| From: | Kenneth Ostlie |
|--------------|--|
| То: | Zimny, Joanna (CI-StPaul) |
| Subject: | Re: 402 Minnehaha Ave W.Ostlie Ltr.8-27-21 |
| Date: | Thursday, February 10, 2022 2:48:47 PM |
| Attachments: | image001.png |
| | |

Thank you! Sadly, the entire experience in 2021 has consistently conveyed to us the undelying message that St. Paul is not landlord friendly and has soured our attitude about continuing to rent in St. Paul. FYI. Our units have been out of commission since May 2021. Ken

On Thu, Feb 10, 2022, 2:37 PM Zimny, Joanna (CI-StPaul) <joanna.zimny@ci.stpaul.mn.us> wrote:

Mr. & Mrs. Ostlie,

I'm so sorry to hear about that experience. I have sent your email to Ms. Moermond and I will follow up as soon as I discuss the matter with her.

Thanks,

Joanna

 Joanna Zimny

 Legislative Hearing Executive Assistant Legislative Hearing Office

 Pronouns: she/her/hers

 Saint Paul City Hall

 Suite 310

 15 W. Kellogg Blvd.

 Saint Paul, MN 55102

 P: 651-266-8515

 joanna.zimny@ci.stpaul.mn.us

 www.StPaul.gov.

From: Kenneth Ostlie <<u>ostli001@umn.edu</u>>
Sent: Thursday, February 10, 2022 2:33 PM
To: Zimny, Joanna (CI-StPaul) <<u>joanna.zimny@ci.stpaul.mn.us</u>>
Cc: Alkamooneh, Dionne (CI-StPaul) <<u>Dionne.Alkamooneh@ci.stpaul.mn.us</u>>; Neis, Adrian (CI-StPaul) <<u>adrian.neis@ci.stpaul.mn.us</u>>; Perucca, James (CI-StPaul)
<<u>james.perucca@ci.stpaul.mn.us</u>>; Shaff, Leanna (CI-StPaul)
<<u>leanna.shaff@ci.stpaul.mn.us</u>>; Wiese, Angie (CI-StPaul) <<u>angie.wiese@ci.stpaul.mn.us</u>>
Subject: Re: 402 Minnehaha Ave W.Ostlie Ltr.8-27-21

Officer Marcia Moermond:

After two attempts to contact Dionne this Fall with no response to my voice mail messages, I must say I'm extremely disappointed with the non-functionality of St. Paul City government, especially the Rental Rehab program. What's so difficult with responding to a voicemail, when name, telephone number and property address are specified in the message? Is there some one else, besides Dionne, who will actually perform communication with integrity and commitment? As it sits, after 6 months, I have no more info than what was mentioned in the Hearing Officer's letter.

By the way, estimated damage to the duplex exceeded \$100K. Directly attributable to the eviction moratorium. To make matters worse, rental assistance applications for past due rent were rejected because the rental units were condemned by the tenant caused damage. To add further insult, the property was repeatedly broken into post-condemnation with SPPD refusing to arrest anyone caught inside the property when responding to 911 calls and documented by onsite surveillance camers (despite the language re: trespassing in the condemnation placard). Failure to enforce the law to the detriment of landlord property rights has been extremely frustrating.

Given the magnitude of repairs needed to restore this property to functional condition, the lack of response by the Rental Rehab program is especially galling.

Ken and Norma Ostlie,

Landlords - 402 Minnehaha Ave. W, St. Paul, MN 55103.

On Fri, Aug 27, 2021, 8:27 AM Zimny, Joanna (CI-StPaul) <joanna.zimny@ci.stpaul.mn.us> wrote:

Attached please find a letter regarding the above matter.

Thank you,

Joanna

