



# SPRWS

## BOARD OF WATER COMMISSIONERS

JANUARY 13, 2026

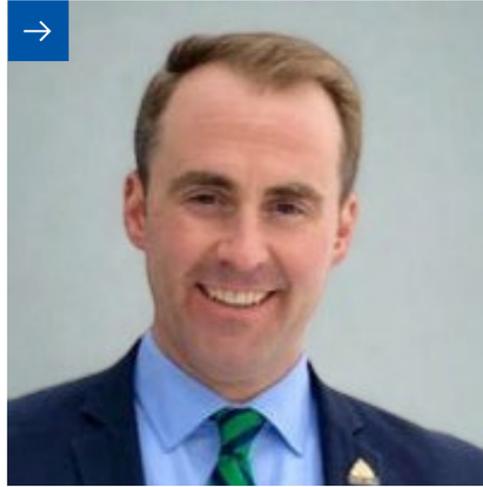


# ACTION ITEMS

- RES 26-74 Pertaining to the Board of Water Commissioners monthly meeting time change.
- RES 26-75 To create the Regionalization Investigation Subcommittee of the Board of Water Commissioners
- RES 26-76 Pertaining to a Joint Powers Agreement between the Board of Water Commissioners and Dakota County for Dakota County Project No. 73-044 and 73-045.
- RES 26-77 To request staff to issue a request for proposal (RFP) for a secure Operational Technology (OT) and Information Technology (IT) data transfer solution at Saint Paul Regional Water Services (SPRWS).

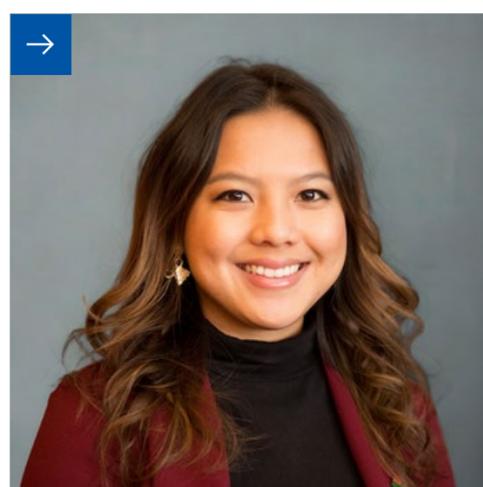


# Board of Water Commissioners



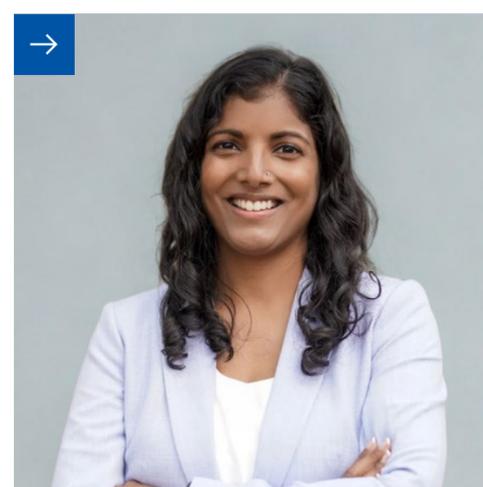
**Chris Tolbert**

Board President  
Saint Paul Citizen  
Term Expires: July 24, 2028



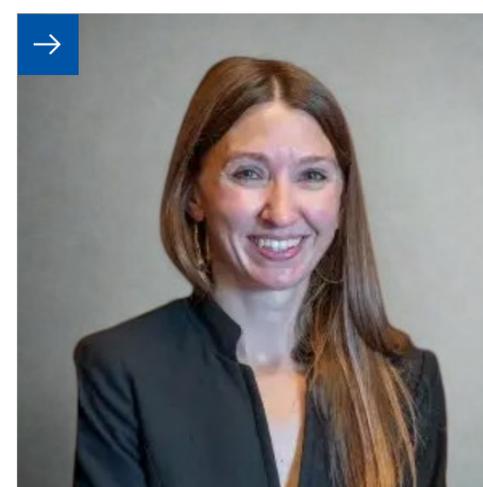
**Nelsie Yang**

Board Vice President  
Saint Paul City Council  
Term Expires: January 1, 2028



**Saura Jost**

Board Commissioner  
Saint Paul City Council  
Term Expires: January 1, 2028



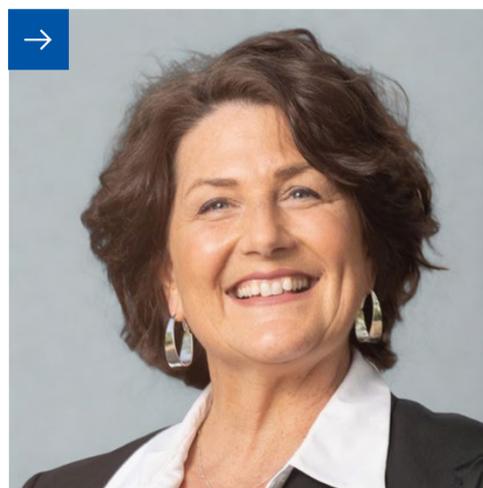
**Molly Coleman**

Board Commissioner  
Saint Paul City Council  
Term Expires: January 1, 2028



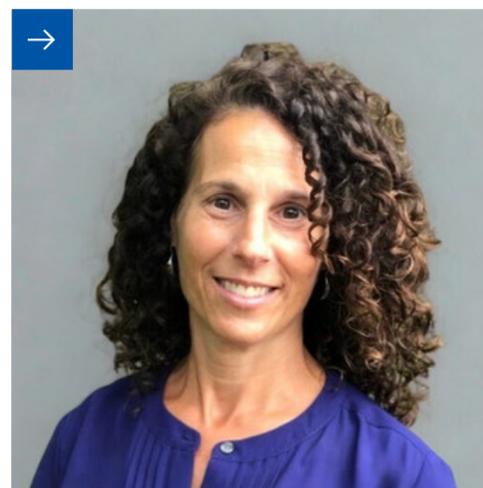
**Mara Humphrey**

Board Commissioner  
Saint Paul Citizen  
Term Expires: **August 31, 2026**



**Rebecca Cave**

Board Commissioner  
Suburban Rep - Maplewood  
Term Expires: Permanent Seat



**Stephanie Levine**

Board Commissioner  
Suburban Rep - Mendota Heights  
Term Expires: December 31, 2027

This seat rotates amongst retail suburban cities every 2 years. The Mendota Heights Mayor will serve as their representative in 2026-2027.

This seat is appointed by the Mayor of Saint Paul and approved by the City Council. This process should start in Q2 to ensure the seat is filled by the September 8th meeting

## 2026 Board Meetings



- January 13
- February 10
- March 3
- April 14
- May 12
- June 9
- July 14
- August 11
- September 8
- October 20
- November 10
- December 8



**Saint Paul City Hall - Room 40**  
15 W Kellogg Blvd  
Saint Paul, MN 55102



**Meetings Start at 12pm**

# RFI Background & Results

## **Background:**

Board of Water Commissioners adopted Resolution RES 25 -1420 on September 9, 2025, which directed staff to initiate a formal Request for Information (RFI); to identify and evaluate available one-way OT to IT data transfer solutions capable of meeting SPRWS's functional, technical, and cybersecurity requirements.

**Event 1652: Request for Information Unidirectional Security Gateway for OT/IT System was issued.**

## **Results:**

SPRWS received three (3) responses to the RFI.

- Aurora Systems Consulting
- Owl Cyber Defense Solutions
- Waterfall Security Solutions

# RFI Evaluation Findings

## RFI Outcome #1: Do alternative solutions meet SPRWS technical and functional requirements?

**Yes:** Results from RFI indicate alternatives could meet technical security and functional requirements provided by the current unidirectional security gateway solution.

**Recommendation:** Issue RFP for further evaluation.

## RFI Outcome #2: What is the preliminary costs of alternative solutions?

**Comparable:** Results from RFI indicate alternatives could have comparable costs for warranty, licensing and maintenance.

**Recommendation:** Issue RFP for further evaluation.

## Outcome #3: Do alternative vendor solution and services compatible with SPRWS SCADA System?

**Yes:** Results from RFI indicate alternatives could be compatible with SPRWS SCADA system, but exact integration details need additional clarification.

**Recommendation:** Issue RFP for further evaluation.



# Resolution # 26-77

1. Directs staff to initiate a Formal Request for Proposal (RFP) for a secure OT to IT data transfer solution.
2. Staff will initiate a formation of an evaluation committee composed of City and outside subject matter experts to evaluate submitted proposals.
3. The evaluation committee will evaluate and rate submitted proposals and return to the Board of Water Commissioners for a recommendation to award or other appropriate action at a future meeting.



# General Manager Report

- ICE Activity - Operational Adjustments
- Lead Free SPRWS Project Areas
- 2025 Tax Certifications



# Increased ICE Activity in Service Area

## Operational Changes to reduce risk and ensure staff safety:

- **Field Work & Customer Interactions**

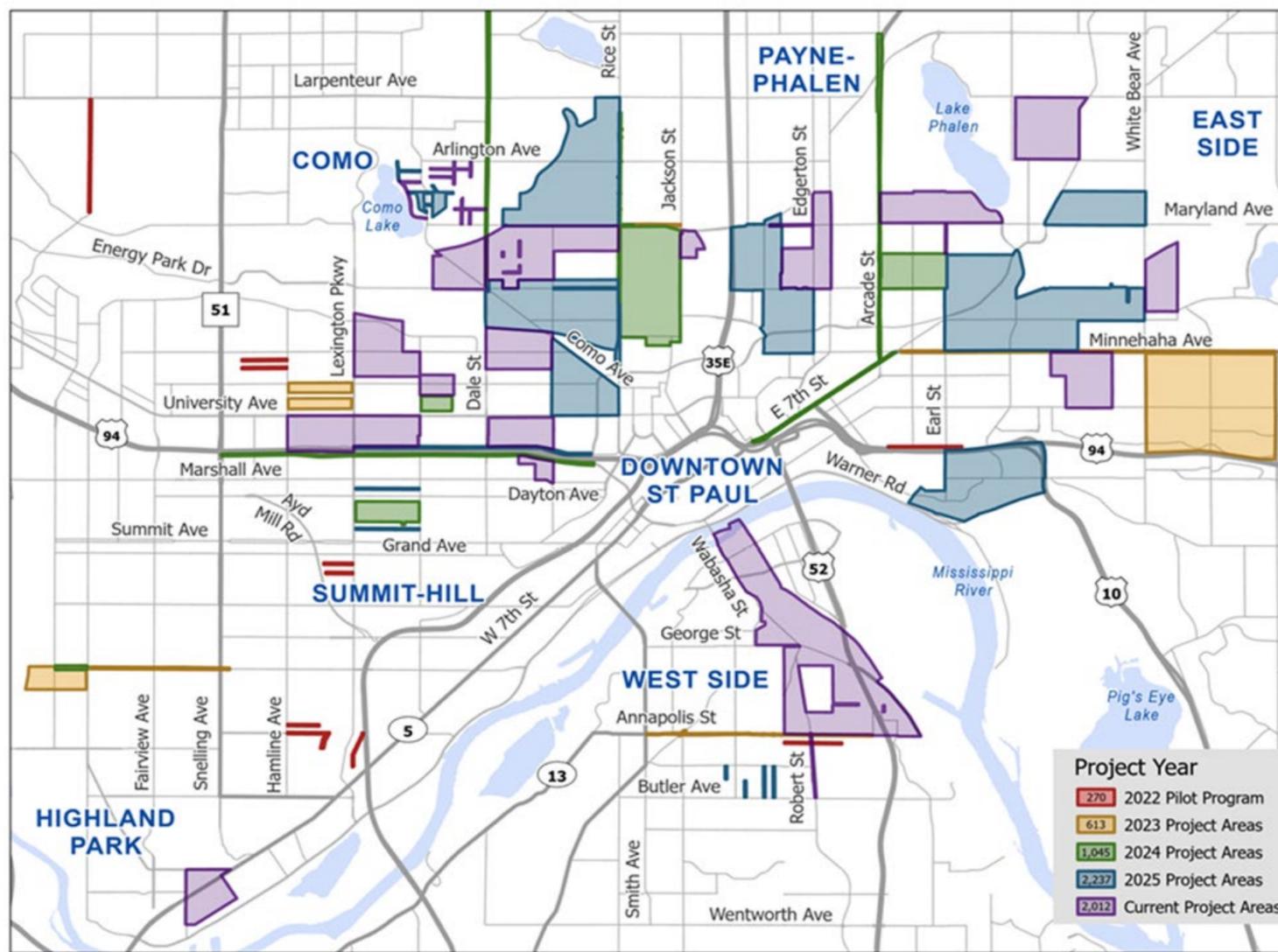
- All unscheduled interactions with customers and private property are being minimized.
- Door knocking should be limited to emergency reasons only, and solely to leave a placard or notice.
  - A second employee must be present for any emergency door-knocking activity.
- Supervisors have full authority to pause work, remove staff from an area, or cancel assignments if conditions feel unsafe.

- **Identification & Visibility**

- All staff who will be out in the field are required to wear a SPRWS logo high-visibility vest at all times. This includes non-construction sites/employees such as Meter Techs, Water Quality etc.
- Employees must:
  - travel in clearly marked SPRWS vehicles, and
  - carry their SPRWS employee badge.
- These measures ensure customers and authorities can clearly identify employees as official SPRWS staff.

- **Temporary Service Adjustments**

- All shutoffs are suspended for:
  - Meter Violations (Stopped Meter) - Exception: unaddressed significant leaks
  - RPZ-related shutoffs
- Employees should continue outreach to schedule customer interactions but we will reduce unplanned encounters.



## Lead Free Project Areas

- SPRWS has already received \$60.5 million in lead funding and completed more than 4,500 replacements as part of Lead Free SPRWS.
- About 20,600 lead service lines still remain in the system.
- We have secured about \$35M in additional funding for work planned in 2026/2027.
- A small amount is intentionally being carried into 2027 to ensure Lead Free SPRWS employees (about 30) can keep working next year if additional funding can't be obtained before then.
- After completing this funded work, we expect to have roughly 18,000 lead service lines remaining.

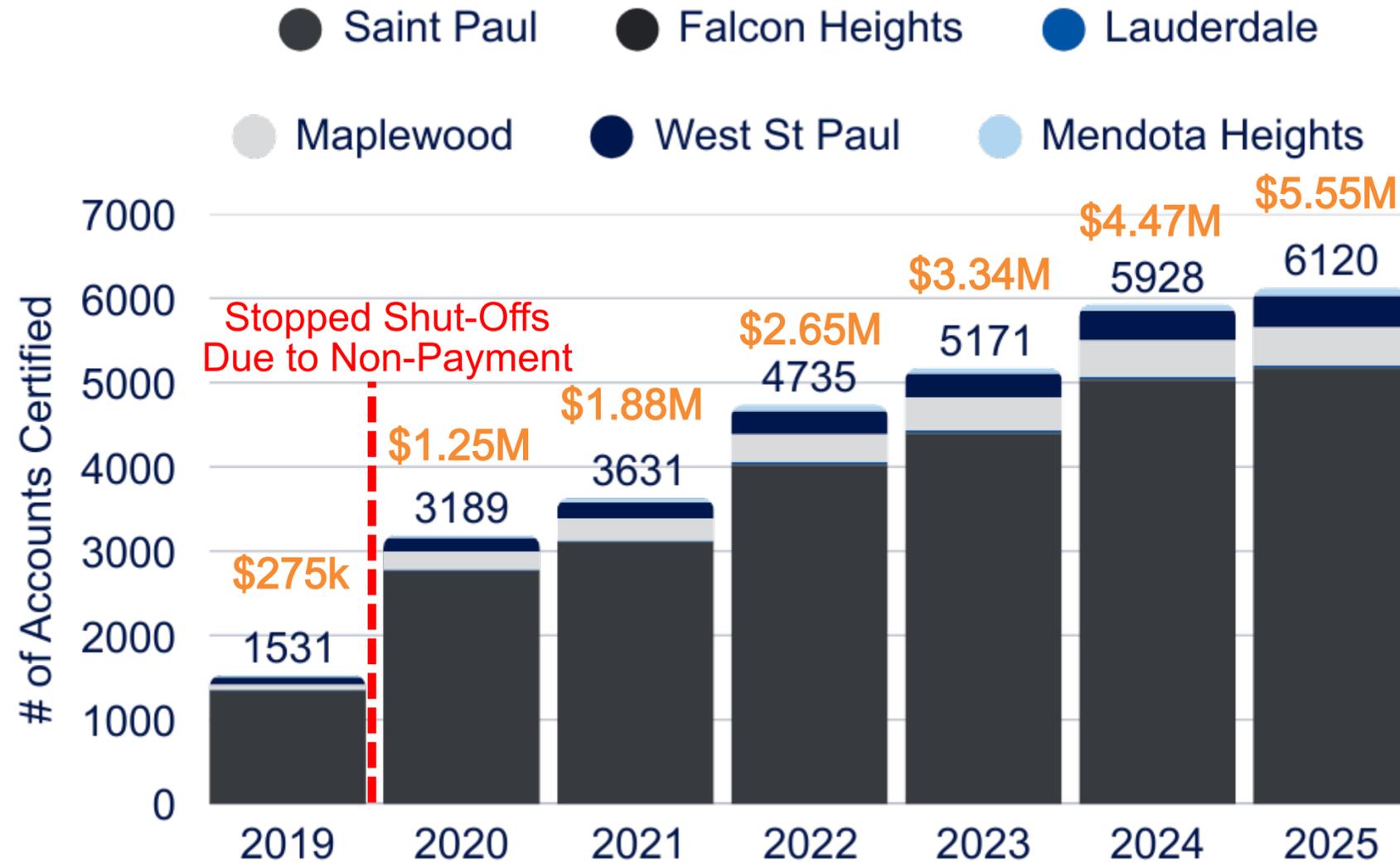
Contractors will all be working in prioritization zones 9 and 10.

SPRWS crews will work in project areas where more collaboration is needed such as main replacement work and mill and overlay projects etc.

Project Name	Contractor	Expected LSLRs	Cost/LSLR	Total Cost
Frogtown	Five Star Energy	462	\$15,118	\$6.985M
North End	Castrejon	426	\$12,277	\$5.23M
Payne/Phalen	Castrejon	307	\$14,052	\$4.314M
West Side	Bituminous Roadways	260	\$13,964	\$3.63M
Orange/Forest	Castrejon	137	\$8,175	\$1,120M
Case/Van Dyke	Castrejon	64	\$11,053	\$0.7M
Master Contract	TBD	36	\$14,000	\$0.5M
Internal/Collaboration	SPRWS	307	\$12,000	\$3.5M

# Tax Certification History

## Unpaid Bills Certified to Taxes at Year End



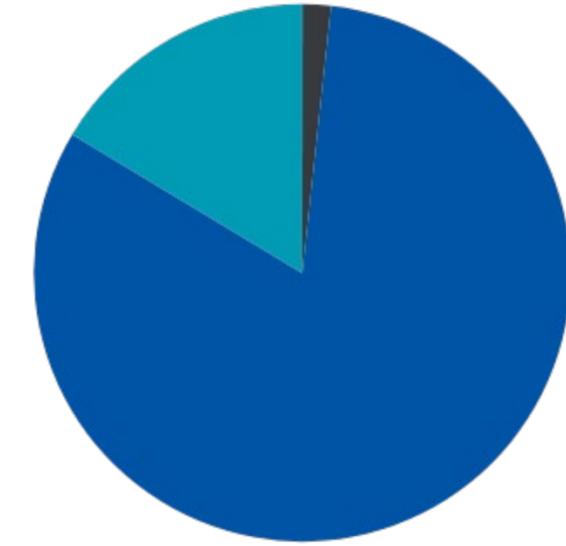
**Impact Since  
Eliminating  
Shut-Offs**

**4x**  
# of Accounts

**20x**  
Amount of \$

# Certified Accounts by Type

Quarterly - Non Single Family  
16.4%



Quarterly - Single Family  
81.9%

## Tax Certification Effectiveness

90% Collected in 1st Year

Additional 8% Collected in 2nd Year

## Added Expenses for Customers

Late Fees (2024): \$977k

+ Certification Interest:

\$269k Certification Charge: \$77k

**Total: \$1.3M**

*In 2025, fees were waived for part of the year due to cyber incident.*