

## Pillsbury, Clare (CI-StPaul)

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**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Wednesday, February 5, 2020 9:04 AM  
**To:** Pillsbury, Clare (CI-StPaul)  
**Subject:** FW: 1705 7th Street East - (Q3) Assessment Error/Complaint Inquiry

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**From:** grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]  
**Sent:** Wednesday, February 5, 2020 6:28 AM  
**To:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Subject:** FW: 1705 7th Street East - (Q3) Assessment Error/Complaint Inquiry

**Think Before You Click: This email originated outside our organization.**

Chris,  
Please see update from Lee.

*Greg Revering*

Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Lenora Johnson <[lenora.johnson@advanceddisposal.com](mailto:lenora.johnson@advanceddisposal.com)>  
**Sent:** Wednesday, February 5, 2020 6:18 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Jim Smith <[Jim.Smith@advanceddisposal.com](mailto:Jim.Smith@advanceddisposal.com)>; Tim Williams <[Tim.Williams@advanceddisposal.com](mailto:Tim.Williams@advanceddisposal.com)>; Julie Miron <[Julie.Miron@advanceddisposal.com](mailto:Julie.Miron@advanceddisposal.com)>  
**Subject:** RE: 1705 7th Street East - (Q3) Assessment Error/Complaint Inquiry

Good Morning,

The drivers write down extra bags while at the address being picked they are not required to take photos. In this case Darlene called in two extra bags on April 24<sup>th</sup> at 9:57am for same day pick up.

See the work order that was scheduled below.

TK22641: 2 XTRA BAGS TRASH \$6.00  
DARLENE 651-7741854

RM

Thank you

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [mailto:grevering.sph@gmail.com]  
**Sent:** Tuesday, February 4, 2020 4:08 PM

**To:** Lenora Johnson <[lenora.johnson@advanceddisposal.com](mailto:lenora.johnson@advanceddisposal.com)>  
**Cc:** Jim Smith <[Jim.Smith@advanceddisposal.com](mailto:Jim.Smith@advanceddisposal.com)>  
**Subject:** FW: 1705 7th Street East - (Q3) Assessment Error/Complaint Inquiry

Lee,  
Please see request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Pillsbury, Clare (Cl-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Sent:** Tuesday, February 4, 2020 4:04 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Swanson, Christopher (Cl-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** RE: 1705 7th Street East - (Q3) Assessment Error/Complaint Inquiry

Hello Lee,

Are you able to provide confirmation that the \$6.00 was for two additional bags of garbage? Please let me know. Without the photos, its hard verify.



**Clare Pillsbury**  
*Management Assistant I*  
Saint Paul Public Works  
800 City Hall Annex, 25 West 4th Street  
Saint Paul, MN 55102  
P: 651-266-8862  
F: 651-266-6222  
[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

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City in America



[www.stpaul.gov/garbage](http://www.stpaul.gov/garbage)

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**From:** Pillsbury, Clare (Cl-StPaul)  
**Sent:** Monday, February 3, 2020 4:12 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Swanson, Christopher (Cl-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** 1705 7th Street East - (Q3) Assessment Error/Complaint Inquiry

Please forward to Advanced Disposal:

**Property Address & PID:** 1705 7th Street East (PID: 352923430040)  
**Property Owner:** Darlene Berquist  
**Phone Number or Email:** 6517741854

**Pending Assessment Amount: \$6.00**

**Quarter Pending Assessment is For: Garbage Service; Jul 1 - Sep 30 2019**

**Summary of Issue:** Resident stated that assessment is for two additional bags that she should not have been charged for. Can you provide confirmation that the \$6.00 assessment was for two additional bag fees? If so, please provide photographic evidence of the additional bags. As the hearing is this week, please respond by tomorrow, February 4, 2020 at 4:00 pm.

Thank you!



**Clare Pillsbury**

***Management Assistant I***

Saint Paul Public Works  
800 City Hall Annex, 25 West 4th Street  
Saint Paul, MN 55102

**P:** 651-266-8862

**F:** 651-266-6222

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