

#1423990 853 JOHNSON PKWY - Follow up Ticket #1329985

Submitted	Received via	Requester		
October 9, 2025 at 8:58 AM	Inbound phone	Rosa Laborda		
Status category	Ticket status	Type	Group	Assignee
Solved	Solved	Question	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.04519,44.96719	853 Johnson Pkwy, St. Paul, Minnesota, 55106	No

Other Telephone	Ticket Referred From	Property Type	Other Name	.
17636700839	Direct/Personal Line	property_sud	Rosa Laborda	complete

Please select the reason you are contacting the solid waste team	Billing Year
Billing or Assessments	2025

What is your billing or assessment question?	Total time spent (sec)	Time spent last update (sec)
Billing Inquiry	404	8

Billing Quarter
Quarter 2 (April 1 – June 30)

Sophia Yang October 9, 2025 at 8:58 AM
Call from: +1 (763) 670-0839
Call to: +1 (651) 413-6624
Time of call: October 9, 2025 at 1:58:07 PM UTC
Answered by: Sophia Yang

Internal note

Sophia Yang October 9, 2025 at 9:06 AM
Inbound call from +1 (763) 670-0839
Call Details:

Call from: +1 (763) 670-0839
Call to: +1 (651) 413-6624
Time of call: 2025-10-09 13:58:07 UTC
Location: Minneapolis, Minnesota, United States
Answered by: Sophia Yang
Length of phone call: 8 minutes, 49 seconds
Listen to the recording:
<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CAdb7b25180729047639b19ae9b775634d/twilio/call/recording>

Internal note

Sophia Yang October 9, 2025 at 9:07 AM

Internal note

Jill - PO Received late notice on this property - ref [#1329985](#) - She wants to confirm that she doesn't owe any balance on this property.

Jillian Barden October 13, 2025 at 1:00 PM

Internal note

Outbound call to +1 (763) 670-0839

Call Details:

Call from: +1 (651) 413-6624

Call to: +1 (763) 670-0839

Time of call: 2025-10-13 17:59:03 UTC

Called by: Jillian Barden

Length of phone call: 1 minute, 45 seconds

Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CAb12261547b57215a6ed87e4cd240a80a/twilio/recording>

Jillian Barden October 13, 2025 at 2:21 PM

Internal note

The late notice is for the Q2 bill, I forgot to submit to assessments.

Zuper Admin October 15, 2025 at 8:05 AM

Internal note

NO containers on property per homeowner

Added from Zuper by Aaron Doolittle

Support software by Zendesk