

Pillsbury, Clare (CI-StPaul)

From: Greg Revering <grevering.sph@gmail.com>
Sent: Tuesday, January 31, 2023 10:36 AM
To: Support (Zendesk)
Cc: Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: Fwd: 235 Sherburne Ave

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Please see Republic response.

Sent from my iPhone

Begin forwarded message:

From: "Mathiasen, Beverly" <BMathiasen@republicservices.com>
Date: January 31, 2023 at 10:26:45 AM CST
To: Greg Revering <grevering.sph@gmail.com>
Cc: "Brandt, Michelle" <MBrandt@republicservices.com>
Subject: Re: 235 Sherburne Ave

Yes. Thanks.

Get [Outlook for iOS](#)

From: Greg Revering <grevering.sph@gmail.com>
Sent: Tuesday, January 31, 2023 9:28:39 AM
To: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: Fwd: 235 Sherburne Ave

This Message Is From an External Sender

This message came from outside your organization.

Report Suspicious

Bev,
Please see clarifying question from Clare.

Sent from my iPhone

Begin forwarded message:

From: "Pillsbury, Clare (CI-StPaul)" <Clare.Pillsbury@ci.stpaul.mn.us>
Date: January 31, 2023 at 9:13:39 AM CST

To: Greg Revering <grevering.sph@gmail.com>, "Support (Zendesk)" <support@saintpaul.zendesk.com>
Cc: "Haas, Sarah (CI-StPaul)" <Sarah.Haas@ci.stpaul.mn.us>
Subject: RE: 235 Sherburne Ave

Thank you Greg. I am assuming that they want us to remove the Q3 2022 assessment then? The assessment is just the late fee amount of \$20.34.



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I - Citywide Garbage Program
Pronouns: she/her/hers

Department of Public Works
800 City Hall Annex
25 West Fourth St
Saint Paul, MN 55102
P: 651-266-8862

Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

From: Greg Revering <grevering.sph@gmail.com>
Sent: Tuesday, January 31, 2023 8:38 AM
To: Support (Zendesk) <support@saintpaul.zendesk.com>
Cc: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: Fwd: 235 Sherburne Ave

Think Before You Click: This email originated outside our organization.

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Begin forwarded message:

From: "Mathiasen, Beverly" <BMathiasen@republicservices.com>
Date: January 31, 2023 at 8:36:45 AM CST
To: grevering.sph@gmail.com, "Hallada, Samahra" <SHallada@republicservices.com>
Subject: RE: 235 Sherburne Ave

Greg,
Sorry this has taken a while to resolve. We worked with Collections and have instructed the Finance team to pull back the \$20.34 in late fees. This account was reassigned from WM and had previously been

on auto pay. I don't think the resident realized he had to set it up again back with RSG back in July.

Thanks,
Bev

Beverly Mathiasen

Municipal Services Manager

10729 Town Square Drive, Suite 180

Blaine, MN 55449

e bmathiasen@republicservices.com

o 612-464-2725

c 612-889-7324

w RepublicServices.com



Sustainability in Action

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Monday, January 30, 2023 2:26 PM

To: Hallada, Samahra <SHallada@republicservices.com>

Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>

Subject: 235 Sherburne Ave

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Report S

Samahra,
Please see attachments.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054