



Overview of Capabilities:

City of Saint Paul
City Council – Audit Committee

November 6, 2023

*When You Choose CLA
You Deserve ALL of CLA*

We'll get you there.

CPAs | CONSULTANTS | WEALTH ADVISORS

Introductions



Brian Pye

Principal, Minneapolis, MN

Brian is a principal in CLA's Business Risk Services practice. Brian has more than 25 years of professional experience in providing internal operations (business process and IT) and risk management consultative services in government organizations.



Jeffrey Ziplow

Principal, West Hartford, CT

Jeff is a principal in CLA's Business Risk Services practice. Jeff has more than 30+ years working with State and Local Governments. Currently, he performs, many process, operations and service delivery assessments in government organizations.



Jake Taylor

Manager, Minneapolis, MN

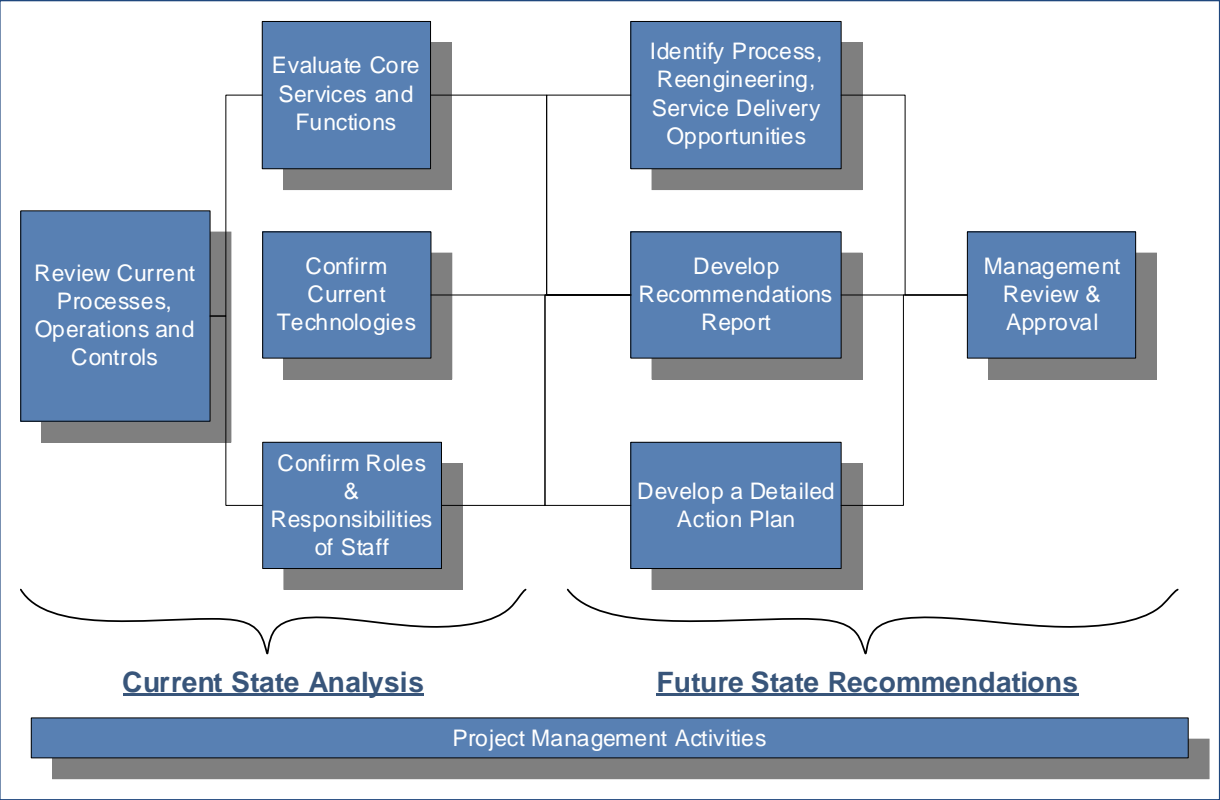
Jake is a manager in CLA's Business Risk Services practice. Jake has more than 15 years of professional experience in providing internal operations (business process and IT) and risk assessment services.



Industry Experience



Internal Research & Evaluation Project Methodology

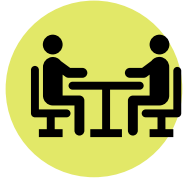


Proposed CLA deliverables. This includes:

- Employee planning memo
- Current state workflow diagrams
- Future state workflow diagrams
- Detailed findings and recommendations report
- Executive summary, findings and recommendations report.



Distinguishing characteristics that matter to you



We approach engagements with a partnership and value-add consultative mentality. We recommend ways to **add value, improve delivery of services and increase operational efficiency**, rather than just reporting on it.



Collaborative discussions to gain an understanding of the **current state** processes and **future state** opportunities with a focus on enhancing internal and/or external improvements



A **deep understanding of state and local government operations**, from program delivery to operational processes, and technology.



A **proven operational assessment methodology** for municipalities that involves a broad base of stakeholders, including process owners and decision-makers.



Access to a wealth of operational best practices from other **top-performing government entities** throughout the nation.



Questions & Answers

We'll get you there.

CPAs | CONSULTANTS | WEALTH ADVISORS

©2022 CliftonLarsonAllen LLP. Investment advisory services are offered through CliftonLarsonAllen Wealth Advisors, LLC, an SEC-registered investment advisor.