

Vang, Mai (CI-StPaul)

From: Marguerite <margiedespain@yahoo.com>
Sent: Wednesday, March 4, 2020 12:46 PM
To: Vang, Mai (CI-StPaul)
Cc: Pillsbury, Clare (CI-StPaul); Zimny, Joanna (CI-StPaul); Moermond, Marcia (CI-StPaul); *CI-StPaul_Garbage
Subject: Re: 679 Hoyt Ave W. Marguerite DeSpain

Think Before You Click: This email originated outside our organization.

By the way, I am a Native person. What is spoken, my word, is what I value most and what I value most in others. I did not provide written documentation. I instead gave my word and told what happened. It appears that was not valued. Yet, it seems written communications may be valued, and proof like at a trial. Is that the case? Thank you.
Marguerite DeSpain

Marguerite A. DeSpain, Consultant
Organization and Program Planning, Development, and Evaluation
651-270-6482

margiedespain@yahoo.com

On Wednesday, March 4, 2020, 09:17:56 AM CST, Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us> wrote:

Ms. Despain,

As I stated, if you have issues with your garbage container, please contact Waste Management or Public Works staff.

Please attend the March 11 public hearing if you wish to contest to the City Council.

Thank you!



Mai X. Vang
Legislative Hearing Coordinator
Saint Paul City Council
15 W Kellogg Bvd, Ste. 310
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mai.vang@ci.stpaul.mn.us

Making Saint Paul the Most Livable City in America

From: Marguerite <margiedespain@yahoo.com>
Sent: Tuesday, March 3, 2020 5:03 PM
To: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Zimny, Joanna (CI-StPaul) <joanna.zimny@ci.stpaul.mn.us>; Moermond, Marcia (CI-StPaul) <marcia.moermond@ci.stpaul.mn.us>; *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>
Subject: Re: 679 Hoyt Ave W. Marguerite DeSpain

Think Before You Click: This email originated outside our organization.

Thanks. How was I supposed to know any of this if I didn't write this email?

I have proof of communicating many times. I also have proof from my neighbors who saw the cart get picked up. Would you like me to supply this proof? It seems like nothing matters that we say anyway. I don't understand how you can think you have all of my communications simply by making a call to Waste Management. They are not an expert on my communications - I am. I wasn't told there would be any difference if I supplied proof. Please let me know before I go to all the trouble of documenting this further, and please let me know exactly what will be taken seriously, if anything. What do my neighbors need to supply for their proof? A signed statement or what? Everyone on my street and walkers saw my bin sitting there for weeks asking for it to be picked up, and at least one neighbor saw it removed on garbage day by a truck that was especially designed to pick up bins. So, I have proof that Waste Management is lying. Marguerite

Marguerite A. DeSpain, Consultant

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On Tuesday, March 3, 2020, 03:41:33 PM CST, Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us> wrote:

Hello Ms. DeSpain,

I am responding to your questions below:

Can you please get back to me on the following?

I left a message for Waste Management. Can you please verify this is my company for 679 Hoyt Ave W.? Yes, the hauler for your property is Waste Management. Their phone number is 763-784-8349 and your collection day is Friday.

Is there a number or way to contact the City or the garbage folks when our garbage is not picked up and it's Friday evening? If garbage is not picked up, please contact your hauler, WM. or is the City's plan to have it sit until sometime next week?

What was the outcome of the person leading that hearing. I don't have her card in front of me? Why didn't I receive an email as promised and a notice of a further hearing? What was the outcome? At the January 23 Legislative Hearing, the matter got laid over to February 6 so Public Works staff can follow up with communication from hauler. You indicated at the hearing that there was a vacation hold and you talked to a guy driving a car behind a truck who told you they were picking up the cart and since it was gone, you shouldn't be charged. For this reason, Ms. Moermond was having staff follow up with a report from WM about whether or not they have not a record of picking up the cart. At the February 6 hearing, staff put on the record that per Waste Mgmt, there was never a cart removed from the property. It was also indicated from WM that on October 8, 2018, you sent an email saying you didn't want service. Other than that, there was no other communication. It was noted that WM delivered a 32-gallon every other week; therefore, the

recommendation is to reduce the fee to \$60.83. You also indicated you will fill out a vacancy form but staff have not received one.

If you wish to contest further, you may attend the City Council Public Hearing on March 11, 2020 at 3:30 p.m. in Room 300 Council Chambers.

I hope this answers your questions.



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Making Saint Paul the Most Livable City in America

From: Zimny, Joanna (CI-StPaul) <joanna.zimny@ci.stpaul.mn.us>
Sent: Tuesday, March 3, 2020 1:54 PM
To: *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>; Moermond, Marcia (CI-StPaul) <marcia.moermond@ci.stpaul.mn.us>; Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: RE: 679 Hoyt Ave W. Marguerite DeSpain

Per the mins (attached), it doesn't appear we promised her anything as far as follow up. Marcia just let her know when the layover was and that a decision would be put on the record then.

Also her council date is **March 11**, not the 25.

From: *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>
Sent: Tuesday, March 3, 2020 1:37 PM
To: Zimny, Joanna (CI-StPaul) <joanna.zimny@ci.stpaul.mn.us>; Moermond, Marcia (CI-StPaul) <marcia.moermond@ci.stpaul.mn.us>; Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 679 Hoyt Ave W. Marguerite DeSpain

Hi Marcia, Joanna, and Mia,

Marguerite DeSpain sent an email to our general garbage line with some questions.

We can address the ops question for Ms. DeSpain.

It seems like she was expecting an email back about her LH hearing? Did we promise anything? We can include that we approved the assessment and her public hearing is scheduled for 3/25/2020.

Chris

From: Marguerite <margiedespain@yahoo.com>
Sent: Friday, February 28, 2020 7:20 PM
To: *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>
Subject: 679 Hoyt Ave W. Marguerite DeSpain

Hello, I met some of your staff at the recent hearing I attended for my property. To refresh your memory, I had never requested or agreed to any garbage service and had no bin, but was billed. I had a bin delivered at the start and put a sign on it that it was not needed and I was a neighbor share with garbage plan already in place - so they picked it up - which made sense amidst the political ambiguity of the time and it was before the city people voted to choose the program. I was legally neighbor sharing since I had moved here, as we had an existing ordinance allowing for this kind of garbage plan, in place.

The person leading the hearing, that works with the City Council, said she'd be emailing me about a proposed solution regarding how I had been charged. However, I never received any email and have had no awareness of any further hearings? I also have not received any written correspondence on it? What happened.

I spoke with your staff about the forms for halting service for periods of time while away, etc. and received a blank form but didn't leave one filled out, so I assumed service is active. Was my service suspended?

I finally now have received the smallest bin, as discussed for every other week service at the hearing. I put it out for the first time today and no garbage was emptied from it, but they took my recycling?

Can you please get back to me on the following?

I left a message for Waste Management. Can you please verify this is my company for 679 Hoyt Ave W.?

Is there a number or way to contact the City or the garbage folks when our garbage is not picked up and it's friday evening? or is the City's plan to have it sit until sometime next week?

What was the outcome of the person leading that hearing. I don't have her card in front of me? Why didn't I receive an email as promised and a notice of a further hearing? What was the outcome?

Thank you. Respectfully, Marguerite DeSpain

Marguerite A. DeSpain, Consultant

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