

## #12931 690 Hoyt Ave E - Q2 2022 Assessment Inquiry

**Submitted** September 20, 2022 at 13:32  
**Received via** Voicemail  
**Requester** Ryan McFarren

### CCs

Sarah Haas <sarah.haas@ci.stpaul.mn.us>

**Status** On-hold  
**Priority** Normal  
**Group** PW - Garbage  
**Assignee** Clare Pillsbury

**Assessment No.** 220109  
**Property ID Number** 202922130003  
**Latitude/Longitude** -93.07164,44.98814

**Location** 690 Hoyt Ave E, Saint Paul, Minnesota, 55106  
**Other Name** Ryan McFarren  
**Garbage Hauler** Gene's Disposal Services

### Have you contacted your hauler about this garbage bill before?

Yes

### Staff Comments

Hauler requested that assessment be removed. Therefore staff recommends removing the assessment.

### Billing year for Delinquent Garbage Bill Assessment

2022

**Date of CP (MM/DD/YYYY)**  
11/16/2022

### Total amount due for Delinquent Garbage Bill Assessment

4.66

**Legislative Hearing Required**  
Yes

### Other Telephone

16514919284

**Date of LH (MM/DD/YYYY)**  
10/6/2022

### Stated Reason for Appeal (if given)

Property owner stated that his credit card expired and payment didn't go through. He called the hauler and updated the card and was told there would be no late fee.

### Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

### Garbage Invoice Dates (i.e. January 1- March 31)

April 1 - June 30

### Billing period for Delinquent Garbage Bill Assessment

Quarter 2 (April - June)

**Time of LH**  
9:00 AM

**Ryan McFarren** September 20, 2022 at 13:32

Internal note

Voicemail from +1 (651) 491-9284

### Call Details

Call from: +1 (651) 491-9284

Call to: +1 (651) 413-6624

Time of call: 2022-09-20 18:31:57 UTC

Location: Stillwater, Minnesota, United States

Length of phone call: 45 seconds

### Transcription

Hello, this is Ryan mccarren. I have a notice about no garbage assessment of some kind could you please call me back 651491928 or.

**Sarah Haas** September 20, 2022 at 13:38

Internal note

Outbound call to +1 (651) 491-9284

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 491-9284

Time of call: 2022-09-20 18:35:04 UTC

Called by: Sarah Haas

Length of phone call: 3 minutes, 33 seconds

---

**Sarah Haas** September 20, 2022 at 13:41

Internal note

Ryan stated that his credit card expired and payment didn't go through. He called the hauler and updated the card and was told there would be no late fee.

CG2203A1 Delinquent Garbage Bill April to June 2022 7/15/2022 1 \$4.66

---

**Clare Pillsbury** September 21, 2022 at 09:00

Internal note

Outbound call to +1 (651) 491-9284

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 491-9284

Time of call: 2022-09-21 13:59:03 UTC

Called by: Clare Pillsbury

Length of phone call: 1 minute, 36 seconds

---

Support Software by **Zendesk**