

Jillian Barden

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Tuesday, October 15, 2024 3:30 PM
To: Jillian Barden
Subject: Re: 836 Rose Ave E, Saint Paul, Minnesota, 55106 - (Quarter 2 (April - June)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

See attached

On Fri, October 11 at 13:44, City of Saint Paul wrote:

How much were the late fees for Q2 2024 for 836 Rose and 1209 Dayton?

On Fri, October 4 at 9:48, City of Saint Paul wrote:

I just want to clarify, This means you will not expect payment for 1209 (194.95) Dayton and 836 Rose (25.83) when we pay your invoice?

On Tue, October 1 at 11:53, City of Saint Paul wrote:

This is a PO request and the city fully supports it

On Mon, September 30 at 10:27, City of Saint Paul wrote:

Can you please transfer those credits from 334 Edmund and 368 Thomas to the assessments for 836 Rose and 1209 Dayton, and add the remaining balance of 26.63 to the 836 Rose account. This way, he will not have anything due for Q4 for Rose.

On Fri, September 27 at 10:14, City of Saint Paul wrote:

Can you clarify? What do you mean when you say an overpayment was made? Was it made recently, or has there been credit balances sitting in these two accounts since 4.28.22 and 21.27.22?

On Tue, September 24 at 10:29, City of Saint Paul wrote:

How much is the credit balance on the other account you found?

What are the service levels for each account?

On Mon, September 23 at 11:40, City of Saint Paul wrote:

What are the service levels of the accounts?

It is clear that he did not intend to have such large credit balances carry over and still end up being assessed.

Can you remove 836 Rose Ave assessment of \$25.83 and the 1209 Dayton Ave assessment of \$194.95, and take it from his \$500+ worth of credits?

He sends checks into the other haulers the same way and does not have billing issues.

On Fri, September 20 at 12:23, City of Saint Paul wrote:

Hello,

We've received an Assessment Inquiry for 836 Rose Ave E, Saint Paul, Minnesota, 55106. Please forward to Waste Management for their input.

Ticket ID#: 745994

Ticket Requester: David Bush

Ticket Requester Email: (if available)

Ticket Request Phone Number: (if available) +16127201451

Property ID #: 282922220118

Property Address: 836 Rose Ave E, Saint Paul, Minnesota, 55106

Quarter Pending Assessment is for: Quarter 2 (April - June)

Billing year for Pending Assessment: 2024

Pending Assessment Amount: \$25.83

Hauler: Waste Management

Ticket Comments:

PO sent in 1 check to pay for 4 accounts. PO also just received the Letter of Haring Ratification, prompting another call in.

My original inquiry a few weeks ago, I stated he sent \$100 to you, that was a typo. He sent a \$500 check to you to be dispersed among his accounts.

What account did the \$500 get applied to, and how much of a credit is sitting there currently?

Please provide the following information:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

Jillian

City of Saint Paul

Public Works - Garbage

651-266-6101 | garbage@ci.stpaul.mn.us

