# #779119 674 Virginia St - Q2 2024 Assessment Inquiry

| Submitted | Received via | Requester |
|---|---|---|
| October 15, 2024 at 11:36 | Phone call (inbound) | Jordan Grove <jordangrove13@gmail.com> |

| Status category | Ticket status | Type | Priority | Group | Assignee |
|---|---|---|---|---|---|
| On-hold | On-hold | Question | Normal | PW - Garbage | Jillian Barden |

**Latitude/Longitude**
-93.11415,44.96161

**Location**
674 Virginia St, Floor 1-2, Saint Paul, Minnesota, 55103

**Other Telephone**
17635281501

**Property ID Number**
362923120047

**Billing period for Delinquent Garbage Bill Assessment**
Quarter 2 (April - June)

**Billing year for Delinquent Garbage Bill Assessment**
2024

**Total amount due for Delinquent Garbage Bill Assessment**
308.91

**Stated Reason for Appeal (if given)**
PO states he has been making payments, and that he has a service hold on one unit

**Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?**
No

**Garbage Hauler**
Republic Services

**Have you contacted your hauler about this garbage bill before?**
No

**Do you need an interpreter?**
No

**Hauler Response Over 24 hours**
Yes

**Date City Staff Sent Message to Hauler**
October 15, 2024

**Service Level**
96 gallons (weekly)

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**Jillian Barden** October 15, 2024 at 11:36 Internal note

Call from: +1 (763) 528-1501
Call to: +1 (651) 413-6624
Time of call: October 15, 2024 at 4:35:43 PM UTC
Answered by: Jillian Barden

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**Jillian Barden** October 15, 2024 at 11:53 Internal note

Inbound call from +1 (763) 528-1501

Call Details
Call from: +1 (763) 528-1501
Call to: +1 (651) 413-6624
Time of call: 2024-10-15 16:35:43 UTC
Location: Fridley, Minnesota, United States
Answered by: Jillian Barden
Length of phone call: 17 minutes, 43 seconds

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**Jillian Barden** October 15, 2024 at 11:56 Internal note

PO states he had a service hold from Jan/FEb to July/Aug. Cannot remember dates

WAs unaware billing would continue if service is not being used

States he made payment. I show a payment for Q3 2024 but not Q2 or prior

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**Jillian Barden** October 16, 2024 at 11:39 Internal note

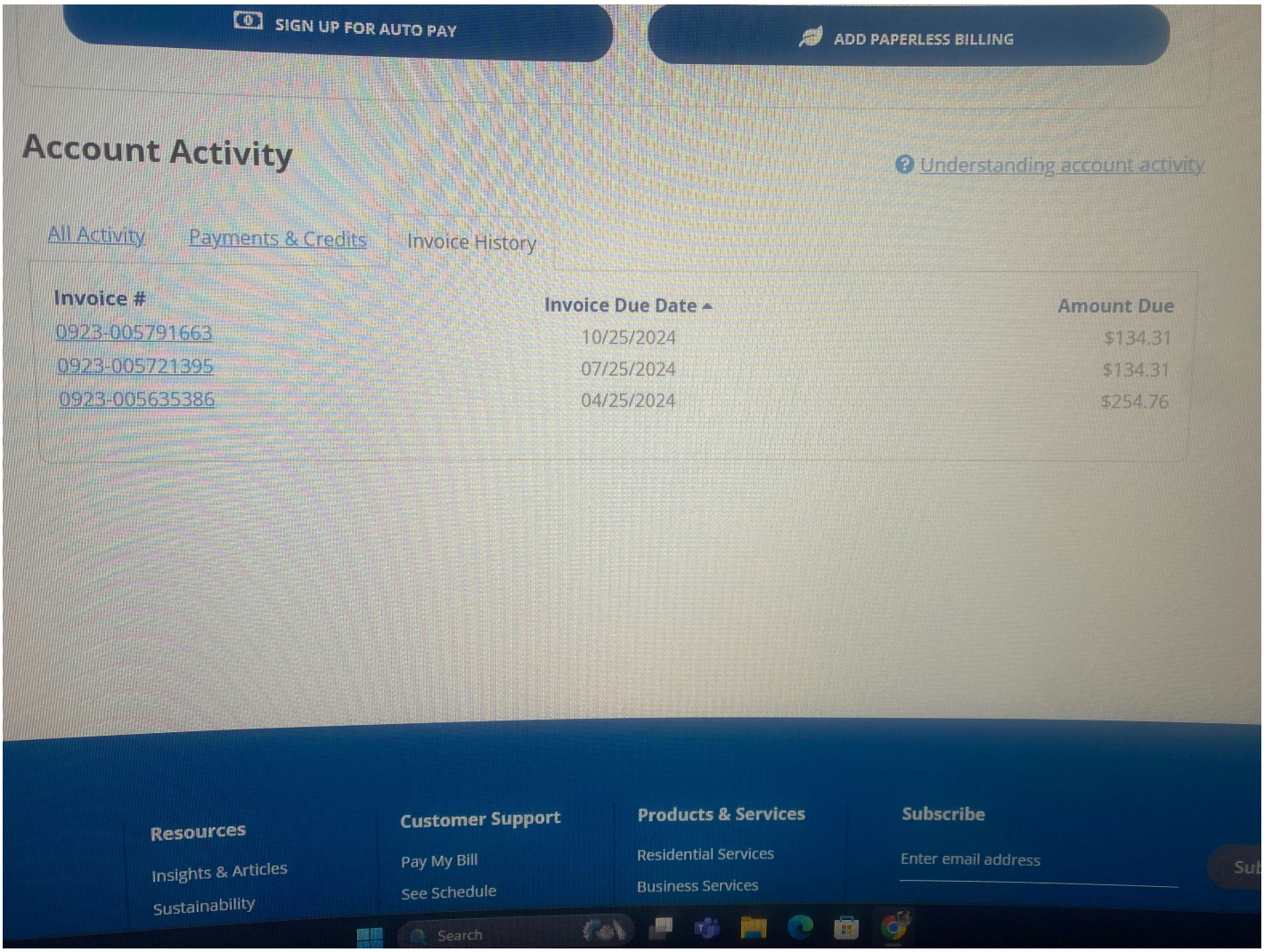
Request #781221 "Assssment" was closed and merged into this request. Last comment in request #781221:

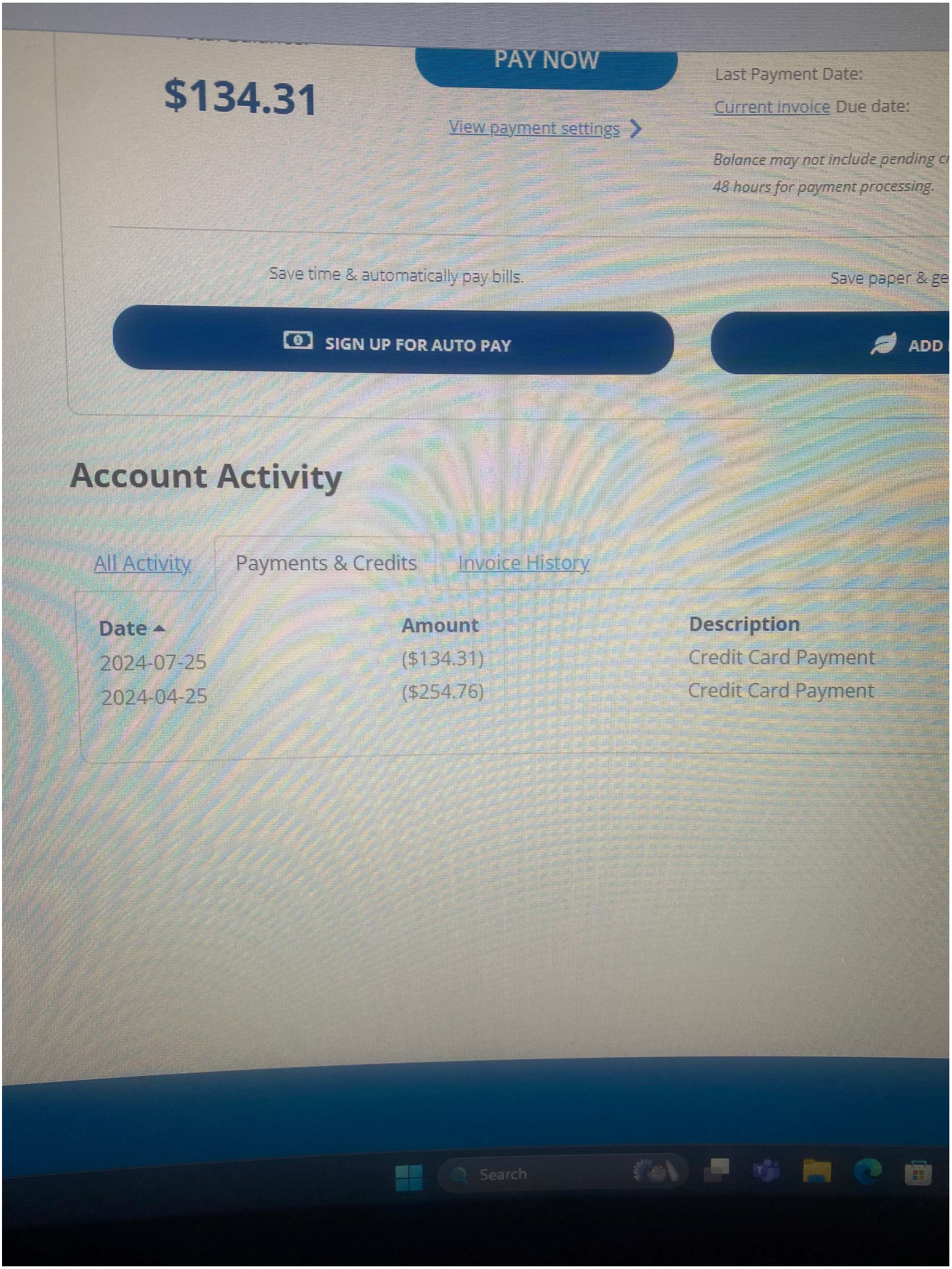
Hi Jill,

This is Jordan Grove. We spoke yesterday about an assessment that was put on the property, because they didnt get payment. I have attached a copy that shows the last 2 invoices and also the payments for them. I'll give you a call later to see if you got them. Also to find out if you got a hold of republic services to verify that I had cancelled 1 of the services for those months.

Thanks

Jordan






**Susan Anderson** October 16, 2024 at 12:15

Request #781514 "Call with Jordan Grove" was closed and merged into this request. Last comment in request #781514: Internal note

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**Susan Anderson** October 16, 2024 at 12:19 Internal note

Jill, Jordan Grove called wanting to know if you received his documents. I told him that we have received them (see above) but that there was not yet an update. I told him you'd get back to him after speaking to Republic.

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**Jillian Barden** October 21, 2024 at 08:27 Internal note

Request #787190 "Card Payments" was closed and merged into this request. Last comment in request #787190:

Jill,

I have the card payments showing the last two bills were paid for trash. I attached them to the email. I'll give you a call on Monday to see if you need anything else from me.

Thanks

Jordan Grove

1:34

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# Transactions

Showing

Freedom Unlimit... (...7358)

Search "Purchases above $...

## Showing results for

Clear all

Republic ×

Jul 25, 2024

Sort by : Recent

REPUBLIC SERVICES $134.31 >

Pay Over Time eligible

Apr 25, 2024

REPUBLIC SERVICES $254.76 >

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