#1524274 761 Hague Ave, #1, St. Paul, Minnesota, 55104 - Cart Sharing Request - Link Shared

Submitted	Received via	Requester
December 3, 2025 at 3:42 PM	Inbound phone	Jonelle A Ringnalda <jringnalda@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Lydia Kopf

Latitude/Longitude	Location	Is this a repeat report?
-93.13234,44.94588	761 Hague Ave, #1, St. Paul, Minnesota, 55104	No

Other Telephone	Other Name	Please select the reason you are contacting the solid waste team
16512808514	Jonelle A Ringnalda	Cart Sharing

Total time spent (sec)	Time spent last update (sec)
222	116

Rose Mary Lohr December 3, 2025 at 3:42 PM

Internal note

Call from: +1 (651) 280-8514
Call to: +1 (651) 372-8578
Time of call: December 3, 2025 at 9:42:15 PM UTC
Answered by: Rose Mary Lohr

Rose Mary Lohr December 3, 2025 at 3:46 PM

Internal note

Inbound call from +1 (651) 280-8514
Call Details:

Call from: +1 (651) 280-8514
Call to: +1 (651) 372-8578
Time of call: 2025-12-03 21:42:15 UTC
Location: Lindstrom, Minnesota, United States
Answered by: Rose Mary Lohr
Length of phone call: 3 minutes, 55 seconds
Listen to the recording:
https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA982d8ee0ff2aedbd994d2deb420dcb30/twilio/call/recording

Rose Mary Lohr December 3, 2025 at 3:50 PM

Jonelle A Ringnalda,

Thank you for contacting us regarding garbage cart sharing. The City Ordinance to allow for multi-unit properties to cart share passed on Wednesday 11/19. The application will be live in mid-December, with the earliest start date for the cart sharing being January 1, 2026. You will receive an email with that link once it is live.

For details on the ordinance and cart sharing information, visit http://stpaul.gov/cartsharing

The City offers four service levels for garbage collection. If you'd like to reduce the size of your carts because you do not need much capacity, you can downsize your container(s). Options can be found on our website at stpaul.gov/garbagerates.

Thank you,

Rose

City of Saint Paul
Public Works - Garbage & Recycling
stpaul.gov/garbage

651-266-6101 | garbage@ci.stpaul.mn.us

Rose Mary Lohr December 3, 2025 at 3:52 PM Internal note

PO stated she have 2 garbage -35 EOW currently. Need only 1 -Rem: 1- 35 - EOW

Lydia Kopf December 12, 2025 at 10:53 AM

Hello Jonelle,

The garbage cart sharing application for multi-unit residential buildings is now available. You can access the form here: Cart Sharing - Submit a Request.

Due to the significant amount of interest, applications will be reviewed in the order that they are received.

General information about the cart sharing option is available at stpaul.gov/cartsharing.

Thank you,

Lydia

Garbage Program Supervisor
City of Saint Paul
Public Works - Solid Waste & Recycling
651-266-6101

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