

Jillian Barden

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Tuesday, July 9, 2024 2:07 PM
To: Jillian Barden
Subject: Re: FW: FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Hi

On Fri, June 28 at 16:18, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Friday, June 28, 2024 3:50 PM
To: 'Greg Revering' <grevering.sph@gmail.com>
Subject: RE: FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

Her account only states that she had been in the hospital - nothing about a fire

CE E-mailed her the vacancy hold form on 6.18.24 – I don't see that she has sent it back

Mary Patch

From: Greg Revering <grevering.sph@gmail.com>

Sent: Friday, June 28, 2024 3:29 PM

To: Patch, Mary <mpatch@wm.com>

Subject: Fwd: [EXTERNAL] FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

Mary,

Please see question from Jillian.

Sent from my iPhone

Begin forwarded message:

From: "Jillian Barden (City of Saint Paul)" <support@saintpaul.zendesk.com>

Date: June 28, 2024 at 2:29:42 PM CDT

To: Consortium <grevering.sph@gmail.com>

Subject: Re: FW: [EXTERNAL] FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

Reply-To: City of Saint Paul <support@saintpaul.zendesk.com>

Has she filled out a service hold? She had a fire a few months ago.

On Mon, June 24 at 17:43, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

From: Patch, Mary <mpatch@wm.com>
Sent: Monday, June 24, 2024 4:56 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: [EXTERNAL] FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

1st Qtr 2024 – billing for 32 gal EOW trash service, taxes and 3 finance charges.

01/05/24	MISC TAX	INV T1A	4.42	4.42	
01/05/24	MISC TAX	INV T1I	12.70	17.12	
01/05/24		INV 06A	45.36	62.48	
01/31/24	FIN CHRG	FIN LPR	3.12	65.60	
02/29/24	FIN CHARG	FIN LPR	3.12	68.72	
03/29/24	FIN CHRG	FIN LPR	3.12	71.84	
04/03/24	ST PAUL BAL	PMT ICR		71.84	.00

2nd Qtr 2024 – billing for 32 gal EOW trash service, taxes and payment.

04/05/24	MISC TAX	INV T1A	4.42	4.42	
04/05/24	MISC TAX	INV T1I	12.70	17.12	
04/05/24		INV 06A	45.36	62.48	
04/26/24	BILL PAY	PMT SLB		62.48	.00
	Tot		.00		

Mailing address is the same as the service address 104 Larpenteur Ave W St Paul

Here is the first contact from the resident about her cart – FYI she called us 12.21.23 to have two twin mattresses picked up - no mention of cart issue.

04/15/2024 13:47:56 ESBNOTES EMPCONSOLE JDAVIS42 (10416204) CUST

CALLED IN SAYS SHE HAS NOT HAD CONTAINER SINCE DEC EXPLAINED THAT
THE ACCT DOES NOT SHOW THERE WASN'T A CONTAINER ON SITE EXPLAINED

Another note on her account about the container

04/23/2024 13:45:52 ESBNOTES EMPCONSOLE JGUDOBBA (10615800) ANGELA

BURTON CI RE: CART DEL - DISPUTES OWING SINCE DEC SINCE WM THREW

TOTER AWAY - CUST WAS IN HOSPITAL ON VENTILATOR FOR A WHILE - I

EXP TO CUST SVC IS MANDATORY -

Also I do not show any not outs from Jan 24 to April 24.

Late payer – usually paid by 2nd month of billing

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Monday, June 24, 2024 4:33 PM

To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

Mary,

Please see the information and request from Jillian.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Monday, June 24, 2024 4:22 PM

To: Consortium <grevering.sph@gmail.com>

Subject: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117. Please forward to Waste Management for their input.

Ticket ID#: 609581

Ticket Requester: Angela Burton

Ticket Requester Email: (if available)

Ticket Request Phone Number: (if available) +16517968100

Property ID #: 192922220003

Property Address: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117

Quarter Pending Assessment is for: Quarter 1 (January - March)

Billing year for Pending Assessment: 2024

Pending Assessment Amount: \$71.84

Hauler: Waste Management

Ticket Comments:

Had Covid and Pneumonia, went to hospital during the Q1 for two months. Says trash cart fell in cart while she was in hospital. Can you confirm cart fell into truck? Can you also confirm payment for Q2?

Please provide the following information:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

Jillian

City of Saint Paul

Department of Public Works - Garbage

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage

Recycling is a good thing. Please recycle any printed emails.