

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Friday, February 3, 2023 1:11 PM
To: Support (Zendesk)
Cc: Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: 2171 Mohawk Ave, Saint Paul, Minnesota, 55119 - (Quarter 3 (July - September)) - Assessment Inquiry

Think Before You Click: This email originated **outside** our organization.

Please see Republic update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Friday, February 3, 2023 12:38 PM
To: grevering.sph@gmail.com
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: RE: 2171 Mohawk Ave, Saint Paul, Minnesota, 55119 - (Quarter 3 (July - September)) - Assessment Inquiry

Good afternoon,

Q1 2022:

- Billing: \$69.81
- Payment: \$69.81 on 1/15/2022
- Size: 30gal
- Contact:
 - o Customer changed the billing address online via our online bill pay system

Q2 2022:

- Billing: \$69.81
- Payment: \$69.81 on 4/8/2022
- Size: 30gal
- Contact: nothing

Q3 2022:

- Billing: \$69.81 + \$10.47 (late fee) = \$80.28
- Payment: \$0.00
- Size: 30gal
- Contact: nothing

Q4 2022:

- Billing: \$69.81 + \$10.47 (late fee) = \$80.28
- Payment: \$0.00
- Size: 30gal
- Contact:
 - o 11/2/2022: Missed pick up scheduled for us to go back

Q1 2023:

- Billing: \$74.34 + 3.72 (late fee) = \$78.06 as of today 2/3
- Payment: 0.00 as of today 2/3
- Size: 30gal
- Contact:
 - o 1/6/23: Missed pick up scheduled for us to go back

Thanks
Frances

Frances Estrella

Billing Coordinator

11380 Courthouse Blvd
Inver Grove Heights
e festrella@republicservices.com
o 651.286.4588
w RepublicServices.com



Sustainability in Action

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Wednesday, February 1, 2023 3:43 PM

To: Estrella, Frances <FEstrella@republicservices.com>

Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>

Subject: FW: 2171 Mohawk Ave, Saint Paul, Minnesota, 55119 - (Quarter 3 (July - September)) - Assessment Inquiry

This Message Is From an External Sender

This message came from outside your organization.

Report Suspicious

Frances,
Please see the information and request from Clare.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Wednesday, February 1, 2023 3:42 PM
To: Consortium <grevering.sph@gmail.com>; Sarah Haas <sarah.haas@ci.stpaul.mn.us>
Subject: 2171 Mohawk Ave, Saint Paul, Minnesota, 55119 - (Quarter 3 (July - September)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 2171 Mohawk Ave, Saint Paul, Minnesota, 55119. Please forward to Republic Services for their input.

Ticket ID#: 18422

Ticket Requester: Mark Schoneberger

Ticket Requester Email: (if available) mark.schoneberger@gmail.com

Ticket Request Phone Number: (if available)

Property ID #: 262922420033

Property Address: 2171 Mohawk Ave, Saint Paul, Minnesota, 55119

Quarter Pending Assessment is for: Quarter 3 (July - September)

Billing year for Pending Assessment: 2022

Pending Assessment Amount: \$80.28

Hauler: Republic Services

Ticket Comments: Resident states they have been paying Republic for services, yet continue to receive assessments. **Please confirm whether a payment was recieved for Q3 2022 invoice and how it was applied.**

Please also provide the following information for Q1 2022 - Q1 2023:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

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Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>