

#4759 666 Orleans St - Q4 2021 Assessment Inquiry

Submitted March 15, 2022 at 3:23 PM
Received via Mail
Requester Cranston Cassells <sircranston@msn.com>

Status On-hold
Priority Normal
Group PW - Garbage
Assignee Clare Pillsbury

Assessment No. 220100
Property ID Number 072822310052
Latitude/Longitude -93.09972,44.92592

Location 666 Orleans St, Saint Paul, Minnesota, 55107
Other Name Cranston Cassells
Garbage Hauler Republic Services

Have you contacted your hauler about this garbage bill before?

No

Staff Comments

Hauler records show that the property owner did not make a payment during Quarter 4 2021. However, it does appear that the property owner did submit a vacancy hold from 7/15/2021 - 11/30/2021. The property owner was fairly credited for this time period. However, the hauler is requesting that staff remove the assessed amount of \$33.67 as a courtesy. Therefore, staff recommends removing the assessment.

Billing year for Delinquent Garbage Bill Assessment 2021
Date of CP (MM/DD/YYYY) 5/25/2022

Total amount due for Delinquent Garbage Bill Assessment 33.67
Legislative Hearing Required Yes

Other Telephone 16124147464
Date of LH (MM/DD/YYYY) 4/7/2022
Other Email sircranston@msn.com

Stated Reason for Appeal (if given)

Property owner stated that they already paid Republic Services for their Q4 2021 invoice.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

October 1 - December 31

Billing period for Delinquent Garbage Bill Assessment Quarter 4 (October - December)
Time of LH 1:00 PM

Maria D L A Calderon Cruz March 15, 2022 at 15:23

See voicemail attached.

Mai Vang

Pronouns: She/Her

City Council Offices – Legislative Hearings

15 W Kellogg Blvd, 310 City Hall

Saint Paul, MN 55102

M: (651) 266-8585 | D: (651) 266-8563

Legislative Hearing Appeals – www.stpaul.gov/legislative-hearings



SAINT PAUL
MINNESOTA

From: Cassells C <+16124147464>
Sent: Tuesday, March 15, 2022 1:57 PM
To: VM-CouncilLegislative <VM-CouncilLegislative@stpaulmn.onmicrosoft.com>
Subject: Shared Voicemail (CC-Legislative)

Hi, good afternoon. I received this. I guess it's a hearing assessment on a garbage bill for \$33.67 at sign. The assessment number is 220100 and I got a bill from you and I got one from the garbage company and I paid the garbage company, but it seems like you guys still continued with this assessment. So I'm not sure how I go about resolving this. My phone number is 612-414-7464. My name is Cranston castles. Thank you.

You received a voice mail from [Cassells C.](#)

David Stanton March 16, 2022 at 08:21

Internal note

Outbound call to +1 (612) 414-7464

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 414-7464

Time of call: 2022-03-16 13:20:23 UTC

Called by: David Stanton

Length of phone call: 1 minute, 13 seconds

David Stanton March 16, 2022 at 08:27

Internal note

Cranston Cassells contacted the City Council offices on 3/15/2022 RE: - Assessment Inquiry. The P/O did not provide PID or Address location. The City reached out to the P/O on 3/16/2022 to request the PID and address information and left VM for the P/O to call the City.

Clare Pillsbury March 28, 2022 at 10:24

Internal note

Hauler records show that there was no payment made for the Quarter 4 2021 invoice. Therefore staff recommends approving the assessment.

Clare Pillsbury March 28, 2022 at 10:39

Internal note

Outbound call to +1 (612) 414-7464

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 414-7464

Time of call: 2022-03-28 15:24:27 UTC

Called by: Clare Pillsbury

Length of phone call: 15 minutes, 5 seconds

Clare Pillsbury March 28, 2022 at 10:41

Internal note

Staff checked ticket number [#797](#) which included email from Republic Services asking staff to remove the Quarter 4 2021 assessment. Staff will reach out to Republic Services via email.

Clare Pillsbury April 5, 2022 at 09:42

Internal note

Outbound call to +1 (612) 414-7464

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 414-7464

Time of call: 2022-04-05 14:41:11 UTC

Called by: Clare Pillsbury

Length of phone call: 1 minute, 25 seconds

Clare Pillsbury April 5, 2022 at 09:43

Internal note

Staff called property owner to inform them that they would be removing the assessment per the hauler's request via a legislative hearing on April 21.

Support Software by **Zendesk**