Library Technology

Lisa Motschke
Library Technology Manager
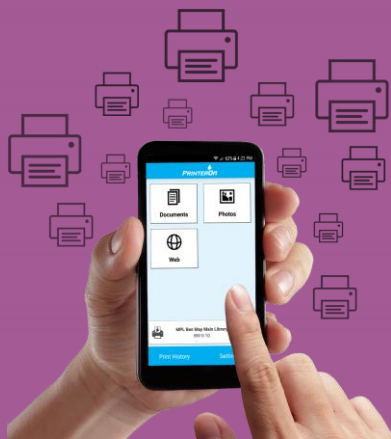
- Public computers (PCs & Laptops)
- PC reservation and printing software
- Mobile printing service
- Printers
- Headphones
- Internet filters and security software
- Library catalog
- Website
- Event calendar
- Mobile app
- Charging stations
- Copier/Fax machines
- Coin/bill op machines for print payment
- Public Wi-Fi
- Mobile Hotspots for checkout
- Telephone notification system
- Integrated Library System (Sierra)
- Library Go – data automation
- Credit card processing service for payment of lost material
- Self-checkout machines
- iPads loaded with literacy apps
- Video call kits
- Assistive Technology Kits
- Hold pickup lockers
- Projectors and LCD monitors
- Microphones and portable PAs
- Network switches and battery backups
- Wi-Fi access points
- Telephone systems
- Staff computers and software
- Workplace tools for staff
- Automated material handlers
- Security cameras

Technology Serves the Community

- Patron 1 – small business owner
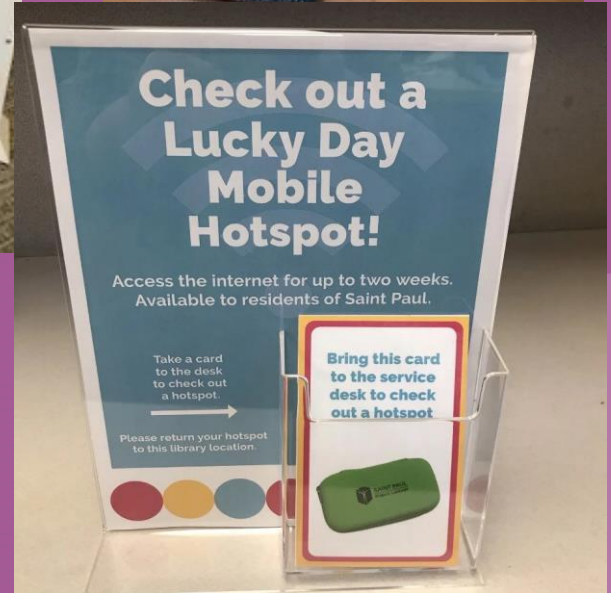- Patron 2 – new resident
- Patron 3 – family
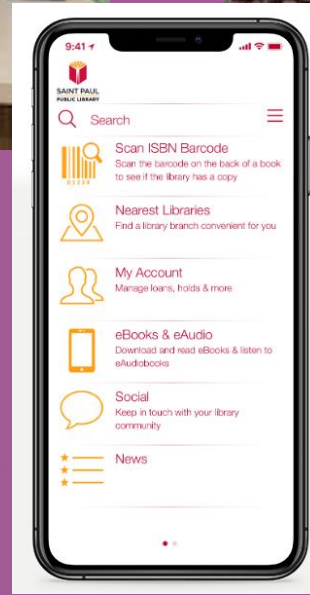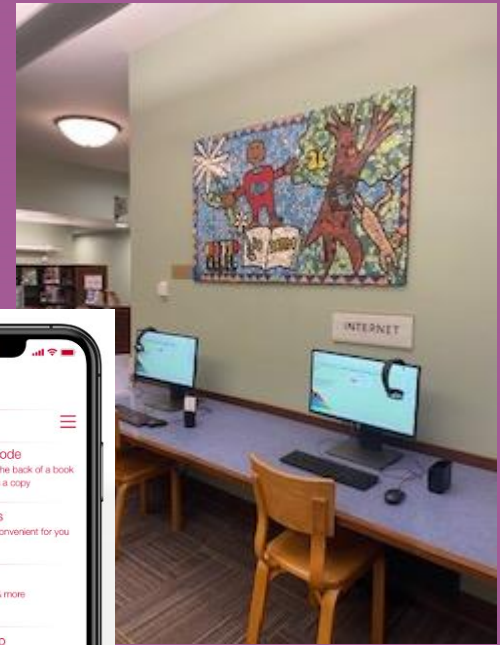
in LEARNING

Patron 1 – small business owner
- **Library Wi-Fi**
- **Mobile Printing**
- **Copier/fax machine**
- **Meeting rooms with AV options**
- **Video call kits**
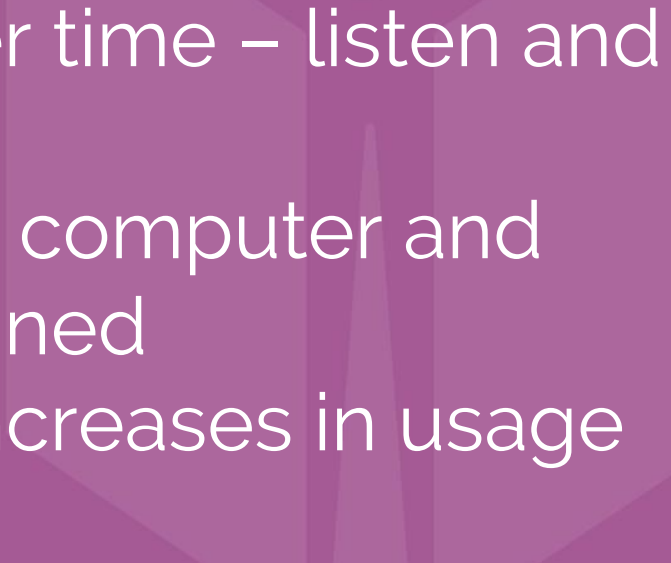- **Remote access to business resources**

Patron 2 – new resident
- Cell phone charging locker
- Guest pass to use the public computer and printer
- Printer with coin/bill op
- Welcome Library Card

27120
27120

PIN: 60726668

Check out a Lucky Day Mobile Hotspot!

Access the internet for up to two weeks.
Available to residents of Saint Paul.

Take a card
to the desk
to check out
a hotspot.

Please return your hotspot
to this library location.

**Bring this card
to the service
desk to check
out a hotspot**

Patron 3 – family
- **Automated returns**
- **Family computers in children's spaces**
- **Catalog, website, or mobile app to search and place holds**
- **Self-checkout and digital barcode in mobile app**

Data

- Library use changes over time – listen and respond to needs
- From 2016-2019 - public computer and Wi-Fi usage slowly declined
- 2020-present - steady increases in usage but not fully rebound

90% Reported satisfaction with library digital and technology services – computers, internet and Wi-Fi, printers, etc...

36% Need faxing services. 61% for respondents of color.

15% Want help starting or growing a business.

Partnerships

- City of Saint Paul – Office of Technology and Communications
- The Friends of the Saint Paul Public Library
- MELSA – Metropolitan Library Services Agency
- Saint Paul Public Schools – Library Go
- ULC – Urban Libraries Council
- Library Staff
- Community in our buildings and outside

Budget

- General Fund
- The Friends of the Saint Paul Public Library
- MELSA – Metropolitan Library Services Agency
- E-Rate
- Regional Library Telecommunications Aid (RLTA)
- Other federal grants and programs

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Thank you!