

#18422 2171 Mohawk Ave - Q3 2022 Assessment Inquiry

Submitted February 1, 2023 at 11:52
Received via Mail
Requester Mark Schoneberger <mark.schoneberger@gmail.com>

CCs

Mark Schoneberger <mark.schoneberger@gmail.com>

Status	Priority	Group	Assignee	Ticket status
On-hold	Normal	PW - Garbage	Clare Pillsbury	On-hold

Assessment No.	Property ID Number	Latitude/Longitude
220113	262922420033	-93.01306,44.96967

Location	Other Name	Garbage Hauler
2171 Mohawk Ave, Saint Paul, Minnesota, 55119	Mark Schoneberger	Republic Services

Rescheduled LH Date: 2/21/2023
Have you contacted your hauler about this garbage bill before? Yes

Staff Comments

Republic Services confirmed receiving payment from the property owner on 10/5/2023. Therefore staff recommends removing the assessment.

Billing year for Delinquent Garbage Bill Assessment	Date of CP (MM/DD/YYYY)
2022	3/8/2023

Total amount due for Delinquent Garbage Bill Assessment	Legislative Hearing Required
80.28	Yes

Rescheduled LH Time:	Date of LH (MM/DD/YYYY)
3:00 PM	1/5/2023

Stated Reason for Appeal (if given)

Resident states they have been paying Republic for services, yet continue to receive assessments.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
 Yes

Garbage Invoice Dates (i.e. January 1- March 31)

July 1 - September 30

Billing period for Delinquent Garbage Bill Assessment	Time of LH
Quarter 3 (July - September)	9:00 AM

Sarah Haas February 1, 2023 at 11:52

Mark

Thank you for the address, we will follow up on this and be in touch shortly with more information.

Sarah Haas

Garbage Program Manager

She/Her/Hers

Public Works

25 4th St. West, Floor 800

Saint Paul, MN 55102

P:651-266-6216

sarah.haas@stpaul.gov

www.StPaul.gov



SAINT PAUL
MINNESOTA

From: Mark Schoneberger <mark.schoneberger@gmail.com>
Sent: Tuesday, January 31, 2023 9:15 PM
To: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Subject: Re: Garbage Service/Billing

Think Before You Click: This email originated outside our organization.

Hi Sarah,

Thank you for your reply. Sorry for the delayed response, as it went into my spam folder. My address is 2171 Mohawk Ave.

Hopefully your records show something consistent with what I emailed (that we've paid AND have been assessed for several periods.) If not, let me know and I'll have my wife pull her bank statements showing payment, since she is responsible for those bills.

Thanks again for your time.

Mark Schoneberger

On Thu, Jan 26, 2023 at 10:14 AM Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us> wrote:

Mark

Can I please get your address so I can look in this issue?

In the City of Saint Paul, garbage service is paid for in advance for quarterly service. When bills are unpaid by the end of the billing cycle (three months), they are transferred to the City for payment which zeros out the resident account with the hauler. Then a pending assessment for delinquent garbage is placed on the property for the unpaid amount. This is likely why the hauler will say you don't owe, but then you get a notice from us saying you do.

Once I have the address, I can do more research and get back to you.

Sarah Haas
Garbage Program Manager
She/Her/Hers
Public Works
25 4th St. West, Floor 800
Saint Paul, MN 55102
P:651-266-6216
sarah.haas@stpaul.gov
www.StPaul.gov

From: *CI-StPaul CC-Ward6 <CC-Ward6@ci.stpaul.mn.us>
Sent: Thursday, January 26, 2023 9:44 AM
To: Mark Schoneberger <mark.schoneberger@gmail.com>
Cc: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Subject: RE: Garbage Service/Billing

Hi Mark – I'm sorry to hear you are experiencing double billing from Waste Management! I'm cc'ing Sarah Haas, St Paul's solid waste program manager, to see how we can help. Can you share with us your address?

Jenna McCullough (she/they)
Executive Assistant to Councilmember Nelsie Yang
City Council, Ward 6
15 W Kellogg Blvd, Ste 320-B

Saint Paul, MN 55102

P: 651-266-8660

ward6@stpaul.gov

www.StPaul.gov

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From: Mark Schoneberger <mark.schoneberger@gmail.com>

Sent: Saturday, January 21, 2023 9:15 AM

To: #CI-StPaul_Ward6 <Ward6@ci.stpaul.mn.us>

Subject: Garbage Service/Billing

Think Before You Click: This email originated outside our organization.

Ms. Yang,

I don't know ow if you're the right person to contact, but figured I'd start here. And I'm sure I'm not the first person to raise my concerns about St. Paul's garbage arrangement.

Between the City and Republic, neither can get our billing correct, each saying we haven't paid for service. Yet when called, Republic says we're current, and we get invoices reflecting this.

When called, the City says it gets invoiced by Republic and puts the "missed" payments on our assessments.

So, the City listens to Republic, which can say whatever it wants since there's obviously no check in place, then we end up paying twice.

The assessment department has said the assessments will be removed, but we've paid them for at least the last 2 years, with new ones added this year as well.

So, nobody is doing what they say and we're getting screwed. Both parties seem to be crooked in this situation.

We never had an issue with Waste Management prior to being forced into using Republic.

Thank you.

Mark Schoneberger

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Mark Schoneberger

Sarah Haas February 1, 2023 at 13:30

Internal note

CG2204A1 Delinquent Garbage Bill July to September 2022 10/13/2022 1 \$80.28

CG2301A1 Delinquent Garbage Bill October to December 2022 1/5/2023 1 \$80.28

210116 Delinquent Garbage Bill July to September 2021 0.00% 3/23/2022 1 \$79.36 \$81.86

Clare Pillsbury February 3, 2023 at 09:49

Internal note

Sarah, it looks like Republic is confirming that they recieved payment for both the Q3 2022 and Q4 2022 from the property owner and requested that we remove the assessments. I can remove the Q4 2022 assessment today but the Q3 2022 assessment will have to be removed via legislative hearing on 2/21/2023. Therefore the property

owner will not see it removed until after the Public Hearing on 3/8/2023. Since council is involved, I will assign the ticket to you to contact the property owner. Feel free to assign the ticket back to me once you are done. Thanks!

Sarah Haas February 6, 2023 at 09:48

Internal note

Thanks Sarah. Whatever you can do is appreciated. If you see our assessments, I believe they go back even further, bit not sure if there's any way to reverse those at this point.

Thank you for your help, and just keep me posted if there's any action I need to take.

Mark Schoneberger

On Fri, Feb 3, 2023, 4:46 PM Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us> wrote:
Mark

We've confirmed with Republic that they did receive your payment for Quarter 3, 2022 (July-September) and Quarter 4, 2022 (October-December). We have put a request in to the City's assessment office to have the Quarter 4 assessment removed, you should see that reflected online by the end of next week.

Due to the timing of the Quarter 3 assessment we have to hold a legislative hearing in order to have that removed, which will occur on February 21st. If you agree with our recommendation to remove this assessment, you do not need to attend. If you would like to attend, please let me know and I will send you the meeting information. We will follow up with you after the 21st with the date that you will see that removal reflected online.

You can reach us at 651-266-6101 or garbage@stpaul.gov if you have any follow up questions.

Please let me know if we can be of any further assistance

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