanie

City of Saint Paul
Solid Waste & Recycling
651-266-6101

Melanie Harding May 19, 2026 at 1:16 PM Internal note

One day delay on cart job due to holiday on Monday.

Zuper Admin May 29, 2026 at 10:16 AM Internal note

Only 1 EOW present, not sure if other is in garage or not. Will come back

Added from Zuper by Luke Anderson

https://saintpaul.zendesk.com/attachments/token/IvIGYFAYuiiF9KDTiVUjIjA5K/?name=Attachment_1.jpg
https://saintpaul.zendesk.com/attachments/token/80QMNJovSVv15QrkIjcsaTLrE/?name=Attachment_1.jpg

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