#4940 1187 Maryland Ave E - Q4 2021 Assessment Inquiry

Submitted	Received via	Requester
March 18, 2022 at 3:12 PM	Phone call (inbound)	Larachel Porter <lporter2011@gmail.com>

CCs

Sarah Haas <sarah.haas@ci.stpaul.mn.us>

Status	Priority	Group	Assignee
On-hold	Normal	PW - Garbage	Clare Pillsbury

Assessment No.	Property ID Number	Latitude/Longitude
220100	212922440023	-93.05024,44.97778

Location	Other Name	Garbage Hauler
1187 Maryland Ave E, Saint Paul, Minnesota, 55106	Larachel Porter	Advanced Disposal

Rescheduled LH Date:	Have you contacted your hauler about this garbage bill before?
4/21/2022	Yes

Staff Comments

Hauler records show that the property owner did make a payment to the account of $189.77 that was applied to their Quarter 4 (October - December) invoice. However, this payment did not include the late fees of $15.12 that had been applied to the account. However, the hauler has recommended that we remove the assessment. Therefore, staff recommend removing the assessment.

Billing year for Delinquent Garbage Bill Assessment	Date of CP (MM/DD/YYYY)
2021	5/25/2022

Total amount due for Delinquent Garbage Bill Assessment	Legislative Hearing Required
15.12	Yes

Other Telephone	Rescheduled LH Time:	Date of LH (MM/DD/YYYY)	Other Email
16512764177	9:00 AM	4/7/2022	lporter2011@gmail.com

Stated Reason for Appeal (if given)

Property owner stated that they had paid their Q4 2021 invoice.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

October 1 - December 31

Billing period for Delinquent Garbage Bill Assessment	Time of LH
Quarter 4 (October - December)	1:00 PM

Susan Anderson March 18, 2022 at 15:12 Internal note

Call from: +1 (651) 276-4177
Call to: +1 (651) 413-6624
Time of call: March 18, 2022 at 8:11:46 PM
Answered by: Susan Anderson

Susan Anderson March 18, 2022 at 15:31 Internal note

Inbound call from +1 (651) 276-4177

Call Details
Call from: +1 (651) 276-4177
Call to: +1 (651) 413-6624

Time of call: 2022-03-18 20:11:46 UTC
Location: Minneapolis, Minnesota, United States
Answered by: Susan Anderson
Length of phone call: 19 minutes, 29 seconds

Susan Anderson March 18, 2022 at 15:36 Internal note

Larachel Porter located at 1717 Palace Ave, Saint Paul, Minnesota, 55105 contacted the City RE: -Assessment Inquiry. Porter believes she made her Q4 2021 payment on time, however, she is being charged $15.12 for Q4 2021. She did not have her information on hand and will call Clare back with date when she made her Q4 2021 payment to determine if it was made on time.

Larachel Porter March 23, 2022 at 13:26

I was unable to locate the payment confirmation number, but I know I submitted something because I would have owed more if I didn't pay the bill. I can no longer access the online account I had with Advance Disposal.

Clare Pillsbury March 23, 2022 at 16:23

Thank you Larachel. If you like, I can reach out to Advanced Disposal and get the payment history for the account.

Best,

Clare Pillsbury

Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
https://www.stpaul.gov/garbage

Larachel Porter March 23, 2022 at 16:23

Yes can you please do that.

Clare Pillsbury April 5, 2022 at 11:56

Hello Larachel,

It looks like you did make a payment to the account of $189.77 that was applied to your Quarter 4 (October - December) invoice. However, this payment did not include the late fees of $15.12 that had been applied to the account. This is why you currently have an assessment of $15.12. However, the hauler has recommended that we remove the assessment. Therefore, we will be removing this assessment at your rescheduled hearing date of April 21. You are not required to attend since we will be recommending removal of the assessment. However, please let me know by this Friday April 8 if you wish to attend.

Thank you for your patience. Feel free to contact me with any additional questions or concerns. You should see your assessment removed following May 25, 2022.

Clare Pillsbury

Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
https://www.stpaul.gov/garbage

Larachel Porter April 5, 2022 at 12:12

Thank you for reaching out to me, I will be unable to attend the hearing on April 21st. Thank you for all your help.

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