

## SUBJECT

### BOARD RESOLUTION NO. 19-1978

Pertaining to Amendment No. 2 to Software License Agreement with Advanced Utility Systems to extend the term and to provide for annual escalation of support and maintenance service fees.

## BACKGROUND INFORMATION

Staff is seeking approval of an Amendment No. 2 to the June 25, 2008 agreement with Advanced Utility Systems (AUS) to provide support and maintenance for the Board's Customer and Billing Information System (CIS).

AUS has provided support and maintenance since the inception of the Board's use of the CIS software. They have faithfully executed their responsibilities regarding the original Software License Agreement and this amendment will allow for ongoing consistency in the support and maintenance of the software.

Approval of this amendment will:

1. Extend the term of the original Software License Agreement
2. Set an escalator for the fees charged by AUS to equal the Consumer Price Index – St Paul/Mpls standard plus one percent, not to exceed a total of five percent
3. Set per diem rates for travel costs
4. Update the Support Guidelines attached as Exhibit 1 of the original agreement

See attached Amendment No. 2.

## RECOMMENDATION

Board approval is recommended.