#5653 884 Mound - Q4 2021 Assessment Inquiry

Submitted	Received via	Requester
April 4, 2022 at 1:26 PM	Mail	Larry Hall

CCs

Clare Pillsbury <clare.pillsbury@ci.stpaul.mn.us>, Sarah Haas <sarah.haas@ci.stpaul.mn.us>

Status	Priority	Group	Assignee
On-hold	Normal	PW - Garbage	Clare Pillsbury

Property ID Number	Latitude/Longitude	Location
332922330031	-93.06139,44.94925	884 Mound St, Saint Paul, Minnesota, 55106

Garbage Hauler	Rescheduled LH Date:
Highland Sanitation	4/21/2022

Have you contacted your hauler about this garbage bill before?

No

Staff Comments

Under citywide garbage service, all residential properties with up to four units, including rental homes and townhomes, are required to have a garbage cart and receive garbage service for each dwelling unit. Property owners must provide garbage service for all occupied dwellings. There is no option to opt out of the citywide garbage service. The property owner is responsible for paying the outstanding charge, as garbage service was provided from October - December 2021. Staff would like to note that the property owner has a 35-gal cart with weekly service.

Billing year for Delinquent Garbage Bill Assessment	Date of CP (MM/DD/YYYY)
2021	5/25/2022

Total amount due for Delinquent Garbage Bill Assessment	Legislative Hearing Required
79.36	Yes

Other Telephone	Rescheduled LH Time:	Date of LH (MM/DD/YYYY)
16517761965	10:00 AM	4/7/2022

Stated Reason for Appeal (if given)

Property owner stated that they do not use the garbage service so therefore they should not have to pay for service.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

October 1 - December 31

Billing period for Delinquent Garbage Bill Assessment

Quarter 4 (October - December)

Carol Broos April 4, 2022 at 13:26

Larry Hall called and is a VERY difficult person. His number is 651-776-1965. He wants us to write him a letter before he comes to the hearing. I told him if that is the case, I will need to reschedule him. He is saying he is not getting through to 266-6101.
He wants a letter to indicate who all are going to be at the hearing and their roles. How can service be rendered when there is no garbage. Asked Highland to take away the containers and they won't. wants to sue the city. Wants to attend in person. Wants it recorded.

Mai Vang
Pronouns: She/Her
City Council Offices – Legislative Hearings
15 W Kellogg Blvd, 310 City Hall
Saint Paul, MN 55102
M: (651) 266-8585 | D: (651) 266-8563
Legislative Hearing Appeals – www.stpaul.gov/legislative-hearings

SAINT PAUL
MINNESOTA

Clare Pillsbury April 4, 2022 at 13:41 Internal note

Thanks Mai! It looks like we were contacted back in March about an assessment inquiry. I wasn't able to get a hold of him then but I will call him and put in a file. Do you want it for April 7 or April 21?

Clare Pillsbury
Management Assistant I - Citywide Garbage Program
Pronouns: she/her/hers

Department of Public Works
800 City Hall Annex
25 West Fourth St
Saint Paul, MN 55102
P: 651-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

SAINT PAUL
MINNESOTA

David Stanton April 4, 2022 at 14:02 Internal note

Request #5651 "Missed call from Larry Hall" was closed and merged into this request. Last comment in request #5651:

Carol Broos April 4, 2022 at 15:05

April 21 since he wants us to send him a letter before he decides

Mai Vang
Pronouns: She/Her
City Council Offices – Legislative Hearings
15 W Kellogg Blvd, 310 City Hall
Saint Paul, MN 55102
M: (651) 266-8585 | D: (651) 266-8563
Legislative Hearing Appeals – www.stpaul.gov/legislative-hearings

SAINT PAUL
MINNESOTA

Clare Pillsbury April 5, 2022 at 09:05 Internal note

Got it. That makes sense. I assume you are writing the letter, correct? If so, I will just get a file entered for him.

Clare Pillsbury
Management Assistant I - Citywide Garbage Program
Pronouns: she/her/hers

Department of Public Works
800 City Hall Annex
25 West Fourth St
Saint Paul, MN 55102
P: 651-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

Sarah Haas April 5, 2022 at 09:40 Internal note

Mai and Clare
I'm also going to loop in Ian FYI. Larry may not actually sue the City but I do want him to be aware of the situation.
Thanks!

Sarah Haas
Garbage Program
Pronouns: She/Her
Public Works, Citywide Garbage Program
P: 651-266-6216
sarah.haas@ci.stpaul.mn.us
www.StPaul.gov

Sarah Haas April 5, 2022 at 09:57 Internal note

Mai and Clare
When you have the letter drafted can you share with me before sending? Ian would like to review the letter before we send it.

Thanks

Sarah Haas
Garbage Program
Pronouns: She/Her
Public Works, Citywide Garbage Program
P: 651-266-6216
sarah.haas@ci.stpaul.mn.us
www.StPaul.gov

Clare Pillsbury April 5, 2022 at 10:20 Internal note

Outbound call to +1 (651) 776-1965

Call Details
Call from: +1 (651) 413-6624
Call to: +1 (651) 776-1965
Time of call: 2022-04-05 15:12:22 UTC
Called by: Clare Pillsbury
Length of phone call: 7 minutes, 52 seconds

Clare Pillsbury April 5, 2022 at 10:24 Internal note

Staff told Larry that they would send letter with the requested information.

Clare Pillsbury April 6, 2022 at 13:08 Internal note

Legislative hearing officer stated in LH prep meeting that Mai Vang would send letter.

Support Software by **Zendesk**