

## #1458260 815 MARSHALL AVE - Q2 2025 Assessment Inquiry

<b>Submitted</b>	<b>Received via</b>	<b>Requester</b>
October 29, 2025 at 11:15	Voicemail	Maria Burrell Tyler

<b>Status category</b>	<b>Ticket status</b>	<b>Type</b>	<b>Priority</b>	<b>Group</b>	<b>Assignee</b>
Open	Re-opened	Question	Normal	PW - Garbage	Jillian Barden

<b>Latitude/Longitude</b>	<b>Location</b>	<b>Is this a repeat report?</b>
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-93.1345,44.94868	815 Marshall Ave, St. Paul, Minnesota, 55104	No
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<b>Other Telephone</b>	<b>Property ID Number</b>	<b>Billing period for Delinquent Garbage Bill Assessment</b>
16129641806	352923430095	Quarter 2 (April - June)

**Billing year for Delinquent Garbage Bill Assessment**  
2025

<b>Total amount due for Delinquent Garbage Bill Assessment</b>	<b>Assessment No.</b>	<b>Time of LH</b>
58.47	250122	11:00

<b>Stated Reason for Appeal (if given)</b>	<b>Date of LH (MM/DD/YYYY)</b>	<b>Rescheduled LH Date:</b>
Garbage account was cancelled in December 2024	11/13/2025	11/20/2025

**Other Name**  
Maria Burrell Tyler

**Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?**  
Yes

**Have you contacted the Saint Paul Garbage Team about this garbage bill before?**  
No

**Garbage Invoice Dates (i.e. January 1- March 31)**  
April 1 - June 30

### Staff Comments

Mother passed away in Sept 2024 and requested account cancellation a couple of months later. Republic confirmed the last time the property was invoiced was Q4 2024, and there was no Q1 invoice. There is no cart at the property. PO currently also has a Q3 bill for 58.47. Placed Unoccupied Dwelling Registration on account effective 10/1/2025. Staff recommends removing assessment.

<b>Ward</b>	<b>Date of CP (MM/DD/YYYY)</b>	<b>Legislative Hearing Required</b>	<b>Rescheduled LH Time:</b>
Ward 1	12/17/2025	Yes	11:00

<b>Do you need an interpreter?</b>	<b>Project Number</b>	<b>Service Level</b>
No	CG25Q2B5	35 gallons (every other week)

<b>Please select the reason you are contacting the solid waste team</b>	<b>Billing Year</b>
Service Hold	2025

<b>What is your billing or assessment question?</b>	<b>Property owner or tenant?</b>	<b>Total time spent (sec)</b>
Received a Legislative Hearing Notice	Property owner	2873

<b>Time spent last update (sec)</b>	<b>Billing Quarter</b>	<b>Hauler</b>
599	Quarter 2 (April 1 – June 30)	FCC

**Maria Burrell Tyler** October 29, 2025 at 11:15

Voicemail from +1 (612) 964-1806

Call Details

Internal note

Call from: +1 (612) 964-1806  
Call to: +1 (651) 413-6624  
Time of call: 2025-10-29 16:09:28 UTC  
Location: Minneapolis, Minnesota, United States  
Length of phone call: 4 minutes, 36 seconds

#### Transcription

Hi, my name is Maria tyler address 815, marshall avenue st. Paul. Property id number 352923430095. Calling in regards to the stratification of assessment, i canceled my service on December 5th, 2024. So I, they saying I owe um, uh, garbage, real services for service provided april through june of 2025. I don't know how that can be because I didn't have the service. Like I said, I cancelled it in December of 2024. So I'm looking for a resolution, i'm not sure. You know, your billing obviously is, is messed up. My, I do have my previous billing. I had a 0 balance, and prior to cancelling my services. So 61296418066129641806. This is my 2nd call. I called on the 23rd. I'm calling again. Today is the 29th. Thank you. If someone could get back to me, I appreciate it. Have a great day. Thanks for all you do. Bye. Assessment number is 250. 122, file number charlie george, 25, quebec to bravo. 5. Thanks. I.

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**Sophia Yang** October 29, 2025 at 14:08

Internal note

Outbound call to +1 (612) 964-1806

#### Call Details

Call from: +1 (651) 413-6624  
Call to: +1 (612) 964-1806  
Time of call: 2025-10-29 18:55:51 UTC  
Called by: Sophia Yang  
Length of phone call: 12 minutes, 26 seconds

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**Sophia Yang** October 29, 2025 at 14:08

Internal note

Jill - PO doesn't have service for this property which she cancelled with Republic in December 2024. She doesn't want any service for this property. The property is vacant and being worked on. Republic removed the garbage cart back in December 2024.

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**Jillian Barden** November 3, 2025 at 16:03

Internal note

Outbound call to +1 (612) 964-1806

#### Call Details

Call from: +1 (651) 413-6624  
Call to: +1 (612) 964-1806  
Time of call: 2025-11-03 21:51:41 UTC  
Called by: Jillian Barden  
Length of phone call: 12 minutes, 12 seconds

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**Jillian Barden** November 3, 2025 at 16:14

Internal note

Mother passed away in Sept 2024 and requested account cancellation a couple of months later. Republic confirmed the last time the property was invoiced was Q4 2024, and there was no Q1 invoice. There is no cart at the property. PO currently also has a Q3 bill for 58.47. Placed Unoccupied Dwelling Registration on account effective 10/1/2025.

PO will attend by phone