#1960439 1931 Hawthorne Ave E, 55119 - Removal - Trash: 64 - Rec: Unk - UDRF - Remodel

Submitted	Received via	Requester
August 5, 2026 at 10:05 AM	Side conversation	Josias M Ramirez Gomez <josias.mrg@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
On-hold	On hold - Zuper	Question	Normal	PW - Garbage	-

Latitude/Longitude	Location
-93.01892,44.97857	1931 Hawthorne Ave E, Saint Paul, Minnesota, 55119

Start Date - first collection day with no service	Other Name
2026-07-01	Josias M Ramirez Gomez

I certify by submitting this application that the Service Hold being requested meets the stated requirements of a Service Hold, under penalty of the City of Saint Paul City Code of Ordinances.

Yes

How many units will be unoccupied?	Ward	Do you need an interpreter?	Cart Request Type
One Unit	Ward 5	No	Remove Cart

Service Hold Request Type

Unoccupied Dwelling Registration - over 26 weeks

I certify by submitting this application that the residential dwelling unit is completely unoccupied .

Yes scheduled

Is this property currently for sale?	Please select the reason you are contacting the solid waste team
No	Carts: Missing, Damaged, Size Change, Extra Cart

Billing Year	What is your billing or assessment question?	Which cart?
2026	Billing Inquiry	Garbage Cart

Please select the reason for this Unoccupied Dwelling Request	Property owner or tenant?
Under Construction/New Build	Property owner

What size cart do you have?	Scheduled Date	Total time spent (sec)	Time spent last update (sec)
Medium (64 gallons)	2026-08-12	88	53

What size cart do you need removed?	Reason for Cart Removal
Medium (64 gallons)	Service Hold

Intent	Intent confidence	Language	Language confidence
Billing::Wrong charge::Unexpected charge question	High	English	High

Sentiment	Sentiment confidence	Billing Quarter
Neutral	High	Quarter 1 (January 1 – March 31)

Jillian Barden August 5, 2026 at 10:05 AM

Please remove all carts on site. UDRF due to remodel

Jillian Barden August 5, 2026 at 10:05 AM

Hello Josias,

We've received your request to remove your Garbage and Recycling Cart at 1931 Hawthorne Ave E, Saint Paul, Minnesota, 55119. There is no charge to repair a broken cart.

Due to a high number of recent requests, this may take up to two weeks, though if possible we will complete the job sooner. We will service your cart on your usual collection day so that it is already out. Please continue to set out your existing cart each collection day as usual.

For residences that currently do not have a cart, deliveries will take place within three business days.

Please set your cart out by 6 a.m. each collection day. Collections and cart services are completed by two different teams.

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbageandrecycling

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