



RESPONSE TO CRIME/CRISIS

CRIME AND VIOLENCE

CRISIS AND CONCERN



EMERGENCY RESPONSE

Prevent and respond to incidents of violent, dangerous, and criminal activity in our city.

Examples:

- Police Officers
- · Fire Fighters
- Paramedics



CRISIS INTERVENTION

Interrupt cycles of crime and violence, and lighten the load for officers by engaging professionals as rapid responders to connect people in crisis to supportive resources.

Examples:

- Social Workers
- Community Public Health Workers
- Housing Counselors

PROACTIVE INVESTMENTS

RESIDENTS

NEIGHBORHOODS



EVIDENCE-BASED CRIME REDUCTION



SAFETY BY DESIGN

Data-driven investments to reduce high-potential residents' likelihood to become an offender or victim.

Examples:

- Grief Counseling
- Youth Jobs/Summer Programs
- Workforce Training
- Housing for Returning Residents

Investment in Crime Prevention through Environmental Design (CPTED) in our highest-potential neighborhoods.

Examples:

- Lighting and Sight-Line Improvements
- Activation of Public Spaces
- Natural Access
- Cleaning and Maintenance



Community First Public Safety

Saint Paul Police Department

Community
Outreach and
Stabilization Unit
(COAST)

Saint Paul Fire Department

Community
Advocacy
Response Team
(CARES)

Dept. of Safety and Inspections

Homeless Assistance Response Team (HART) City Attorney
Office

Office of Neighborhood Safety (ONS)



COAST Unit

Team Leaders:

- Commander Jon Loretz
- Sergeant Justin Tiffany, Operations and Coordinating Sergeant

- Increase safety and improve outcomes by assisting people living with or experiencing mental illness, chemical dependency, and/or homelessness
- Support and encourage wellness while reducing the stigma related to mental illness, chemical dependency and homelessness



COAST Teams

Mental Health Resource Team

- Pairs licensed clinical social workers with police officers
- Provide follow-up and outreach for mental health related incidents

Recovery Access Program

- Pairs a licensed alcohol and drug counselor with a police officer
- Provide follow-up from overdose events
- Conducts outreach with at-risk populations



COAST Team Services

Mental Health Resource Team

- Mental Health Assessments
- Medical opinion forms
- Professional statements of need
- Care coordination
- Referrals to treatment
- Stabilization

Recovery Access Program

- Chemical Health
 Assessments (Rule 25)
- Care coordination
- Referrals to harm reduction services
- Referrals to treatment
- Narcan distribution



CARES Team

Team:

- Fire Chief Butch Inks, St Paul Fire Department
- Dwayne Gibbs, CARES Team Coordinator
- Deputy Chief Steve Sampson, Project Lead

- Optimally addressing the needs for our under-served and under-supported community members while increasing the availability of SPFD operational companies for fire, EMS or rescue calls
- Collaborate with community and city partners to have a trained and skilled integrated diverse response team for 911 low-acuity or non-medical calls to:
 - Address short-term needs and resources through immediate stabilization
 - Identify and coordinate long-term solutions for residents in need of non-medical services



CARES Team - Vision

- Sheltered Resident Assistance
 - Mental Health Crisis
 - Aging populations in need of assistance
 - Heavy-content household resource connections
 - Drug and alcohol resource connections
- Unsheltered Resident Assistance
 - Medical assessments
 - Fire risk assessments
 - Housing / shelter coordination
- Collaboration



CARES Team Implementation

Implementation Plan:

- Work with Pohlad & Technical Assistance teams to build out rapid response team and incorporate community input into team development
- Develop, hire and on-board social advocates and BLS Team members
- Identify tiered and methodical approach to call responses with RCECC
- Develop data collection practices and reporting procedures

Major Accomplishments

- Secured Pohlad Collaborative Solutions Two-year Grant and General Fund investments to fund work
- CARES Coordinator position approved and filled provisionally

Upcoming Activities

- Contract with Community Providers
- Continue Collaboration with HART, COAST, ONS and Comm Providers
- Onboard CARES Team members
- Build out response model



HART Team

Team:

- Andrea Hinderaker, Program Coordinator
 - Program/operational oversight, policy development
- Rachel Baglien, Housing Coordinator
 - Identify individual unsheltered needs and coordinate response
- Sean Westenhofer, DSI Inspector III
 - Complaint response, site risk assessments

- Serve as a 24/7 response team for those experiencing unsheltered homelessness
- Decriminalize homelessness, provide supports and de-escalation services with a trauma-informed approach
- Transition all unsheltered individuals into shelter



HART Team Implementation

Implementation Plan:

- Develop a by-name registry for unsheltered individuals
- Provide shelter and housing placements
- Coordinate mental and chemical health assessments
- Adapt unsheltered policy to dynamic needs (examples)
- Unsheltered advocacy across region (HHR)

Major Accomplishments

- Successfully managed encampments/transitioned unsheltered to shelter resources in 2021
- Hired all three FTEs of team
- Completed more referrals in December than previous three months combined

Upcoming Activities

- Onboard new Program Coordinator, Andrea Hinderaker
- Continue development of by-name registry
- Support & Inform Ramsey County shelter strategy



HART Team Coordination

- Mental health support (COAST)
 - Regular needs
 - Encampment closures
 - Mental/Chemical health assessments
- Medical assistance (CARES)
 - Routine needs
 - Cold weather support
- Legal support and analysis (ONS)



ONS Implementation

Implementation Plan:

- Onboard new Director
- Recruit and hire three remaining FTEs
- Development of the Neighborhood Safety Community Council (NSCC)

Major Accomplishments

- Director job description developed and informed by research of this emerging career nationwide
- Research of Community Councils and ONS offices nationwide
- Ordinance introduced at February 9th Council Meeting
- ONS Director hired

Upcoming Activities

- NSCC positions open for community members to apply
- Position descriptions developed and posted for Coordinators and Administrative Support positions
- Ongoing coordination of CFPS work in the City including CFPS workgroup and Area Action Plan Coordination
- Partner with Healing Streets to advance the White House Community Violence Intervention Collaborative; Training and Technical Assistance through Cities United (https://citiesunited.org/)



ONS

Team:

- Brooke Blakey, ONS Director
- Implementation Team:
 - City Attorney Olson
 - Mayor's Office
 - Harvard Government Performance Lab

- Formal engagement of community in the City's CFPS strategy through Neighborhood Safety Community Council
- Transparent and collaborative coordination of violence prevention initiatives
- Research and reporting related to public safety through participatory methods

Thank you

Community First Public Safety Update

