#1308872 2099 Suburban Ave, 55119 - Cart Delivery Inquiry

Submitted	Received via	Requester
August 12, 2025 at 3:30 PM	Voicemail	Jaye T Mcgruder <jayemcgruder3@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Sarah Haas

Latitude/Longitude	Location	Is this a repeat report?
-93.01152,44.95052	2099 Suburban Ave, St. Paul, Minnesota, 55119	No

Other Telephone	Ticket Referred From	Property Type	Other Name	Do you need an interpreter?
16513351558	Direct/Personal Line	property_sud	Jaye McGruder	No

Please select the reason you are contacting the solid waste team	Total time spent (sec)
Other	213

Time spent last update (sec)
89

Jaye T Mcgruder August 12, 2025 at 3:30 PM

Internal note

Voicemail from +1 (651) 335-1558
Call Details:

Call from: +1 (651) 335-1558
Call to: +1 (651) 413-6624
Time of call: 2025-08-12 20:26:20 UTC
Location: Minneapolis, Minnesota, United States
Answered by: Unknown
Length of phone call: 3 minutes, 36 seconds
Listen to the recording:
https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CAca57748923a48ca530876a95ed172521/twilio/voicemail/recording

Transcription:

The hi, this is the property owner of 2099 suburban avenue st. Paul. And I am calling in regards to you setting up a, a garbage pail cart on to my property without me authorizing it to occur. If you can call me back about this matter, i would appreciate it. I can be reached at 651-335-1558. And the name is J mcgruder. Thank you.

Sarah Haas August 15, 2025 at 10:27 AM

Internal note

Outbound call to +1 (651) 335-1558
Call Details:

Call from: +1 (651) 376-2344
Call to: +1 (651) 335-1558
Time of call: 2025-08-15 15:26:05 UTC
Called by: Sarah Haas

Length of phone call: 1 minute, 5 seconds
Listen to the recording:
https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CAe6cd2996341d407d768cdddcadc58d0c/twilio/recording

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Sarah Haas August 15, 2025 at 10:27 AM

Internal note

Upset that cart delivered with out request. Left message explaining that all properties are required and notices were sent ahead of delivery.

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