

**Code Section**

**Reasons for change**

**Chapter 91. – Water Code – Miscellaneous Provisions**

Sec. 91.25 – Appeals.

- (a) Timing: Any person wishing to appeal a violation, invoice, fee or shutoff imposed under the Water Code may appeal to city’s legislative hearing officer within 60 days of receiving notice thereof.
- (b) Contents of Appeal: Appeals shall be made by written petition to the legislative hearing officer. The Appeal shall be made on a form designated by the Board of Water Commissioners. The appeal must clearly set forth the grounds for appeal.
- (c) Hearing: The legislative hearing officer will schedule the hearing within 30 days of receipt of the petition. The hearing officer shall give notice to the petitioner of the time and place for such hearing no less than 10 days prior to the hearing.
- (d) Final Determination: Upon completion of the hearing, the hearing officer shall forward a recommendation to the Secretary of the Board of Water Commissioners. That recommendation shall state the relevant facts, conclusions and recommended action of the Board of Water Commissioners. The Secretary of the Board of Water Commissioners shall place that recommendation on the agenda of the next available meeting of the Board of Water Commissioners. The Board shall, by resolution, approve, modify, reverse, revoke, wholly or partly, the hearing officer's recommendation and shall state any reasons for deviation from the recommendation in the resolution. All matters, determinations and conclusions of the hearing officer, being recommendations to the Board of Water Commissioners, are not subject to judicial review.

Codify an appeal process for water bills, fees, and other charges imposed under the Water Code