1993 Sheridan Ave - 2026 YW charges

Email side conversation - #1924967 1993 Sheridan Ave - Q1 2026 Legislative Hearing - YW Sub

Created at	Author	Status
July 27, 2026 at 11:16	Jillian Barden	Open

Participants
Jillian Barden, Alyssa Pearl - FCC, Sheelah Vang - FCC, Catherine Brunn, FCC

Jillian Barden via Support July 27, 2026 at 11:16
To: Catherine Brunn, FCC, Sheelah Vang - FCC, Alyssa Pearl - FCC

Hello

This PO has been sick and not able to use YW. She tried to cancel in June. Now she is requesting a legislative hearing. Can you confirm if she has been using yard waste this year (April - July)?

If she has not been using the service, we will cancel the route and remove the charges. If she has been using the service, ,we will leave her account active

Collection day: Tuesdays
PID: 212823220144

Thanks

Jillian

Sheelah Vang - FCC via email July 27, 2026 at 11:59
To: Jillian Barden, Catherine Brunn, FCC, Alyssa Pearl - FCC

April 21, 2026 - No YW cart out

May 12, 2026- No YW cart out to collect

June 9th, 2026 - No YW cart out to collect on service day

July 14, 2026- No YW cart out to collect on service day.

Jillian Barden via Support July 27, 2026 at 15:10
To: Sheelah Vang - FCC, Catherine Brunn, FCC, Alyssa Pearl - FCC

Great, thank you. Please remove from the route. We will be cancelling the service.

Sheelah Vang - FCC via email July 27, 2026 at 15:38
To: Jillian Barden, Catherine Brunn, FCC, Alyssa Pearl - FCC

Sounds good, ended YW services as of today. 😊

FCC information security awareness: This is an incoming mail from an EXTERNAL SENDER. Please, be careful and verify the sender before opening attachments or links.

April 21, 2026 - No YW cart out

May 12, 2026- No YW cart out to collect

June 9th, 2026 - No YW cart out to collect on service day

July 14, 2026- No YW cart out to collect on service day.

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Monday, July 27, 2026 11:16 AM
To: Brunn, Catherine <catherine.brunn@fccenvironmental.com>; Vang, Sheelah <sheelah.vang@fccenvironmental.com>; Pearl, Alyssa <alyssa.pearl@fccenvironmental.com>
Subject: 1993 Sheridan Ave - 2026 YW charges

> **FCC information security awareness:** This is an incoming mail from an EXTERNAL SENDER. Please, be careful and verify the sender before opening attachments or links.

Hello

This PO has been sick and not able to use YW. She tried to cancel in June. Now she is requesting a legislative hearing. Can you confirm if she has been using yard waste this year (April - July)?

If she has not been using the service, we will cancel the route and remove the charges. If she has been using the service, ,we will leave her account active

Collection day: Tuesdays
PID: 212823220144

Thanks

Jillian