

#4504 640 Holly Ave - Q4 2021 Assessment Inquiry Follow Up

Submitted March 10, 2022 at 2:08 PM
Received via Voicemail
Requester Lyle Kratzke

Status On-hold
Priority Normal
Group PW - Garbage
Assignee Clare Pillsbury

Assessment No. 220100
Property ID Number 022823140089
Latitude/Longitude -93.12738,44.94296

Location 640 Holly Ave, Apt 1-3, Saint Paul, Minnesota, 55104
Other Name Lyle Kratzke
Garbage Hauler Republic Services

Have you contacted your hauler about this garbage bill before?

Yes

Staff Comments

Hauler records confirm that as on 8/12/2021 the two 64-gal carts at the property were picked up and replaced with on 35-gal cart with weekly service. However they did continue to charge them for one 99-gal and two 35-gal. As a result, the property owner short paid the Q4 2021 invoice in the amount of \$132.90. Therefore they received an assessment of \$89.45. Since the total amount that the property owner should have been charged for a 96-gal and a 35-gal was \$170.22, staff is recommending reducing the assessment to \$37.32. This is the difference between what the property owner paid and what was owed for the service level provided.

Billing year for Delinquent Garbage Bill Assessment 2021
Date of CP (MM/DD/YYYY) 5/25/2022

Total amount due for Delinquent Garbage Bill Assessment 89.45
Legislative Hearing Required Yes

Other Telephone 16513435779
Date of LH (MM/DD/YYYY) 4/7/2022

Stated Reason for Appeal (if given)

Property owner stated that they have been charged for three carts when they have only had two carts at the property. On August 12, 2021 Republic Services picked up two 64-gal from the property and returned with 35-gal cart with weekly pick up. As of that date, the property only had a 96 and 35-gal with weekly pick up. However the account was still being charged for a 96-gal cart and two 64-gal carts.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

October 1 - December 31

Billing period for Delinquent Garbage Bill Assessment Quarter 4 (October - December)
Time of LH 1:00 PM

Caller +1 (651) 343-5779 March 10, 2022 at 14:08

Internal note

Voicemail from +1 (651) 343-5779

Call Details

Call from: +1 (651) 343-5779

Call to: +1 (651) 413-6624

Time of call: 2022-03-10 20:05:33 UTC

Location: Minneapolis, Minnesota, United States

Length of phone call: 2 minutes, 39 seconds

Transcription

Hello. This is lyle, crab sky. I'm calling for claire. I have dealt missouri before regarding garbage collection at 640 holly. Thats property id 02282314009. We've spoken about this before. I hope we had put to bed. But I had another notice of assessment for \$89.00. And this regards to can versus 3 large cans versus 2 cans. Anyway, you would know about it, claire. Anyway, you could call me if you would please. 6512, I'm sorry. 651-343-5779. I got another assessment. I thought this has been taken care of, but thank you. And 651-343-5779. While gretzky, thank you bye.

David Stanton March 10, 2022 at 14:39

Internal note

Outbound call to +1 (651) 343-5779

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 343-5779

Time of call: 2022-03-10 20:36:56 UTC

Called by: David Stanton

Length of phone call: 2 minutes, 30 seconds

Clare Pillsbury March 14, 2022 at 10:56

Internal note

Outbound call to +1 (651) 343-5779

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 343-5779

Time of call: 2022-03-14 15:55:08 UTC

Called by: Clare Pillsbury

Length of phone call: 1 minute, 43 seconds

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