Vang, Mai (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Tuesday, April 19, 2022 12:00 PM
To: Vang, Mai (CI-StPaul)
Cc: Zimny, Joanna (CI-StPaul); Moermond, Marcia (CI-StPaul)
Subject: FW: FW: FW: FW: 1690 Orange Ave E, Saint Paul, Minnesota, 55106 - (Quarter 4 (October - December)) - Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Flagged

Hello Mai,

Can you add this to the file for 1690 Orange Avenue for tomorrow's legislative hearing? Also, we need to update the staff comment section of the file to the following:

City records show that the property owner purchased the property on 10/25/2021. Although the hauler did not receive any payment from the current property owner during Quarter 4 2021, they were billed for 10/25/2022 - 3/31/2022 on their Quarter 1 2022 invoice. Since the hauler could not provide us with information on why the current property owner was assessed for Quarter 4 2021, staff recommends removing the assessment in full.

I have also spoken with the property owner and they will not be attending the legislative hearing since we are recommending deletion.

Thank you!

Clare Pillsbury
Management Assistant I - Citywide Garbage Program
Pronouns: she/her/hers

Department of Public Works
800 City Hall Annex
25 West Fourth St
Saint Paul, MN 55102
P: 651-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, April 19, 2022 8:32 AM
To: Support (Zendesk) <support@saintpaul.zendesk.com>
Cc: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Subject: FW: FW: FW: FW: 1690 Orange Ave E, Saint Paul, Minnesota, 55106 - (Quarter 4 (October - December)) - Assessment Inquiry

Think Before You Click: This email originated **outside** our organization.

Please see update from ADS.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <kshannon@wm.com>
Sent: Tuesday, April 19, 2022 7:11 AM
To: Patch, Mary <mpatch@wm.com>; 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Cc: Miron, Julie <jmiron@wm.com>
Subject: RE: FW: FW: FW: 1690 Orange Ave E, Saint Paul, Minnesota, 55106 - (Quarter 4 (October - December)) - Assessment Inquiry

Noted in previous respond : **I have very limited access to the old ADS system so I am unable to see any notes on the account.** When did the current resident move in? It is stated below that they moved in in October 2021?

Thank you

Kim Shannon | **Operations Specialist**

309 Como Avenue | Saint Paul | MN 55103
T: 651-768-5270 | **E: kshannon@wm.com**
Connect with us: wastemanagement.com **Facebook** **YouTube**

From: Patch, Mary <mpatch@wm.com>
Sent: Monday, April 18, 2022 6:29 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Cc: Shannon, Kimberly <kshannon@wm.com>; Miron, Julie <jmiron@wm.com>
Subject: RE: [EXTERNAL] FW: FW: FW: 1690 Orange Ave E, Saint Paul, Minnesota, 55106 - (Quarter 4 (October - December)) - Assessment Inquiry

Kim or Julie will need to provide the itemized billing - I don't have access to their old system.

Thanks
MP

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, April 18, 2022 3:14 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: FW: FW: 1690 Orange Ave E, Saint Paul, Minnesota, 55106 - (Quarter 4 (October - December)) - Assessment Inquiry

Mary,
Please see the information and request from Clare.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Monday, April 18, 2022 1:55 PM
To: Sarah Haas <sarah.haas@ci.stpaul.mn.us>; Consortium <grevering.sph@gmail.com>
Subject: Re: FW: FW: 1690 Orange Ave E, Saint Paul, Minnesota, 55106 - (Quarter 4 (October - December)) - Assessment Inquiry

Thank you Mary. It appears as though the current property owner should not have been assessed if they were charged for the time period of 10/25/2021 - 03/31/2022 on their Quarter 1 2022 invoice. Please provide an itemized breakdown of the Q4 2021 assessment as why as an explanation for why it was sent to the city for collection. **We need a response by 12:00 pm tomorrow or we will be removing the assessment.**

Best,

Clare Pillsbury

--

Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
https://www.stpaul.gov/garbage

On Fri, April 15 at 16:27, Consortium wrote:

> Please see update from ADS.
>
> Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <kshannon@wm.com>
Sent: Friday, April 15, 2022 4:15 PM
To: Patch, Mary <mpatch@wm.com>; 'grevering.sph@gmail.com' <grevering.sph@gmail.com>; Miron, Julie <jmiron@wm.com>
Cc: Koupal, Matthew <mkoupal@wm.com>
Subject: RE: FW: 1690 Orange Ave E, Saint Paul, Minnesota, 55106 - (Quarter 4 (October - December)) - Assessment Inquiry

We did not receive payment from current owner. We received payment from previous owner in the amount of $69.01 and we refunded previous owner $51.31. that is the only payment we received. $53.88 was tax rolled on 1/4/22. The current owner paid $$69.76 on 1/13/22 for 10/25/22 through 3/31/22. I have very limited access to the old ADS system so I am unable to see any notes on the account.

Thank you

Kim Shannon | Operations Specialist

309 Como Avenue | Saint Paul | MN 55103

T : 651-768-5270 | **E:** **kshannon@wm.com**

Connect with us: wastemanagement.com **Facebook** **YouTube**

From: Patch, Mary <mpatch@wm.com>
Sent: Friday, April 15, 2022 1:29 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>; Shannon, Kimberly <kshannon@wm.com>; Miron, Julie <jmiron@wm.com>
Cc: Koupal, Matthew <mkoupal@wm.com>
Subject: RE: [EXTERNAL] FW: 1690 Orange Ave E, Saint Paul, Minnesota, 55106 - (Quarter 4 (October - December)) - Assessment Inquiry

City is looking for a response on this - can we get one today

Thanks

MP

From: Patch, Mary
Sent: Thursday, April 14, 2022 4:49 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>; Shannon, Kimberly <kshannon@wm.com>; Miron, Julie <jmiron@wm.com>
Cc: Koupal, Matthew <mkoupal@wm.com>
Subject: RE: [EXTERNAL] FW: 1690 Orange Ave E, Saint Paul, Minnesota, 55106 - (Quarter 4 (October - December)) - Assessment Inquiry

Julie or Matt could you look this up in Trux and let us know what you find out?

Thanks

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, April 14, 2022 4:07 PM
To: Shannon, Kimberly <kshannon@wm.com>; Miron, Julie <jmiron@wm.com>
Cc: Patch, Mary <mpatch@wm.com>; Koupal, Matthew <mkoupal@wm.com>
Subject: [EXTERNAL] FW: 1690 Orange Ave E, Saint Paul, Minnesota, 55106 - (Quarter 4 (October - December)) - Assessment Inquiry

Kim,

Please see request from Clare.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Thursday, April 14, 2022 2:38 PM
To: Consortium <grevering.sph@gmail.com>; Sarah Haas <sarah.haas@ci.stpaul.mn.us>
Subject: Re: 1690 Orange Ave E, Saint Paul, Minnesota, 55106 - (Quarter 4 (October - December)) - Assessment Inquiry

Hello Greg,

I know that I forgot to include this in the original email, but I do need to have a response to this by 12:00 tomorrow.

Thank you!

Clare Pillsbury

--

Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
https://www.stpaul.gov/garbage

On Wed, April 13 at 16:47, Clare Pillsbury wrote:

Hello,

We've received an Assessment Inquiry for 1690 Orange Ave E, Saint Paul, Minnesota, 55106. Please forward to Advanced Disposal for their input.

Ticket ID#: 6100

Ticket Requester: Joseph Carter

Ticket Requester Email: (if available)

Ticket Request Phone Number: (if available) +16124320620

Property ID #: 222922440127

Property Address: 1690 Orange Ave E, Saint Paul, Minnesota, 55106

Quarter Pending Assessment is for: Quarter 4 (October - December)

Billing year for Pending Assessment: 2021

Pending Assessment Amount: $53.88

Hauler: Advanced Disposal

Ticket Comments: Property owner stated that they purchased the property in October 2021 and that they paid their portion of the Q4 2021 invoice. **Please confirm if payment was received by the new property owner during Q4 2021 and provide the following information for Q4 2021 - Q1 2022:**

- Any changes to the account

- Itemized breakdown of invoice

- Payment History

- Contact with property owner

Thank you,

--

Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
https://www.stpaul.gov/garbage

Recycling is a good thing. Please recycle any printed emails.