

#22077 114 Snelling Ave N- Q4 2022 Assessment Inquiry

Submitted April 5, 2023 at 11:59
Received via Phone call (inbound)
Requester John Hageman <jhageman6@gmail.com>

Status On-hold
Priority Normal
Group PW - Garbage
Assignee Clare Pillsbury
Ticket status On-hold

Assessment No. 230106
Property ID Number 032823230078
Latitude/Longitude -93.16693,44.94483

Location 114 Snelling Ave N, St Paul, MN, 55104, USA
Other Name John Hageman
Garbage Hauler Waste Management

Rescheduled LH Date: 4/18/2023
Have you contacted your hauler about this garbage bill before? Yes

Staff Comments

Hauler records show that the property owner submitted a temporary service hold with Waste Management from 2/19/2022 - 8/14/2022. When the property owner called again on 10/19/2022 about the Quarter 4 2022 invoice, they were told by the Waste Management customer service representative that they were unable to do another temporary service hold and then directed to call the City for assistance. Since the City has no records of the property owner calling for assistance, staff recommends approving the assessment since there was no temporary service hold or vanancy applied to the account during that time.

Billing year for Delinquent Garbage Bill Assessment 2022
Date of CP (MM/DD/YYYY) 5/24/2023

Total amount due for Delinquent Garbage Bill Assessment 122.78
Legislative Hearing Required Yes

Other Telephone 16126704664
Rescheduled LH Time: 3:00 PM
Date of LH (MM/DD/YYYY) 4/6/2023

Stated Reason for Appeal (if given)

Property owner stated that the upstairs unit of the property has been vacant since December 2021.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
 No

Garbage Invoice Dates (i.e. January 1- March 31)

October 1 - December 31

Billing period for Delinquent Garbage Bill Assessment Quarter 4 (October - December)
Time of LH 10:00 AM

Clare Pillsbury April 5, 2023 at 11:59

Internal note

Call from: +1 (612) 670-4664
 Call to: +1 (651) 413-6624
 Time of call: April 5, 2023 at 4:59:14 PM
 Answered by: Clare Pillsbury

Clare Pillsbury April 5, 2023 at 12:19

Internal note

Inbound call from +1 (612) 670-4664

Call Details
 Call from: +1 (612) 670-4664
 Call to: +1 (651) 413-6624
 Time of call: 2023-04-05 16:59:14 UTC

Location: Minneapolis, Minnesota, United States

Answered by: Clare Pillsbury

Length of phone call: 20 minutes, 41 seconds

Clare Pillsbury April 5, 2023 at 12:24

Internal note

Property owner stated that the upstairs unit has been vacant since December 2021. They were told by WM to call the city to put their service on hold. While there is no record of any conversation with the property owner, the city did receive a service hold from the property owner on 2/7/2022 and forwarded it to WM via email the same day. Since the service hold would have only been able to be applied for six months (until August 2022), it would have expired before the service period in question. Staff explained this to the property owner and stated that their recommendation would be to approve the assessment. The property owner still wanted to attend the hearing so staff told them that they would schedule them for a layover hearing on 4/18/2023 at 3:00 PM. Staff also stated that they would send the property owner a letter at the address below with information on the layover hearing date

Mailing address: 11970 Partridge Rd Ct N Stillwater, MN 5082

Clare Pillsbury April 7, 2023 at 09:08

Internal note

Staff will send property owner letter with hearing information on 4/11/2023 when they are in the office.

Clare Pillsbury April 13, 2023 at 12:21

Internal note

Letter sent to property owner on 4/13/2023 (see attached letter)

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