

#2608 405 Roy Street N - Q3 Assessment Inquiry

Submitted January 12, 2022 at 10:11 AM
Received via Mail
Requester Jeff Mellin <qjem@yahoo.com>

CCs

Clare Pillsbury <clare.pillsbury@ci.stpaul.mn.us>, Sarah Haas <sarah.haas@ci.stpaul.mn.us>

Status On-hold
Priority Normal
Group PW - Garbage
Assignee Clare Pillsbury

Assessment No. 210118
Property ID Number 332923410050
Latitude/Longitude -93.16861,44.95349

Street Address: Ticket Specific 405 Roy St N, Saint Paul, Minnesota, 55104
Name: Ticket Specific Jeff Mellin
Garbage Hauler Advanced Disposal

Have you contacted your hauler about this garbage bill before?

Yes

Staff Comments

Staff confirmed that the new property owner's name and mailing address had been sent to the hauler on 7/27/2021 as part of the July hauler update. Since the hauler did not update their records, staff recommends removing the late fees and reducing the assessment to \$69.04.

Billing year for Delinquent Garbage Bill Assessment 2021
Date of CP (MM/DD/YYYY) 3/23/2022

Total amount due for Delinquent Garbage Bill Assessment 79.36
Legislative Hearing Required Yes

Phone Number: Ticket Specific 17632214993
Date of LH (MM/DD/YYYY) 1/20/2022
Email Address: Ticket Specific qjem@yahoo.com

Stated Reason for Appeal (if given)

Former property owner stated that they sold the property on 7/1/2021. However, they continued to receive invoices from both the hauler and the city.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

July 1 - September 30

Billing period for Delinquent Garbage Bill Assessment Quarter 3 (July - September)
Time of LH 10:00 AM

PWTrashCoIIVM (CI-StPaul) January 12, 2022 at 10:11 AM

David Stanton

Customer Service Representative - Resident and Employee Services
 Pronouns: He/Him/His

Department of Public Works
 800 City Hall Annex
 25 West Fourth Street
 Saint Paul, MN 55102
 P:651-266-6101

David.Stanton@StPaul.gov
www.stpaul.gov



SAINT PAUL
MINNESOTA

From: Cell Phone MN <+17632214993>
Sent: Wednesday, January 12, 2022 9:47 AM
To: VM-PWTrashColl <VM-PWTrashColl@stpaulmn.onmicrosoft.com>
Subject: Shared Voicemail (PW-Garbage Pro Staff)

My name is Jeff Melon MELLIN. My cell phone number is 750-331-4993. That number again is 763-221-4993. In regards to the garbage program, give me a call back. Thank you.

You received a voice mail from [Cell Phone MN](#).

David Stanton January 12, 2022 at 12:48 PM

Internal note

Outbound call to +1 (763) 221-4993

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (763) 221-4993

Time of call: 2022-01-12 18:40:09 UTC

Called by: David Stanton

Length of phone call: 8 minutes, 36 seconds

David Stanton January 12, 2022 at 12:55 PM

Internal note

The previous property owner contacted the City on 1/12/2022 RE 405 Roy Street N - Assessment Inquiry. The previous property owner Sold the house July 1, 2021. The previous property owner continues to be billed for garbage service. The previous P/O has now received a Ratification of Assessment notice for Q3 July-Sept 2021 and does not understand why they are getting something from the City for an assessment and would like an inquiry and response.

Clare Pillsbury January 13, 2022 at 11:44 AM

Internal note

Outbound call to +1 (763) 221-4993

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (763) 221-4993

Time of call: 2022-01-13 17:41:57 UTC

Called by: Clare Pillsbury

Length of phone call: 2 minutes, 7 seconds

Clare Pillsbury January 13, 2022 at 11:45 AM

Internal note

Staff left voicemail with property owner to ensure that the records that Ramsey County had for the property owner and address were correct. They requested that the property owner call them back to verify that the the company name and property tax address listed for Ramsey County did not belong to them.

Jeff Mellin January 18, 2022 at 2:17 PM

Great to hear from you. No I didn't receive a email from Claire. So if she would email me the questions she has that would be great.

Sarah Haas January 18, 2022 at 2:21 PM

Internal note

[Clare Pillsbury](#) See resident response.

Clare Pillsbury January 18, 2022 at 2:26 PM

Internal note

[Sarah Haas](#) Thank you. I will email him my questions then.

Clare Pillsbury January 19, 2022 at 11:33 AM

Hello Jeff,

Thank you for contacting us regarding your garbage assessment for your previous property at 405 Roy St N. It looks like we did send the following information to Advanced Disposal regarding the current owner and mailing address in late July 2021:

Zillow Homes Property Trust 1301 N 2nd Ave Flr 31
Seattle WA 98101-0003

I will reach out to Advanced Disposal and request that they update the information for the account. I will also reach out to our assessment office to figure out why the city notices were being sent to you as well. Please let me know if you have any additional questions or concerns.

Clare Pillsbury

Clare Pillsbury

City of Saint Paul

Department of Public Works - Garbage

651-266-6101

garbage@ci.stpaul.mn.us

<https://www.stpaul.gov/garbage>

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