

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Friday, July 29, 2022 9:26 AM
To: Support (Zendesk)
Cc: Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: 1933 Berkeley Ave, Saint Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated **outside** our organization.

Another one that didn't get to you.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Thursday, July 28, 2022 10:19 AM
To: grevering.sph@gmail.com
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: RE: 1933 Berkeley Ave, Saint Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

Good Morning,

Q2 2022:

- Billing: \$189.81 + \$29.47 (late fee) = Regular bill and yardwaste bill
- Payment: \$0.00
- Size: 32gal

Q3 2022:

- Billing: \$69.81
- Payment: \$69.81 on 7/25
- Size: 32gal

Thanks

Frances Estrella

Billing Coordinator

11380 Courthouse Blvd

Inver Grove Heights
e festrella@republicservices.com
o 651.286.4588
w RepublicServices.com



From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, July 27, 2022 4:14 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: FW: 1933 Berkeley Ave, Saint Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

This Message Is From an External Sender

This message came from outside your organization.

Frances,
Please see the information and request from Clare.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Wednesday, July 27, 2022 4:13 PM
To: Consortium <grevering.sph@gmail.com>; Sarah Haas <sarah.haas@ci.stpaul.mn.us>
Subject: 1933 Berkeley Ave, Saint Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 1933 Berkeley Ave, Saint Paul, Minnesota, 55105. Please forward to Republic Services for their input.

Ticket ID#: 10779
Ticket Requester: Janice Maki
Ticket Requester Email: (if available) jan.maki75@gmail.com
Ticket Request Phone Number: (if available) 1 (203) 233-0008
Property ID #: 092823210055
Property Address: 1933 Berkeley Ave, Saint Paul, Minnesota, 55105
Quarter Pending Assessment is for: Quarter 2 (April - June)
Billing year for Pending Assessment: 2022

Pending Assessment Amount: \$218.28

Hauler: Republic Services

Ticket Comments: The property owner says their quarterly bill is usually only around \$69. However, they received an Invoice and Final Notice from the City stating that they owed \$218.28 for Q2 2022. When she called Republic, they said there was an "adjustment" but could not give her a straight answer as to why that quarter's bill is so high.

Please verify that that was an adjustment and provide the following information for Q2 - Q3 2022:

- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

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Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>