

Jillian Barden

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Monday, October 21, 2024 9:33 AM
To: Jillian Barden
Subject: Re: 1803 Reaney Ave E, St. Paul, Minnesota, 55119 - (Quarter 2 (April - June)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

see attached

On Wed, October 16 at 10:50, City of Saint Paul wrote:

I did a little more digging and I found this response from you on August 27.

Q2 2024:

- **Billing: \$142.91 - \$120.87 (canceled service) = \$8.60 (extra bags)+ \$3.30 (late fee) + \$13.44(late fees from Q1 never certified/unpaid)= \$25.34**
- **Payment: \$0.00**
- **Size: 90gal trash**
- **Contact: Nothing during Q2 2024**

It appears in August you stated there were Q1 charges on the assessment, that were not certified, but last week you stated something different.

Hello,

Q2 2024:

- **Billing: \$142.91 + \$3.30 (late fee) = \$146.21 - \$120.87 (April – June service) = \$25.34**
- **Payment: \$0.00**
- **Contact: Nothing**
- **Note: The \$25.34 is extra bags and the late fees on the unpaid invoice... \$3.30 late fees and \$22.04 extra bags**

I will recommend PO attends hearing to have 13.44 removed from the assessment

On Tue, October 8 at 13:28, City of Saint Paul wrote:

I apologize. I was not feeling well Friday and misread the information. Have a great day

On Fri, October 4 at 9:55, City of Saint Paul wrote:

You cannot back bill the Q1 late fees that were not certified. Please remove these charges from the assessment. That leaves \$11.90 for the assessment, but the late fee at 15% should only be 1.29 plus the 8.60 for bags.

On Wed, October 2 at 14:22, City of Saint Paul wrote:

Hello,

We've received an Assessment Inquiry for 1803 Reaney Ave E, St. Paul, Minnesota, 55119. Please forward to Republic Services for their input.

Ticket ID#: 759594

Ticket Requester: Roseline Yang

Ticket Requester Email: (if available) roseliney1087@icloud.com

Ticket Request Phone Number: (if available) +16515001572

Property ID #: 262922330163

Property Address: 1803 Reaney Ave E, St. Paul, Minnesota, 55119

Quarter Pending Assessment is for: Quarter 2 (April - June)

Billing year for Pending Assessment: 2024

Pending Assessment Amount: \$25.34

Hauler: Republic Services

Ticket Comments:

Hello (please respond to this ticket instead

You cannot back bill the Q1 late fees that were not certified. Please remove these charges from the assessment.

That leaves \$11.90 for the assessment, but the late fee at 15% should only be 1.29 plus the 8.60 for bags. Will you just waive the assessment as a hauler courtesy?

Please provide the following information:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

Jillian

City of Saint Paul

Public Works - Garbage

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage