

## Jillian Barden

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**From:** Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>  
**Sent:** Tuesday, July 9, 2024 2:07 PM  
**To:** Jillian Barden  
**Subject:** Re: FW: FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

**Think Before You Click: This email originated outside our organization.**

Hi

On Fri, June 28 at 16:18, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <mpatch@wm.com>  
**Sent:** Friday, June 28, 2024 3:50 PM  
**To:** 'Greg Revering' <grevering.sph@gmail.com>  
**Subject:** RE: FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

Her account only states that she had been in the hospital - nothing about a fire

CE E-mailed her the vacancy hold form on 6.18.24 – I don't see that she has sent it back

Mary Patch

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**From:** Greg Revering <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Friday, June 28, 2024 3:29 PM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** Fwd: [EXTERNAL] FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

Mary,

Please see question from Jillian.

Sent from my iPhone

Begin forwarded message:

**From:** "Jillian Barden (City of Saint Paul)" <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>  
**Date:** June 28, 2024 at 2:29:42 PM CDT  
**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** Re: FW: [EXTERNAL] FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry  
**Reply-To:** City of Saint Paul <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

Has she filled out a service hold? She had a fire a few months ago.

On Mon, June 24 at 17:43, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

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**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Monday, June 24, 2024 4:56 PM  
**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** RE: [EXTERNAL] FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

1<sup>st</sup> Qtr 2024 – billing for 32 gal EOW trash service, taxes and 3 finance charges.

|          |             |         |       |       |     |
|----------|-------------|---------|-------|-------|-----|
| 01/05/24 | MISC TAX    | INV T1A | 4.42  | 4.42  |     |
| 01/05/24 | MISC TAX    | INV T1I | 12.70 | 17.12 |     |
| 01/05/24 |             | INV 06A | 45.36 | 62.48 |     |
| 01/31/24 | FIN CHRG    | FIN LPR | 3.12  | 65.60 |     |
| 02/29/24 | FIN CHARG   | FIN LPR | 3.12  | 68.72 |     |
| 03/29/24 | FIN CHRG    | FIN LPR | 3.12  | 71.84 |     |
| 04/03/24 | ST PAUL BAL | PMT ICR |       | 71.84 | .00 |

2<sup>nd</sup> Qtr 2024 – billing for 32 gal EOW trash service, taxes and payment.

|          |          |         |       |       |     |
|----------|----------|---------|-------|-------|-----|
| 04/05/24 | MISC TAX | INV T1A | 4.42  | 4.42  |     |
| 04/05/24 | MISC TAX | INV T1I | 12.70 | 17.12 |     |
| 04/05/24 |          | INV 06A | 45.36 | 62.48 |     |
| 04/26/24 | BILL PAY | PMT SLB |       | 62.48 | .00 |
|          | Tot      |         |       | .00   |     |

Mailing address is the same as the service address 104 Larpenteur Ave W St Paul

Here is the first contact from the resident about her cart – FYI she called us 12.21.23 to have two twin mattresses picked up - no mention of cart issue.

04/15/2024 13:47:56 ESBNOTES EMPCONSOLE JDAVIS42 (10416204) CUST

CALLED IN SAYS SHE HAS NOT HAD CONTAINER SINCE DEC EXPLAINED THAT  
THE ACCT DOES NOT SHOW THERE WASN'T A CONTAINER ON SITE EXPLAINED

Another note on her account about the container

04/23/2024 13:45:52 ESBNOTES EMPCONSOLE JGUDOBBA (10615800) ANGELA

BURTON CI RE: CART DEL - DISPUTES OWING SINCE DEC SINCE WM THREW

TOTER AWAY - CUST WAS IN HOSPITAL ON VENTILATOR FOR A WHILE - I

EXP TO CUST SVC IS MANDATORY -

Also I do not show any not outs from Jan 24 to April 24.

Late payer – usually paid by 2<sup>nd</sup> month of billing

Mary Patch

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Sent:** Monday, June 24, 2024 4:33 PM

**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>

**Subject:** [EXTERNAL] FW: 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

Mary,

Please see the information and request from Jillian.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Jillian Barden (City of Saint Paul) <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

**Sent:** Monday, June 24, 2024 4:22 PM

**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Subject:** 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117 - (Quarter 1 (January - March)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117. Please forward to Waste Management for their input.

**Ticket ID#:** 609581

**Ticket Requester:** Angela Burton

**Ticket Requester Email: (if available)**

**Ticket Request Phone Number: (if available)** +16517968100

**Property ID #:** 192922220003

**Property Address:** 104 Larpenteur Ave W, Saint Paul, Minnesota, 55117

**Quarter Pending Assessment is for:** Quarter 1 (January - March)

**Billing year for Pending Assessment:** 2024

**Pending Assessment Amount:** \$71.84

**Hauler:** Waste Management

**Ticket Comments:**

Had Covid and Pneumonia, went to hospital during the Q1 for two months. Says trash cart fell in cart while she was in hospital. Can you confirm cart fell into truck? Can you also confirm payment for Q2?

**Please provide the following information:**

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

**Jillian**

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City of Saint Paul

Department of Public Works - Garbage

651-266-6101 | [garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)

[stpaul.gov/garbage](http://stpaul.gov/garbage)

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