Levy Responsible Alcohol Service

SERVICE STANDARDS:

- Sales and service of alcohol during hours not authorized by law is prohibited
- Anyone appearing 30 years of age or younger must be asked to present an ID
- The following are acceptable form of ID, must be unexpired and valid:
    - United States or Canadian Driver's License
    - United States or Canadian State ID
    - Military ID
    - Valid Passport
    - Mexican Consular ID Card
    - US Passport Card
- No more than 2 drinks may be sold to a guest at a time per ID
- Sale of alcoholic beverages to an obviously intoxicated guest is prohibited
- If a team member observes and obviously intoxicated guest with an alcoholic beverage, the beverage must be taken from the guest's possession, enlisting management or security if necessary
- Levy will make available alternative means of transportation to any intoxicated guest who request it, managers must be notified

TRAINING:

- All team members who sell/serve alcohol are required to complete ServSafe Alcohol Online or Live Instructor Led Certification courses upon hire. The certification is valid for three years. ServSafe is a nationally recognized supplier of responsible alcohol training. Internal audits are conducted annually to ensure compliance.

SIGNAGE STANDARDS:

- Signs are displayed in areas where alcohol is served. Information includes:
  serving limitations, discontinuation of service per event, and accepted forms of ID
    - Discontinuation of alcohol service:
        - Football: end of 3rd quarter
        - Hockey: 12-minute mark of 3rd period
        - Basketball: end of 3rd quarter, or 10-minute mark of 2nd half of men's college basketball
        - Soccer: 75-minute mark
        - Concert: 1 hour prior to end of performance

ON-SITE ALCOHOL SAFETY COORDINATOR:

- Ensures that all team members receive appropriate alcohol service training certifications
- Understands all local, state and federal laws
- Responsible for Monthly Alcohol Incident Log submitted to legal

INCIDENT LOG:

- Completed in each area after every event, regardless of situation, e.g., underage ID presented, refusal of service, no incident, etc.
- Rolled up to Levy legal monthly for tracking purposes