Vang, Mai (CI-StPaul)

From: Moermond, Marcia (CI-StPaul)
Sent: Friday, April 22, 2022 2:31 PM
To: Vang, Mai (CI-StPaul)
Subject: FW: 790 Geranium Ave E - Francisco Ochoa

For our records.

From: Bestler, Heather <Heather.Bestler@CO.RAMSEY.MN.US>
Sent: Friday, April 22, 2022 1:55 PM
To: Moermond, Marcia (CI-StPaul) <marcia.moermond@ci.stpaul.mn.us>
Subject: RE: 790 Geranium Ave E - Francisco Ochoa

Think Before You Click: This email originated **outside** our organization.

Hi Marcia,

Thank you for reaching out on this. I will have one of our Spanish speaking navigators reach out to him. The navigators are aware of these programs, along with other county programs, that may be of assistance to him.

Thanks,
Heather

Heather Bestler
(she, her, hers)
Director and Auditor-Treasurer
Property Tax, Records & Election Services | *Information and Public Records*
651-266-2005
90 West Plato Boulevard, St. Paul, MN 55107

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From: Moermond, Marcia (CI-StPaul) <marcia.moermond@ci.stpaul.mn.us>
Sent: Friday, April 22, 2022 11:58 AM
To: Bestler, Heather <Heather.Bestler@CO.RAMSEY.MN.US>
Subject: 790 Geranium Ave E - Francisco Ochoa

External message alert: This message originated from outside the Ramsey County email system. **Use caution** when clicking hyperlinks, downloading pictures or opening attachments.

Good Afternoon Heather,

Not sure to whom this should be directed, so I'm sending to you to start. Yesterday in my hearings I had a gentleman, Francisco Ochoa, who is struggling with his property taxes. We were specifically looking at his appeal of a small special assessment, but he was really interested in overall property tax help. He broke his arm (I believe last year) and has had

multiple surgeries and unable to work. He is barely getting by. He appears to own his house outright and so his main housing bills are taxes and utilities. He seems to be up-to-date on his property taxes and makes multiple payments throughout the year, as he is able. If there is someone from your office who could reach out and talk to him about options, processes and so on, and think it would help.

Mr. Ochoa needs a Spanish interpreter, and this may be connected to why is not clear on these matters. His number is 651-399-0409.

Thank you for your consideration, Marcia

Marcia Moermond
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