

Vang, Mai (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Friday, May 6, 2022 10:59 AM
To: Vang, Mai (CI-StPaul)
Cc: Zimny, Joanna (CI-StPaul); Moermond, Marcia (CI-StPaul)
Subject: RE: 465 Brainerd Ave - Bulky item

Hello Mai,

Here is the response I received from the hauler. It appears as though there was a ticket created for a bulky item pick up on 1/3/2022 that was closed on 1/6/2022. Since the resident followed up in April 2022, it appears as though the item was not picked up.

I show this ticket on the account from 1.3.22 and it was closed on 1.6.22

The requested by is noted as McKayla Murphy

Svc	Qty	Special instructions	Code	Description	Type
BLR	1.00	mattress\bxsprng	BLK	BULKY WASTE PICKUP-NO CHARGE	
	.00	Price			

Note on account – don't know if that means bulk item or cart.

01/06/2022 10:07:24 ESBNOTES OCS 01/06/2022 10:04:20 CST D4P3 NOT

OUT / CONTAINER EMPTY (+)

Here is the first note since January about the bulk pick up - Exactly as it states - the resident never followed up with us - so how would we know there was an issue.

04/29/2022 09:21:12 KGWIN1

CCI TO VRFY BLK REQ T WS MADE ON ACCNT EDU HER 01/06/2022 PROVIDED HER

ALSO TKT# SAID CITY HAD FINED HER \$450 .. CUSTOMER NEVER FOLLOWED UP

ABT SRVC NEVER BEING COMPLETED SAID IT WAS FINALLY REMVD IN 02/22

Let me know if you have any additional questions!



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I - Citywide Garbage Program

Pronouns: she/her/hers

Department of Public Works

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www.StPaul.gov

From: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>

Sent: Friday, April 29, 2022 9:02 AM

To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Subject: 465 Brainerd Ave - Bulky item

Hi Clare,

I have a call to contest a property clean up for above address. Owner indicated she made arrangement with WM to have item picked up but they delayed so City ended up clean up the mattress and box spring. Can you check with WM to see if this arrangement was made. City cleaned up on 2/18/22 so maybe a week or so before that. Hearing is on May 17 so no rush. Thank you.

Mai Vang

Pronouns: She/Her

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