

#15793 1231 Farrington St - Q3 2022 Assessment Inquiry

Submitted December 15, 2022 at 14:58
Received via Voicemail
Requester Geraldine Suekut

CCs

Sarah Haas <sarah.haas@ci.stpaul.mn.us>

Status On-hold
Priority Normal
Group PW - Garbage
Assignee Clare Pillsbury

Assessment No. 220113
Property ID Number 242923430129
Latitude/Longitude -93.11388,44.9783

Location 1231 Farrington St, Saint Paul, Minnesota, 55117
Other Name Geraldine Suekut
Garbage Hauler Waste Management

Have you contacted your hauler about this garbage bill before?

No

Staff Comments

Staff spoke to property owner to communicate recommendation. Hauler records do not show any payments made during Q3 2022. However, the itemized invoice did indicate that the property owner was being charged an additional \$32.01 for service for a 64-gal cart from 5/22/2022 - 6/30/2022. Since haulers are unable to collect on delinquent accounts for previous service periods, staff recommends reducing the assessment to \$51.35.

Billing year for Delinquent Garbage Bill Assessment 2022
Date of CP (MM/DD/YYYY) 3/8/2023

Total amount due for Delinquent Garbage Bill Assessment 83.36
Legislative Hearing Required Yes

Other Telephone 16514894934
Date of LH (MM/DD/YYYY) 1/5/2023
Stated Reason for Appeal (if given) Property owner stated that they paid their Q3 2022 invoice.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

July 1 - September 30

Billing period for Delinquent Garbage Bill Assessment Quarter 3 (July - September)
Time of LH 9:00 AM

Caller +1 (651) 489-4934 December 15, 2022 at 14:58

Internal note

Voicemail from +1 (651) 489-4934

Call Details

Call from: +1 (651) 489-4934
 Call to: +1 (651) 413-6624
 Time of call: 2022-12-15 20:57:00 UTC
 Location: Saint paul, Minnesota, United States
 Length of phone call: 1 minute, 10 seconds

Transcription

Name geraldine sue kat. 12. Okay, I Had this wrong. Gerald. Its who had 781423rd street north dia, minnesota. Otherwise its calling concerned about 1231 ferry tins garbage i'm calling about so if you could call me back soon as possible. Thank you.

Sarah Haas December 15, 2022 at 15:43

Internal note

Outbound call to +1 (651) 489-4934

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 489-4934

Time of call: 2022-12-15 21:35:04 UTC

Called by: Sarah Haas

Length of phone call: 8 minutes, 33 seconds

Sarah Haas December 15, 2022 at 15:45

Internal note

Geraldine believes she paid the bill. She'd like to have us check with the hauler to see if there was an error. She'll also be reviewing her checking account for that period. She also requested a UDRF as the property is not occupied.

Sarah Haas December 15, 2022 at 16:00

Internal note

Geraldine believes she paid the bill. She'd like to have us check with the hauler to see if there was an error. She'll also be reviewing her checking account for that period.

Clare Pillsbury December 21, 2022 at 14:44

Internal note

Outbound call to +1 (651) 489-4934

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 489-4934

Time of call: 2022-12-21 20:27:37 UTC

Called by: Clare Pillsbury

Length of phone call: 17 minutes, 13 seconds

Clare Pillsbury December 21, 2022 at 14:56

Internal note

Staff spoke to property owner to communicate recommendation. Hauler records do not show any payments made during Q3 2022. However, the itemized invoice did indicate that the property owner was being charged an additional \$32.01 for service for a 64-gal cart from 5/22/2022 - 6/30/2022. Since haulers are unable to collect on delinquent accounts for previous service periods, staff recommends reducing the assessment to \$51.35. Property owner is in agreement with the recommendation and stated that they will pay the reduced amount.

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