May 22, 2023

This increase is a reaction to Housing Hub's recent settlement with the Minnesota Attorney General. They charged phony fees for years and now that they cant, their next step is to skip around the rent cap.

This increase is covering Housing Hub's loss of revenue from the fees.

To sum it up, though they, Housing Hub, Joe Collins/Tom Gallagher etc... state they want an increase in tenant money for the increased building taxes, A. they, as the attachments I've included overwhelmingly show, don't maintain their properties/don't provide enough to the tenants to justify it and B. they just entered into a settlement with the Attorney General to cease charging a lot of unlawful fees that were charged for years, and now that they were called on it, they're trying to skip the 3% cap.

They acted dishonestly for years, and now that they can't make as much money as they want through dishonest methods, they want to go above and beyond the 3% cap. These are bad corporate citizens.

They are a sophisticated business. They know how much revenue those bogus fees created. Maybe they would share with us how much they will be losing now that they agreed to follow the law. How does that match up with the increase? They are a sophisticated and large organization; their position "We don't know how much those fees brought in" is not credible and is a little patronizing.

Gaius Poehler 476 Herschel Street, Apartment 10 St Paul. Minnesota 55104 I've re-read this (attached) rent control notice from Sonia Romero to make sure I understand it.

**This quoted second sentence in the second paragraph is very key I think with regard to Herschel Properties LLC and Housing Hub's recent attempt to get me to sign a new lease.

** "Please note, a final determination on any application for exception to the rent cap is not made until all appeals have been resolved."

Apparently Housing Hub and Herschel Properties LLC don't have the right to offer me a new lease until this appeal has been resolved.

A legitimate new lease would reflect the appeal's determination. They are otherwise basing this newly offered lease on the false presumption that they have a granted exception to the 3% cap.

It appears Housing Hub, Herschel Properties was very upset about having to attend this hearing and it seems their response was to offer me a lease with an even higher rental amount.

Combined with their recent settlement with the Attorney General, it's all part of a pattern of Herschel Properties and Housing Hub's bad business practices.



CITY OF SAINT PAUL

OFFICE OF THE CITY COUNCIL

310 CITY HALL 15 WEST KELLOGG BOULEVARD SAINT PAUL, MN 55102-1615

Marcia Moermond, Legislative Hearing Officer EMAIL: <u>legislativehearings@ci.stpaul.mn.us</u> PHONE: (651) 266-8585 FAX: (651) 266-8574

May 12, 202

Joe Collins Tom Gallagher Herschel Apartment, LLC 351 Kellogg Blvd. Saint Paul, MN 55101

VIA EMAIL: joecollins@housinghubmn.com tomgallagher@housinghubmn.com

Re: Rent Control Appeal of Gaius Poehler, for property at 476 Herschel St, Unit 10

Dear Mr. Collins and Mr. Gallagher:

This letter confirms my April 12, 2023 correspondence regarding the hearing scheduled to discuss the Gaius Pohler appeal for an exception to the 3% Saint Paul's rent cap. As indicated, the hearing will be before the Legislative Hearing Officer, Marcia Moermond, on Monday, May 22, 2023, at 1 p.m. in Room 330 City Hall. For your reference, I have also attached the appeal to this correspondence. You or a representative are invited to attend and participate in this hearing. Please note, 45 days have passed since your (self-certification) application was approved and no other appeals were received or will be considered in this matter.

In order to come to a final determination on your application for an exemption to the 3% rent cap, the City is requiring that you provide the Maintenance of Net Operating Income (MNOI) you were required to prepare, but not submit with your self-certification application. Please note, a final determination on any application for exception to the rent cap is not made until all appeals have been resolved. Please provide MNOI to me by close of business Wednesday, May 17, 2023. For reference, here is a link to the document on the City's website:

Maintenance of Net Operating Income - https://www.stpaul.gov/sites/default/files/2022-07/Landlord%20MNOI%20-%20Cap%20Improvement%20Worksheet-071922.pdf

All materials should be sent to me and will be attached to the appeal record.

I have also left voicemail message at the number listed for Megan Peterson, on the Rent Increase Exemption Request Form: 651-488-2437, confirming the hearing and the requirement that your MNOI be submitted. If you have any questions, please contact me at 651-266-8585.

Sincerely,



/s/ Sonia Romero, Executive Assistant Rent Stabilization Legislative Hearings

Rent Stabilization Staff c:

Megan Peterson: <u>megan@housinghubmn.com</u> Ben Herding: <u>ben@housinghubmn.com</u>

- (

Monthly Charges:

Trash - Tenant charge \$20.00

Housing Hub Tenant Admin Fee \$12.00

Rent Income \$896.10

Total: \$928.10

*Month to Month Term Admin Fee: \$299

*If you do not sign a 12 month lease term, the term will change to month to month and annual Month to Month Term Admin Fee will be applied to the Tenant(s) ledger.

Renter's Insurance Required:NO

1.4 APPLIANCES, UTILITIES
AND EXTERIOR
RESPONSIBILITIES

Appliances Provided:

Gas Stove and Refrigerator

Utility Responsibilities:





Your Renewal Offer

Review and sign one option:

12 Month Renewal \$896.10 / mo from 07/01/2023 -06/30/2024

View

Or you may also request notice to vacate.

Your account setup is incomplete. X
Learn More

Your Current Balance

\$899.00

Next bill due on June 01, 2023

Pay Now

Set Up Autopay





Your Current Balance

\$899.00

Next bill due on June 01, 2023

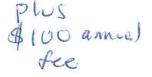
Pay Now

Set Up Autopay

June (Next Month)

Description	Amount	
MTM Due on 06/01/2023	\$870.00	
Trash - Tenant charge Due on 06/01/2023	\$20.00	
Housing Hub Tenant Admin Fee Due on 06/01/2023	\$9.00	

Total Balance \$899.00







Re: Fw: Follow-up on Rent Contro...



*CI-StPaul_RentAppeals

to *CI-StPaul_RentAppeals & 9 more



May 15, 2:30 PM

Good Afternoon Mr. Collins,

Following up on this morning's email, we spoke to Gaius Poehler this afternoon. He is interested in continuing with his appeal. He reports this is because his written lease language indicates rent may be increased with limited notice. He is concerned that this is inconsistent with the verbal discussions you or your team have had with him. As such, the appeal is not withdrawn and the hearing is not cancelled.

Should there be a change in Mr. Poehler's position following any future conversations with you or your team, we would, again, be happy to cancel the hearing scheduled for next Monday.

In the meantime, we renew our request for the MNOI to be submitted to Sonia Romero, per her earlier correspondence.

Thank you, Rent Stabilization Appeal Team

From: *CI-StPaul_RentAppeals

Sent: Monday, May 15, 2023 10:15 AM

To: 'Joe Collins' <joecollins@housinghubmn.com>; *CI-StPaul_RentAppeals

<RentAppeals@ci.stpaul.mn.us>

Cc: tomgallagher@housinghubmn.com; Ben Herding <ben@housinghubmn.com>;

Gaius Poehler <gaiuslove@yahoo.com>; Demetrius Sass

<Demetrius.Sass@ci.stpaul.mn.us>; Lynne Ferkinhoff

<Lynne.Ferkinhoff@ci.stpaul.mn.us>; Angie Wiese <angie.wiese@ci.stpaul.mn.us>;

Mai Vang <mai.vang@ci.stpaul.mn.us>; megan@housinghubmn.com

Subject: RE: Follow-up on Rent Control Hearing

Good Morning Mr. Collins,

Gaius Poehler can appeal the city's determination to allow an exception to the 3% rent increase cap under the code. The appeal can be made whether or not he has received a lease with a proposed increase, as the determination applies to a 12month period of time. This appeal needs to be filed within 45 days of the determination being made, which it was.



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Re: Fw: Follow-up on Rent Contro...



*CI-StPaul_RentAppeals

to Joe Collins & 9 more

May 15, 10:15 AM



Good Morning Mr. Collins,

Gaius Poehler can appeal the *city's determination* to allow an exception to the 3% rent increase cap under the code. The appeal can be made whether or not he has received a lease with a proposed increase, as the determination applies to a 12-month period of time. This appeal needs to be filed within 45 days of the determination being made, which it was.

If Mr. Poehler is withdrawing his appeal, we would be happy to cancel the hearing scheduled for next Monday. We will reach out to him under separate cover to confirm his position.

Thank you for your response.

-Rent Stabilization Appeal Team

From: Joe Collins <joecollins@housinghubmn.com>

Sent: Monday, May 15, 2023 6:34 AM

To: *CI-StPaul_RentAppeals <RentAppeals@ci.stpaul.mn.us>

Cc: tomgallagher@housinghubmn.com; Ben Herding <ben@housinghubmn.com>;

Gaius Poehler <gaiuslove@yahoo.com>; Demetrius Sass

<Demetrius.Sass@ci.stpaul.mn.us>; Lynne Ferkinhoff

<Lynne.Ferkinhoff@ci.stpaul.mn.us>; Angie Wiese <angle.wiese@ci.stpaul.mn.us>;

Mai Vang <mai.vang@ci.stpaul.mn.us>; megan@housinghubmn.com

Subject: Re: Follow-up on Rent Control Hearing

I thought we resolved this matter? Gaius never received a rent increase. What is he appealing?

HH logo and

hubbs.png

Joe Collins

Agent - Owner/CEO

0: 651-488-2437 C: 651-428-

5922/ joecollins@housinghubmn.com

HousingHubMN.com

351 Kellogg Blvd East, St. Paul, MN 55101 Have a good experience? Leave us a review!

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Re: Fw: Follow-up on Rent Contro...



Joe Collins

to *CI-StPaul_RentAppeals & 8 more



May 15, 6:34 AM

I thought we resolved this matter? Gaius never received a rent increase. What is he appealing?

HH logo

Joe Collins

and hubbs.png Agent - Owner/CEO

O: 651-488-2437 C: 651-428-5922 / joecollins@housinghubmn.com

HousingHubMN.com

351 Kellogg Blvd East, St. Paul, MN 55101 Have a good experience? Leave us a review!



On May 12, 2023, at 4:29 PM, *CI-StPaul_RentAppeals <RentAppeals@ci.stpaul.mn.us> wrote:

Goof Afternoon All,

Please find a letter attach requesting the MNOI to be send to us by the end of business day

If you have further question please don't hesitate to contact me. Best,

<image001.png>

Sonia Romero Executive Assistant Pronouns: she/her Saint Paul City Council 320 City Hall, 15 W Kellogg Blvd. Saint Paul, MN 55102 P 651- 266-8568

Sonia romero@ci.stpaul.mn.us www.StPaul.gov

<476 Herschel St. Apt 10 Appeal Request for MNOI 5-12-2023.pdf>

Show less



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[11]

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Subject Follow-up on Rent Control Hearing

To: [joecollins@housinghubmn.com <joecollins@housinghubmn.com>, tomgallagher@housinghubmn.com

<tomgallagher@housinghubmn.com>]

From *CI-StPaul_RentAppeals <RentAppeals@ci.stpaul.mn.us>

Cc: [Ben Herding <ben@housinghubmn.com>, Gaius Poehler <gaiuslove@yahoo.com>, Demetrius Sass

<Demetrius.Sass@ci.stpaul.mn.us>, Lynne Ferkinhoff <Lynne.Ferkinhoff@ci.stpaul.mn.us>, Angie Wiese <angie.wiese@ci.stpaul.mn.us>, Mai Vang <mai.vang@ci.stpaul.mn.us>, megan@housinghubmn.com

<megan@housinghubmn.com>]

Date Fri, May 12, 2023 at 4:29 PM

Goof Afternoon All,

Please find a letter attach requesting the MNOI to be send to us by the end of business day Wednesday.

If you have further question please don't hesitate to contact me.

Best,



Sonia Romero

Executive Assistant

Pronouns: she/her

Saint Paul City Council

320 City Hall, 15 W.Kellogg Blvd.

Saint Paul, MN 55102

P 651- 266-8568

sonia.romero@ci.stpaul.mn.us

www.StPaul.gov

Gaius Poehler

--- Forwarded Message ---

From: "*CI-StPaul_RentAppeals" < RentAppeals@ci.stpaul.mn.us>

To: "Ben Herding" < ben@housinghubmn.com >, "Gaius Poehler" < gaiuslove@yahoo.com >

Cc: "joecollins@housinghubmn.com" <joecollins@housinghubmn.com>,

"tomgallagher@housinghubmn.com" <tomgallagher@housinghubmn.com>, "Demetrius Sass"

<Demetrius_Sass@ci.stpaul.mn.us>, "Lynne Ferkinhoff" <Lynne.Ferkinhoff@ci.stpaul.mn.us>,

"Angie Wiese" <angle.wiese@ci.stpaul.mn.us>, "Mai Vang" <mai.vang@ci.stpaul.mn.us>,

"megan@housinghubmn.com" <megan@housinghubmn.com>

Sent: Thu, Apr 13, 2023 at 3:06 PM

Subject: RE: Rent Appeal Notice 476 Herschel St Apt. 10

Good afternoon all.

I have had a chance to consult with my colleagues about an appeal of a propose rent increase for this unit. All appeals we accept are of City determinations on requests to increase rent above the 3% cap. We do not hear appeals on specific leases or proposed lease agreements.

(IE) Housing Hob caula raisemy,

All people who are potentially affected by the City's determination have standing to file an appeal. Appeals must be received within 45 days of the City determination being made. Please let me know if additional clarification is needed on this matter.

All Best.



Sonia Romero.

Executive Assistant

Rent Stabilization

Pronouns: she/her

Saint Paul City Council

320 City Hall, 15 W.Kellogg Blvd.

Saint Paul, MN 55102

P 651-266-8568

rentappeals@ci stpaul mn.us

www.StPaul.gov

O Gairs Poember Lease Renewal Notice & O Provision 25 of Gairs Apender

beare.

From: Ben Herding < ben@housinghubmn.com > Sent: Wednesday, April 12, 2023 1:40 PM

To: *CI-StPaul_RentAppeals < RentAppeals@ci.stpaul.mn.us>

Cc: joecollins@housinghubmn.com; tomgallagher@housinghubmn.com; Demetrius Sass < Demetrius.Sass@ci.stpaul.mn.us>; Lynne Ferkinhoff < Lynne.Ferkinhoff@ci.stpaul.mn.us>; Angie Wiese < angie.wiese@ci.stpaul.mn.us>; Mai Vang < mai.vang@ci.stpaul.mn.us>;

megan@housinghubmn.com

Subject: Re: Rent Appeal Notice 476 Herschel St Apt. 10

Thanks Sonia,

I am a little confused as Giaus has not been issued a renewal with an increase. He is currently on a month to month lease and has been for almost a year at the same rent.

How can he appeal a rent increase when there wasn't one?

1.6

Sender notified by 04/12/ Mailtrack

04/12/23, 01:34:11 PM

On Wed, Apr 12, 2023 at 1:12 PM *CI-StPaul_RentAppeals < RentAppeals@ci.stpaul.mn.us > wrote:

Good Afternoon Mr. Poehler, Mr. Collins, and Mr. Gallager,

Attached is the notification of a Legislative Hearing to consider the appeal in Mr. Poehlers' rent increase at 476 Herschel St. Apt. 10.

As indicated in my letter, the hearing is scheduled for May 21 at 1 p.m.

For your reference, I have also attached Mr.Poehlers' appeal form, the DSI Summary, and the Landlord Notification.

Please reach out to me with any questions.



Sonia Romero,

Executive Assistant

Rent Stabilization

Pronouns: she/her

Saint Paul City Council

320 City Hall, 15 W.Kellogg Blvd.

Saint Paul, MN 55102

P 651-266-8568

rentappeals@ci.stpaul.mn.us

www.StPaul.gov



Ben Herding, MBA

Chief Operating Officer

651-488-2437 X109 / ben@housinghubmn.com HeusingHubMN.com 351 Kellogg Blvd East, St. Paul, MN 55161

Have a good experience? Leave us a review!







Book a Meeting with Me

Matthew Eichenlaub **Housing Attorney HOME Line** 8011 34th Ave S, Suite 126 Bloomington, MN 55425 phone:612/255/8866

fax: 612/728/5761 www.homelinemn.org



Lease Renewal Notice

Date: 03/01/2022

RE: Lease Renewal and Rent Adjustment

Dear Tenant(s),

As you know your lease expires on 09/30/2017 and we'd would love to keep you as a tenant! It is never a pleasant task to adjust rents, however, rents must be changed at times to keep up with cost of rising insurance, property taxes, utilities, etc. and to fund future improvements. Per city ordinance, rent increases will be no more than 3% higher than current base rent.

The following adjustment in rent will be effective 05/01/2022:

12-month lease: **\$ 795

Month-To-Month lease: **\$870

**The rent amounts above do not include any admin fees, pet, garage, parking, laundry, or storage charges that may also be owed. Please read the lease renewal and addendums for details.

In the event we do not receive your completed Lease Renewal, your current lease shall be extended under its original terms, except the duration shall change to <u>Month-To-Month</u> and your rent will <u>increase by \$200/Month</u>.

During a month-to-month tenancy, the Tenant(s) is(are) prohibited from giving a Notice to Vacate with move-out date between Nov 1st and March 31st. Landlord may change any term of a month-to month tenancy by giving notice to Tenant(s) in writing one month plus a day before the end of any given month.

If you have any questions regarding your Lease Renewal, notice incorrect information or for any reason you do not understand your Lease Renewal terms, please contact our lease renewal specialist at 651-488-2437 ext.101 or Renewals@HousingHubMN.com if you have any questions.

Thank you for your continued residency!

Housing Hub Property Management

This notice satisfies the automatic renewal provision requirement as stated in the Minn Stat. 504B.145.

MN Residential Lease Agreement (continued)

 Adding a pet requires the Tenant(s) to provide the Landlord with the pet type, breed, name, age, weight and current vet records detailing up-to-date vaccinations and current city required licensing.

 The following fees are also required upfront in order to add a pet: Nonrefundable Pet Fee, refundable pet deposit and pet rent. Two (2) pets max per unit.

For removing a pet, the Tenant(s) must let the Landlord know of the removed pet and provide proof of the removed pet. The Landlord will update their system and the Tenant(s) file accordingly.

d. Timeline: Allow the Landlord one to two (1-2) weeks to approve any roommate or pet changes.

e. Once the process is completed, a new Lease Agreement must be signed by all Tenant(s) in the unit with a new lease start and end date (initial)

Lease Termination: Please contact the Housing Hub office for options, any associated fees, and other restrictions.
 Subletting is prohibited. Refer to Section 11 and Section 21.

- 23. Lease Skip and Personal Property Abandonment: If the Tenant(s) moves out of the premises before the Lease end date without giving proper sixty (60) days' notice to vacate, the Tenant(s) is responsible for all rent and any other costs and/or damages. Abandoned personal property of a Tenant(s) are belongings that are left inside or outside of a rented property after a Tenant(s) has moved out. Abandoned property will be disposed of by the Landlord however they choose after twenty-eight (28) days, or sooner with written permission from the Tenant(s). The Landlord will document and photograph all personal property left on the premises. The Tenant(s) is responsible for any and all on-site or off-site storage fees and disposal fees of their personal belongings pursuant to Minn. Stat. 504B.271 and 504B.365.
- 24. Termination of Lease with Specified Ending Date (Notice to Vacate): If Tenant(s) wishes to move out of the premises on the date this Lease ends, Tenant(s) must give Landlord the written 60-day Notice to Vacate using Housing Hub's 60-Day Notice to Vacate form ONLY, two full calendar months prior to Lease expiration date, by the last day of the month, and will only be accepted with a month's end move-out date. If Tenant(s) fails to give proper notice, Landlord will provide an "Invalid 60-Day Move Out Notice", extend the Lease for one 60-day Notice Period and raise the rent if Tenant(s) stay past the initial Lease end date on page 1. If Tenant(s) and Landlord have not renewed this Lease or entered into a new Lease, this Lease shall be extended under its original terms except the duration shall be changed to month-to-month and the rent will increase by \$200.00/month. If Tenant(s) stays past 12:00AM (midnight) on the 2nd, they will be charged a full month's rent. For additional information, please refer to the 60-Day Notice to Vacate Addendum.

25. Termination of Month-to-Month Tenancy: A sixty (60) Day Notice to Vacate is required using Housing Hub's "60-Day Notice to Vacate" form by the last day of the month, even if the Lease has expired and/or is converted to a month-to-month tenancy. If the Tenant(s) choose month-to-month tenancy, the Tenant(s) is(are) prohibited from giving a 60-Day Notice with move-out date between Nov 1st and March 31st Landlord may change any term of a month-to month tenancy by giving notice to Tenant(s) in writing one month plus a day before the end of any given

- 26. Active Military Personnel Lease Termination Consideration: The Servicemembers Civil Relief Act (SCRA) helps protect active service members who are relocated due to deployment or permanent change of station (PCS). The protection begins on the date of entering duty and ends between 30-90 days after the date of discharge. If Tenant enlists, is drafted, or commissioned and on active duty in the Armed Forces of the United States and needs to break the lease, in accordance with the SCRA, a tenant must 1.) prove the lease was signed before entering active duty, 2.) prove they will remain on active duty for at least the next 90 days, and 3.) deliver a written 30-Day Notice to Vacate the landlord accompanied by a copy of the orders to deploy / PCS or a letter from their commanding officer stating their pending deployment. Once the notice is delivered, received and confirmed, the 30-Day period will begin after the beginning on the following 1st.
- 27. Eviction: If the Tenant(s) violates any terms of this Lease, an eviction action may be brought immediately without prior notice to the Tenant(s). If the Tenant(s) violates a term of this Lease but the Landlord does not sue or evict the Tenant(s), the Landlord does not waive the right to evict, and the Landlord may still sue or evict the Tenant(s) for any violation of any term of this Lease. Under state law, a lawful seizure from any premises of any illegal object or substance, including drugs, constitutes unlawful possession of the premises by the Tenant(s) and is grounds for automatic eviction. For additional information, see attached Crime-Free/Drug-free Housing Addendum.

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Initials	GP	



Property

Rental Property Ad	dress: 476 h	terschel Str	eet				
Unit: 10	, City/Sta	te/Zip_Saint	Paul, M	N 55104			
Tenant Info	rmatio	1					
Tenants/Cosigners	(18 & older)	:	Em	ail:		Phone:	
Gaius Poehler		Gaius	love@ya	hoo.com		651-271-67	724
				CONTRACTOR			
HATT		***					
***					wood in lower at the		
***						***	
***				(Control Section 1991)	**************************************	***	-
Minor Occupants:	N/A						
ALVA							enima yezar yire
Landlord Ir					····	- 	
	The state of the s	The Hardware					
Owner of Premise: Landlord and Author	COLUMN TO A STATE OF THE PARTY			cent service	and nive rece	eints (Remitre	ad hy
Minn. Stat §504B.: 651-488-2437							
Deposit Inf	ormatic	m					
Security Deposit: §	353.88	Re	fundable	Pet Depos	it: \$_0.00		
Pets Allowed?	Y No No	refundable	e Pet Fe	e: \$ 0.00			
Responsib	ilities						
	Landlord	<u>Tenant</u>		Provider	Landlord	*RUBS	
Heat:	Z			V			
Electricity:				Z			
Other Gas:			D-14	V			
Water:	Z		Paid to	Z			
Trash:		1				П	

V

(refer to Lawn & Snow Clearing Addendum)

(refer to Lawn & Snow Clearing Addendum)

Minnesota Residential Lease Agreement

Terms of Lease ***Select ONLY ONE***

(5P-	_
Option #1 - Specific End Date	
Monthly Rent Amount: \$ 795.00	
Start Date: 05/01/2022	
End Date: 04/30/2023	-
Other Rent: \$ 0.00	
Utilities: \$ 20.00 (Trash fee)	
Pet Rent: \$ 0.00	_
Tenant Insurance: \$ 0.00	****
Rent Credit: (\$ 0.00	_)
Monthly Admin Fee: \$ 9.00	
Total Monthly: \$ 824.00	
X Option #2 - Month to Month	
Monthly Rent Amount: \$ 870.00	
Start Date: 05/01/2022	_
Other Rent: \$0.00	
Utilities: \$ 20.00 (Trash fee)	
Pet Rent: \$ 0.00	-
Tenant Insurance: \$ 0.00	_
Rent Credit: (\$ 0.00)
Monthly Admin Fee: \$ 9.00	
Total Monthly: \$ 899.00	
Late Fee: 8% of gross rent	b

Appliances

Washer/Dryer: ☐ Y 🔽 N
Range: Y N
Refrigerator: Y N
Dishwasher: Y V N
Microwave: Y VN
A/C: Y VN
Water Softener: Y N

Snow Removal

Lawn Care:

Addendum)

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*RUBS relates to Ratio Utility Billing System (refer to Ratio Utility Billing System (RUBS)

Subject

Appeal for Rent Increase

To:

[null <galuslove@yahoo.com>]

From

Megan Peterson < housinghub-mail-system@housinghub.mailer.appfollo.us>

Date

Thu, Apr 13, 2023 at 1:25 PM

Good afternoon,

I wanted to reach out in regard to your appeal for the over 3% increase through the city. I wanted to assure you that we are not increasing your rent personally. When an owner request rent to go over 3%, we put the request in for the building. That way we don't have to get approval for other renewals. You however are month to month. You are currently locked in at \$899, due to you selecting month to month in your previous lease renewal. I would like to go over a few things that I saw were sent in and help you out. Give me a call at 651-488-2437 ext. 101

Thank you

~Megan~

~Housing Hub~

Jubject

Follow up

To:

[null <gaiuslove@yahoo.com>]

From

Megan Peterson housinghub.mailer.appfolio.us

Date

Mon, Apr 17, 2023 at 1:39 PM

Good afternoon, I just wanted to follow up with you about your maintenance requests and your concern about rent increase. Can you give me a call at 651-488-2437 ext. 101

Thank you.

~Megan~

~Housing Hub~



375 Jackson Street, Suite 220 Saint Paul, MN 55101-1806 Tel: 651-266-8953 | Fax: 651-266-9124

Resident 476 Herschel St. Unit 10 Saint Paul, MN 55104

03/28/2023

REQUEST FOR EXCEPTION TO 3% CAP NOTICE OF DEPARTMENT DETERMINATION THROUGH SELF-CERTIFICATION

RF:

476 Herschel St.

Dear Resident:

On 3/21/2023 your landlord applied for an exception to the 3% cap on rent increases per Chapter 193A of Saint Paul's Legislative Code. Department approval for the exception has been **granted** through the self-certification process provided by the City.

However, this is not a Final Determination and rent cannot be increased in the next 45 days.

You have the right to appeal this determination to the Legislative Hearing Officer. Applications for appeals may be obtained at the Office of the City Clerk, 310 City Hall, City/County Courthouse, 15 W Kellogg Blvd, Saint Paul MN 55102, phone: 651-266-8568 and must be filed within 45 days of notice.

If there is no appeal within the next 45 days, the determination will be considered final, and your landlord may proceed with the rent increase between 3% and 8% as approved by the Department.

A full translation of the notice is available upon request from the City.

If you have any questions, please reach out to the Rent Stabilization Workgroup using the email address below.

Sincerely,

Rent Stabilization Workgroup Rent-Stabilization@ci.stpaul.mn.us 651-266-8553

SC 01/2023 - ENG

Attorney General Ellison wins relief for tenants whose landlord unlawfully withheld amounts from security deposits

Housing Hub to pay \$63,000, stop charging tenants for carpet cleaning, replacing batteries, lightbulbs, and filters at move out

AG's office will use the funds to refund tenants

March 13, 2023 (SAINT PAUL) — Minnesota Attorney General Keith Ellison announced today that his office has settled with a St. Paul-based property management company that illegally withheld amounts from tenants' security deposits.) The settlement requires the company to provide refunds to its tenants and change its security deposit retention practices to comply with the law.

Under Minnesota law, landlords can withhold from security deposits only amounts reasonably necessary "to restore the premises to their condition at the commencement of the tenancy, ordinary wear and tear excepted." Instead, Housing Hub charged tenants (by withholding amounts from their security deposits) for items that needed to be replaced due to a tenant's ordinary use of the home. For instance, Housing Hub systematically charged tenants for professional carpet cleaning upon move-out even if the carpet's condition was not damaged beyond normal use. Additionally, Housing Hub charged tenants to replace smoke-detector batteries, lightbulbs, and furnace filters, which are all routine turn-over costs that Minnesota law prohibits landlords from shifting onto their departing tenants. Housing Hub also told tenants they were "required to leave the property in its original condition," and were required to take apart and clean their windows, stoves, vents, and light fixtures in order to obtain their security deposit back without deductions.

The Settlement, filed in Ramsey County District Court, requires Housing Hub to pay the State \$63,000, which the Attorney General's Office will use to provide restitution to the company's tenants who were illegally charged for carpet cleaning, and/or replacing batteries, lightbulbs, or filters. Among other things, the settlement also requires Housing Hub to remove from its lease provisions requiring tenants obtain or pay for professional carpet cleaning, and to stop charging tenants for batteries, lightbulbs, or filters. Housing Hub may only charge for damage to the home that rises beyond ordinary wear and tear. Additionally, if Housing Hub withholds amounts from tenants' security deposits for cleaning, the settlement also requires Housing Hub to provide tenants with evidence that the unit required professional cleaning to restore it to its original condition, ordinary wear and tear excepted.

"Having a safe, affordable roof over your head is essential to living with safety, dignity, and respect," Attorney General Ellison said. "Part of that is landlords following the law and returning tenants their security deposits. I am pleased that Housing Hub has agreed to refund its tenants and change its security deposit practices going forward."

5:20 Hub withholds amounts from tenants' security deposits for cleaning, the settlement also requires Housing Hub to provide tenants with evidence that the unit required professional cleaning to restore it to its original condition, ordinary wear and tear excepted.

"Having a safe, affordable roof over your head is essential to living with safety, dignity, and respect," Attorney General Ellison said. "Part of that is landlords following the law and returning tenants their security deposits. I am pleased that Housing Hub has agreed to refund its tenants and change its security deposit practices going forward."

Attorney General Ellison encourages *any* tenants—not just Housing Hub tenants—who have had amounts withheld from their security deposits for normal wear and tear to contact the Minnesota Attorney General's Office by filling out the dedicated <u>Tenant Report</u> Form on the Attorney General's website. Minnesotans can also report violations by calling Attorney General Ellison's office at (651) 296-3353 (Metro) or (800) 657-3787 (Greater Minnesota).



Subject

Re: Little heat

To:

[Gaius Poehler <gaiuslove@yahoo.com>]

From

Gaius Poehler <gaiuslove@yahoo.com>

Date

Mon, Apr 17, 2023 at 8:51 AM



Tuken 8149 An \$ See Details sheet

I love the truth.

Gaius Poehler

On Mon, Apr 17, 2023 at 6:10 AM, Gaius Poehler <gaiuslove@yahoo.com> wrote:

Taken 5:59 Am *





I love the truth.

Gaius Poehler

On Mon, Apr 17, 2023 at 4:36 AM, Gaius Poehler <gaiuslove@yahoo.com> wrote:



I love the truth.

Gaius Poehler

On Mon, Apr 17, 2023 at 2:24 AM, Gaius Poehler <gaiuslove@yahoo.com> wrote:



I love the truth.

Gaius Poehler

On Mon, Apr 17, 2023 at 1:10 AM, Gaius Poehler <gaiuslove@yahoo.com> wrote:





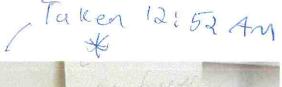
Taken 1:06 AM X

Having to try to sleep next to a space heater in a room that isn't my normal bedroom.

I love the truth.

Gaius Poehler

On Mon, Apr 17, 2023 at 12:55 AM, Gaius Poehler <gaiuslove@yahoo.com> wrote:





This despite all my windows closed and the space heater on full blast. And this occurring regularly and not being fixed by Housing Hub.



- April 17, 2023 8:49 AM
- 20230417_084928.jpg
 916.12 KB 4080x1836
 /SD card/DCIM/Camera
- Samsung SM-A136U

 F1.8 1/24 s 4.00mm ISO 400

 White balance Auto No flash

- April 17, 2023 5:59 AM
- 20230417_055923.jpg
 1.76 MB 4080x1836
 /SD card/DCIM/Camera
- Samsung SM-A136U

 F1.8 1/10 s 4.00mm ISO 5000

 White balance Auto No flash

- April 17, 2023 4:32 AM
- Samsung SM-A136U
 F1.8 1/10 s 4.00mm ISO 5000
 White balance Auto No flash

- April 17, 2023 2:23 AM
- Samsung SM-A136U

 F1.8 1/10 s 4.00mm ISO 5000

 White balance Auto No flash

- Edit
- April 17, 2023 1:06 AM
- 20230417_010629.jpg
 1.81 MB 4080x1836
 /SD card/DCIM/Camera
- Samsung SM-A136U
 F1.8 1/15 s 4.00mm ISO 3200
 White balance Auto No flash

- April 17, 2023 12:52 AM
- 20230417_005241.jpg
 1.77 MB 4080x1836
 /SD card/DCIM/Camera
- Samsung SM-A136U
 F1.8 1/10 s 4.00mm ISO 5000
 White balance Auto No flash



May 21, 2023 8:05 PM

20230521_200523.jpg /SD card/DCIM/Camera

Samsung SM-A136U

3.64 MB 4080x1836 7MP F1.8 0.0ev 1/30 s 27mm ISO 160



Tuben on 5/21/2023





This request was canceled on 03/01/2023.

Window

COMPLETED

A homeless person broke a basement outside window on 474 Herschel on Monday, February 20th, 2023. The broken window is on the south side of the building and is easily visible and it's glass pane needs to be replaced.

Requested by You on 02/24/2023 5:36PM Maintenance Request #52613-1

This request was completed on 🤝 03/06/2023



window taken

on 4/1/2023

Other Maintenance - Not Listed

Please clean the 476 COMPLETED Herschel hallways. They haven't been cleaned for decades. Vacuuming does

not fully clean them and keep them safe for the tenants. Thank you!

Requested by You on 02/18/2023 7:30PM Maintenance Request #52478-1

This request was completed on 02/20/2023

Showing 3 of 6 | Show more

Housing Hub, LLC (651) 488-2437

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appfolio

Housing Hub, LLC - Maintenance Request #52613-1 Received

To:

[<gaiuslove@yahoo.com>]

From

<donotreply@appfolio.com>

Date

Fri, Feb 24, 2023 at 5:36 PM

Hello Gaius Poehler,

Your maintenance request has been successfully submitted. Your maintenance request number is #52613-1.

Maintenance request details:

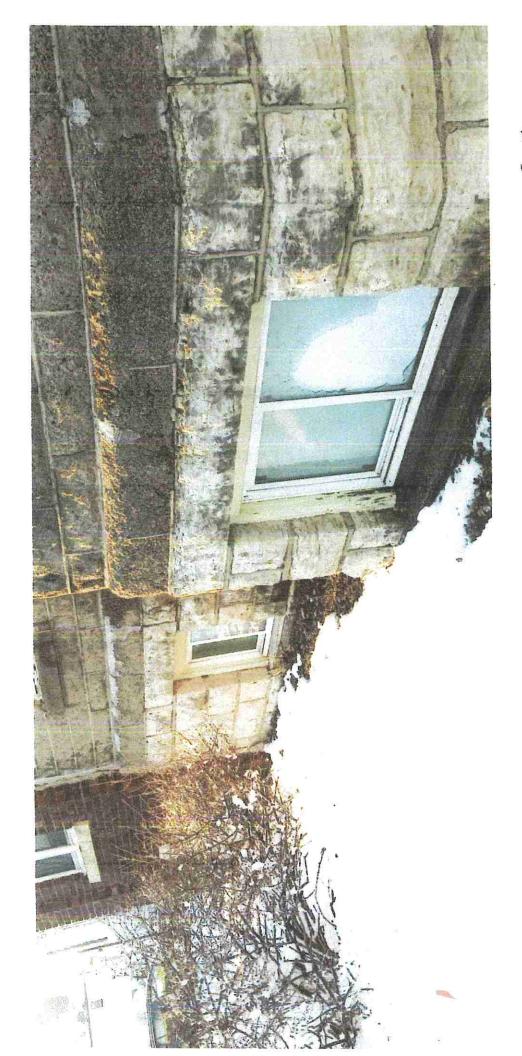
A homeless person broke a basement outside window on 474 Herschel on Monday, February 20th, 2023. The broken window is on the south side of the building and is easily visible and it's glass pane needs to be replaced.

Thank you for choosing Housing Hub, LLC.

Housing Hub, LLC (651) 488-2437

http://www.housinghubmn.com

appfolio



WITH Herschel South
WINDOW IN REPAIR

WINDOW IN REPORT

FOR SOUTH WEEKS

FOR THE STATE ALLES ALLES ALLES

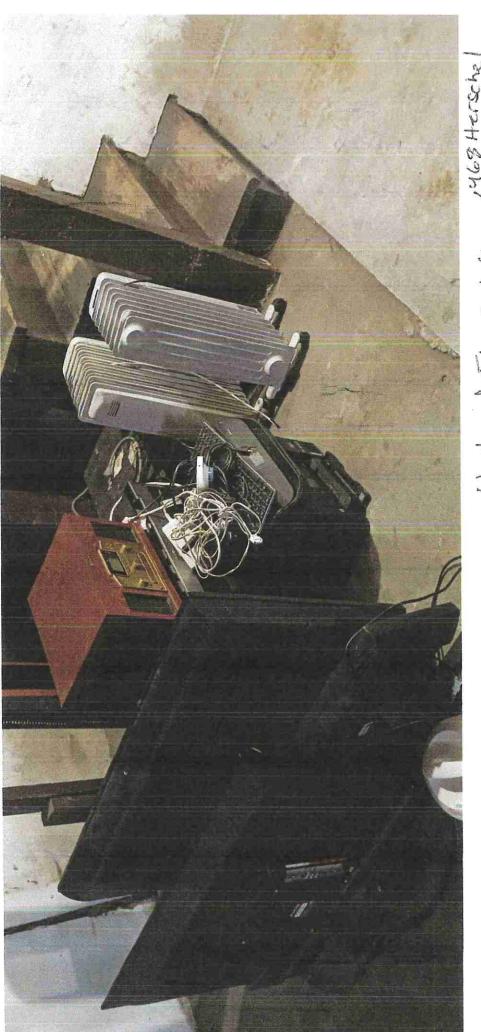
< Details

Edit

- April 1, 2023 6:59 PM
- (C) Samsung SM-A136U

 F1.8 1/50 s 4.00mm ISO 80

 White balance Auto No flash



lavodry room for several months. I tems were illegally tect in the 468 - 478 Herschall dungs ter located on 50.3 th side of 468 Herschall Unclaimed Itens left in basement

* Puthore taken

< Details

Edit

April 1, 2023 7:00 PM

Samsung SM-A136U
F1.8 1/17 s 4.00mm ISO 1600
White balance Auto No flash





Closed Maintenance Requests

Not Maintenance Related CANCELED

Please take these electronics and appliances that have been at the foot of the 468 Herschel basement laundry room steps for years; many of them were illegally put in the nearby 468 Herschel dumpster. Repowered, (formerly Tech Dump) in St Paul (see link for locations) has contracted with Ramsey County and will now take most of these items for free. Here is a link to Repowered's listing the items they take: https://getrepowered.org/certified-recycling/items-we-recycle/

Repowered locations:

https://getrepowered.org/certifiedrecycling/drop-off-locations/

Ramsey County link describing Repowered's affiliation with Ramsey County:

https://www.ramseycounty.us/resident s/recycling-waste/collection-



nghub.appfolio.com











most of these items for free.

Here is a link to Repowered's listing the items they take:

https://getrepowered.org/certified-recycling/items-we-recycle/

Repowered locations:

https://getrepowered.org/certifiedrecycling/drop-off-locations/

Ramsey County link describing Repowered's affiliation with Ramsey County:

https://www.ramseycounty.us/resident s/recycling-waste/collectionsites/electronics-recycling#sidebarcontact-callout

Thanksl

Requested by You on 03/01/2023 3:45PM Maintenance Request #52724-1
This request was canceled on 03/01/2023.

Illegally dumped items still in the 468 Herschel laundry room basement

To:

[Jennifer Miglio <jennifer@housinghubmn.com>, tgallagher@housinghubmn.com <tgallagher@housinghubmn.com>]

From

Gaius Poehler <gaiuslove@yahoo.com>

Bcc:

[Matt Eichenlaub <matte@homelinemn.org>]

Date

Tue, May 3, 2022 at 11:28 AM

Jennifer and Dadders Estates LLC.

People, some whom are tenants and others who are not tenants of 467-478 Herschel, are illegally dumping non-disposable items into the dumpsters next to 468 Herschel, St. Paul, MN 55104 (located on south side of building)

In lieu of my recent (5/1/2022) rent increase of \$104, and that I was previously taking such previously described illegally dumped televisions and other things to the appropriate centers for processing out of my own pocket, and that the St Paul Department of Public Works doesn't pick up illegally dumped items left on private property and that I have twice (see amongst emails below) asked Housing Hub to appropriately process these items themselves and Housing Hub per approval from its owners Dadders Estates, LLC has still not appropriately processed these items (in front of the washing machines and dryers owned by Dadders Estates, LLC that Dadders Estates LLC several months ago promised to take to a junkyard but left behind in this basement (all shown in the attached photo taken today, 5/3/2022)), I have reported this now to the city of Saint Paul.

Gaius Poehler, Apt 10, 476 Herschel

P.S.

Jennifer, thanks for your courtesy; you've done all you can; and Dadders Estates LLC needs to act on my and your attempts to take care of this and ensure that illegally thrown away items like this are appropriately legally processed.

The young man who last year picked up the items (the maintenance request says completed 8/16/2021, but I don't remember the 2 dates he was here; the size of his trailer made him have to remove the items in 2 loads) said things in property basements pile up unbeknownst to management unless a maintenance request is made by a tenant who notices it.

I emailed Jennifer on October 29th, 2021 about more appliances left in the dumpster that I put in the 468 Herschel laundry room basement and Jennifer may have forgotten to make the maintenance request for a tech to pick them up that she on November 1, 2021 said she'd make. In the meantime, more appliances have been left in the 468 Herschel dumpster that I put in the 468 Herschel laundry room basement. Though I reported it to the city who in an email to me said they'd contact Housing Hub about it, I'll make a maintenance request for a Housing Hub maintenance person to like last year, pick up the items in the picture up and take them to an appropriate site for processing. Here again is a link where to take said items:

https://www.ramseycounty.us/residents/recycling-waste/a-z-disposal-guide



Emails below proceed chronologically from top to bottom:

To: Gaius Poehler

Cc:tgallagher@housinghubmn.com

Re: Stain on floor on second floor

To:

[<jennifer@housinghubmn.com>]

From

Gaius Poehler <gaiuslove@yahoo.com>

Date

Mon, Feb 13, 2023 at 7:31 PM

Jennifer,

Unfortunately, Housing Hub's maintenance request page won't permit somebody to come out to clean the carpet.

The entire 476 hallway carpet needs to be cleaned due to years of having not been cleaned, and that is "the company's responsibility, not tenant responsibility.

7:27 🖪 🖰







AA AA AA TI 3. A AA COLOLIO LII A AL COLOLIO LIIC

impact-payments

Resident Responsibility

Our system has detected that this issue is considered **resident responsibility**.

What this means:

- You are trusted to take care of this issue yourself
- Housing Hub, LLC will not send a

maintenance worker out to resolve the issue

I acknowledge that this is my responsibility to resolve *

Yes

No

Back

Submit Request

Date Created

02/13/2023

AND COLUMN

I love the truth.

Gaius Poehler

On Mon, Feb 13, 2023 at 4:44 PM, Gaius Poehler <gaiuslove@yahoo.com> wrote:

Will do. I'll place one.

I love the truth.

Gaius Poehler

On Mon, Feb 13, 2023 at 3:36 PM, Jennifer Miglio <jennifer@housinghubmn.com> wrote:

Hello Gaius, have you placed a work order?



Jennifer Migilo Tenant Coordinator

jennifer@housinghubmn.com

HOUSE IN HUDWIN, COM

351 Kellogg Blvd East, St. Paul, MN 55101

Have a good experience? Leave us a review!



Sender notified by Mailtrack

On Sun, Feb 12, 2023 at 2:19 PM Gaius Poehler <gaiuslove@yahoo.com> wrote: Jennifer,

There's a white stain on the floor on the second floor by (476 Herschel) Apartment 8 near the steps. I don't know who caused it, but can you send someone out to clean it up? Furthermore, the entire 476 Herschel hallway carpeting probably could use a shampooing as it hasn't been cleaned for years. I noticed there's also permanent footprint marks on the steps leading up to the second floor that could be cleaned.

Thanks!

Gaius Poehler Apartment 10, 476 Herschel

I love the truth.

Gaius Poehler





att ne needs to do is nit the 4/4-4/6 Herschel boiler up with water which will then allow it to heat the units. As I've said several times, various heaters like mine leak at the valve which then depletes the water where he has to fill it/the boiler up again. See picture of my thermometer which has it at 60° in my bedroom.

Gaius Poehler, Apt 10, 476 Herschel Reguested by You on 01/17/2023 9:36AM Maintenance Request #51876-1 This request was canceled on 01/17/2023.

Heater

COMPLETED

411/2023

Still dripping out of Mis hullwest heater

The hallway heater just before the third level by the stairs in 476 Herschel is leaking. You can see the water dripping down the wall.

Requested by You on 01/06/2023 11:22PM Maintenance Request #51668-1

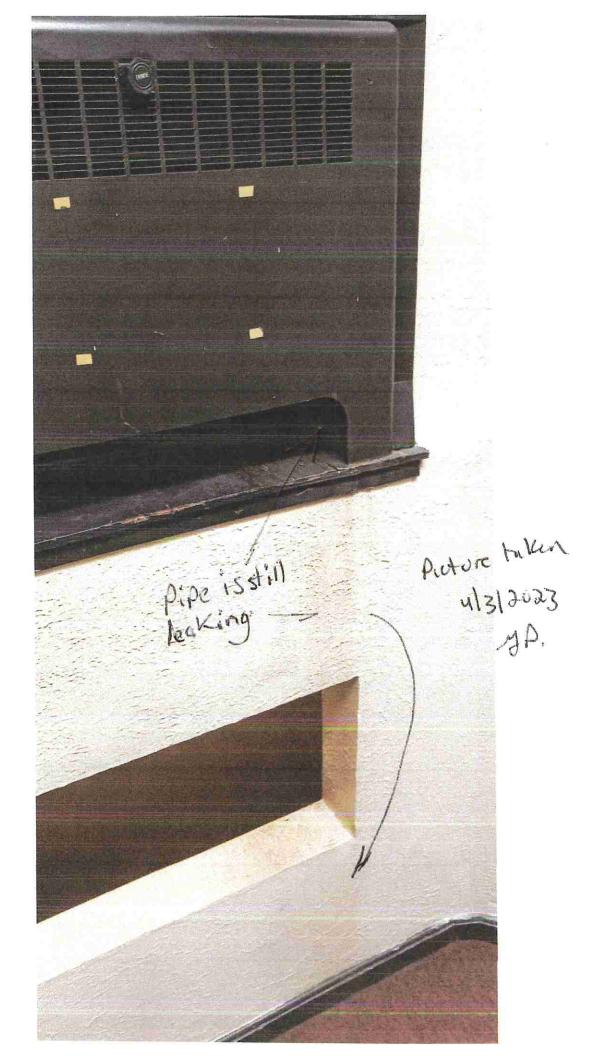
This request was completed on 01/08/2023

Showing 6 of 6

Housing Hub, LLC (651) 488-2437

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appfolio

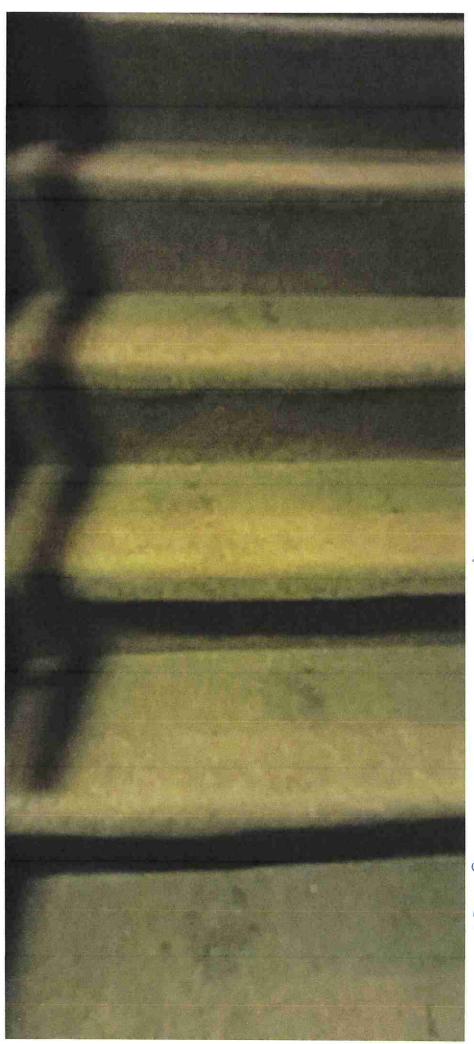


< Details

Edit

- April 3, 2023 9:21 AM
- 20230403_092146.jpg
 1.84 MB 1836x4080
 /SD card/DCIM/Camera
- Samsung SM-A136U
 F1.8 1/24 s 4.00mm ISO 320

White balance Auto No flash



April 12, 2023 (Sushed).

Second Second Correct foothers of contents of the protection of th

< Details

Edit

- April 12, 2023 8:50 PM
- Samsung SM-A136U

 F1.8 1/10 s 4.00mm ISO 5000

 White balance Auto No flash

Re: Stain on floor on second floor

To:

[<jennifer@housinghubmn.com>]

From

Gaius Poehler <gaiuslove@yahoo.com>

Date

Mon, Feb 13, 2023 at 7:31 PM

Jennifer,

Unfortunately, Housing Hub's maintenance request page won't permit somebody to come out to clean the carpet.

The entire 476 hallway carpet needs to be cleaned due to years of having not been cleaned, and that is the company's responsibility, not tenant responsibility.

7:27 📅 🗷







VV VV VV.11 3.90 V/COTOTIG VIT G3/CCOTOTITIC

impact-payments

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Our system has detected that this issue is considered **resident responsibility**.

What this means:

- You are trusted to take care of this issue yourself
- Housing Hub, LLC will not send a

maintenance worker out to resolve the issue

I acknowledge that this is my responsibility to resolve *

Yes

No

Back

Submit Request

Date Created

enterestração deliverimos empresasas

02/13/2023

I love the truth.

Gaius Poehler

On Mon, Feb 13, 2023 at 4:44 PM, Gaius Poehler <gaiuslove@yahoo.com> wrote:

Will do. I'll place one.

I love the truth.

Gaius Poehler

On Mon, Feb 13, 2023 at 3:36 PM, Jennifer Miglio <jennifer@housinghubmn.com> wrote:

Hello Gaius, have you placed a work order?



Jennifer Migilo Tenant Coordinator

jennifer@housinghubmn.com

HousingHubMN.com

351 Kellogg Blvd East, St. Paul, MN 55101

Have a good experience? Leave us a review!



Sender notified by Mailtrack

On Sun, Feb 12, 2023 at 2:19 PM Gaius Poehler <gaiuslove@yahoo.com> wrote: Jennifer,

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Thanks!

Gaius Poehler Apartment 10, 476 Herschel

I love the truth.

Gaius Poehler



picture to represent to Rousell toward for the way price my hopen to represent the price of the

Housing Hub, LLC - Maintenance Request #50298-1 Received

To:

[<gaiuslove@yahoo.com>]

From

<donotreply@appfolio.com>

Date

Thu, Nov 3, 2022 at 4:39 PM

Hello Gaius Poehler,

Your maintenance request has been successfully submitted. Your maintenance request number is #50298-1.

Maintenance request details:

Please take the leaves I bagged to the Ramsey County yard waste site on Pierce Butler route.

https://www.google.com/search?

q=Ramsey+County+yard+waste+site+Pierce+Butler+route&client=ms-android-att-us-rvc3&sourceid=chrome-mobile&ie=UTF-8&inm=vs

Thank you for choosing Housing Hub, LLC.

Housing Hub, LLC (651) 488-2437

http://www.housinghubmn.com

appfolio

This maintenance crow test was not finished as listed

To:

[Jennifer Miglio <jennifer@housinghubmn.com>]

From

Gaius Poehler <gaiuslove@yahoo.com>

Date

Fri, Dec 2, 2022 at 6:38 PM

Jennifer,

Please see screensave.

6:30





Success! Your Maintenance Request has been sent to Housing Hub, LLC.

CHACATION NACE PROGRAM C PROTECTIO

entire fixture needs to be replaced.

Requested by You on



11/12/2022 3:16PM

Maintenance Request #50522-1

This request was completed on 11/14/2022

Please take the leaves I bagged to the Ramsey County yard waste site on Pierce Butler route.

https://www.google.com/search? q=Ramsey+County+yard+waste+site+ Pierce+Butler+route&client=msandroid-att-usrvc3&sourceid=chromemobile&ie=UTF-8&inm=vs

Requested by You on

COMPLETED

11/03/2022 4:39PM

Maintenance Request #50298-1

This request was completed on 11/22/2022

The dumpster is overflowing in part because people moved out of one or more of the 467-478 Herschel apartments and left a lot of their stuff in said dumpsters and because there are lots of 4th of July fireworks boxes

This maintenance request claims to have been finished on November 22nd. The bagged leaves are all still there on the east side of 468 Herschel, and were never taken to the Ramsey County yard waste site. Please take them to the Ramsey County waste site.

Gaius Apt 10, 476 Herschel

I love the truth.

Gaius Poehler