#1924967 1993 Sheridan Ave - Q1 2026 Legislative Hearing - YW Sub

Submitted	Received via	Requester
July 14, 2026 at 9:51 AM	Inbound phone	Josephine Nguyen <mattajosephi3@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Open	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.18444,44.90185	1993 Sheridan Ave, Saint Paul, Minnesota, 55116	No

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
212823220144	Quarter 1 (January - March)

Billing year for Delinquent Garbage Bill Assessment
2026

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
160.00	260153	10:00

Stated Reason for Appeal (if given)
PO is sick and no longer needs YW. She tried to cancel June 9 but it was not honored because the cancellation window closed Feb 28, even though the invoice for YW was not sent until May 1 (due June 1)

Date of LH (MM/DD/YYYY)	Rescheduled LH Date:
08/13/2026	08/27/2026

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
No

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
Yes

Garbage Invoice Dates (i.e. January 1- March 31)
January 1- March 31

Staff Comments
PW staff confirmed with the hauler that there has been no yard waste collected this year. This property was removed from the YW Route and the cart was removed. Staff recommends removing assessment.

Ward	Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Rescheduled LH Time:
Ward 3	09/16/2026	Yes	10:00

Do you need an interpreter?	Project Number	Service Level
No	CG26Q1B3	Yard Waste

Please select the reason you are contacting the solid waste team	Billing Year
Billing or Assessments	2026

What is your billing or assessment question?	Total time spent (sec)	Time spent last update (sec)
Billing Inquiry	1793	2

Billing Quarter	Hauler
Quarter 1 (January 1 – March 31)	FCC Environmental

Megan Beuthien July 14, 2026 at 9:51 AM

Internal note

Call from: +1 (651) 890-9463
Call to: +1 (651) 372-8578
Time of call: July 14, 2026 at 2:50:34 PM UTC
Answered by: Megan Beuthien

Megan Beuthien July 14, 2026 at 9:55 AM

Internal note

Inbound call from +1 (651) 890-9463
Call Details:

Call from: +1 (651) 890-9463
Call to: +1 (651) 372-8578
Time of call: 2026-07-14 14:50:34 UTC
Location: Minneapolis, Minnesota, United States
Answered by: Megan Beuthien
Length of phone call: 4 minutes, 36 seconds
Listen to the recording:
https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA3a56c594ecb3d62c209aa5d689363019/twilio/call/recording

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Megan Beuthien July 14, 2026 at 9:58 AM

Hello Josephine,

Thank you for your inquiry regarding your assessment for garbage and/or yard waste services at the address 1993 Sheridan Ave, Saint Paul, Minnesota, 55116.

I have forwarded your request to the appropriate person, and they will contact you within the next couple of days for more information.

Megan

City of Saint Paul
Public Works - Solid Waste & Recycling
651-266-6101

Megan Beuthien July 14, 2026 at 10:00 AM

Internal note

reference #1865459
Staff repeated same info from month ago (we are unable to cancel sub) - told PO they can dispute over leg hearing or have it assessed to property taxes

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Jillian Barden July 14, 2026 at 11:33 AM

Internal note

Outbound call to +1 (651) 890-9463
Call Details:

Call from: +1 (651) 413-6624
Call to: +1 (651) 890-9463
Time of call: 2026-07-14 16:31:41 UTC
Called by: Jillian Barden
Length of phone call: 1 minute, 56 seconds
Listen to the recording:
https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA6507423a98d5dd931204dacab812b476/twilio/recording

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Jillian Barden July 14, 2026 at 11:38 AM

Internal note

Left VM briefly explain Leg hearing process and that I would recommend removal.

PO is sick and no longer needs YW. She tried to cancel June 9 but it was not honored because the cancellation window closed Feb 28, even though the invoice for YW was not sent until May 1 (due June 1)

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