

Resident Survey Responses

a/o 06/02/2023

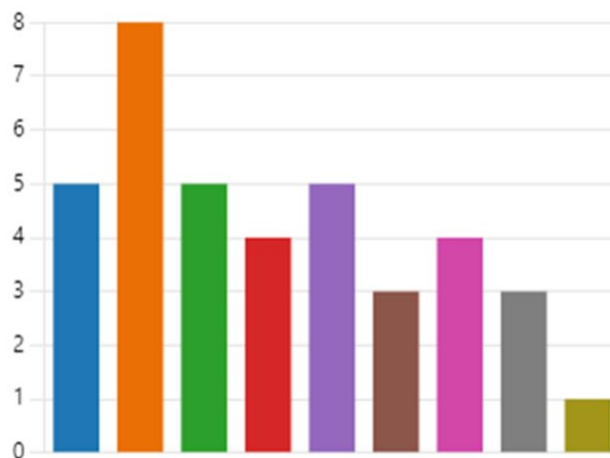
May 1st Responses: 26

June 2nd Responses: 13

Overall Total Responses: 39

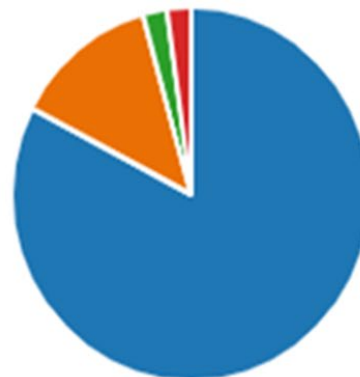
Submission by Wards

Ward 1	5
Ward 2	8
Ward 3	5
Ward 4	4
Ward 5	5
Ward 6	3
Ward 7	4
I do not know.	3
I prefer not to say.	1



Affiliation

Resident	38
Businessowner	6
Employee of a Saint Paul Business	1
Other	1



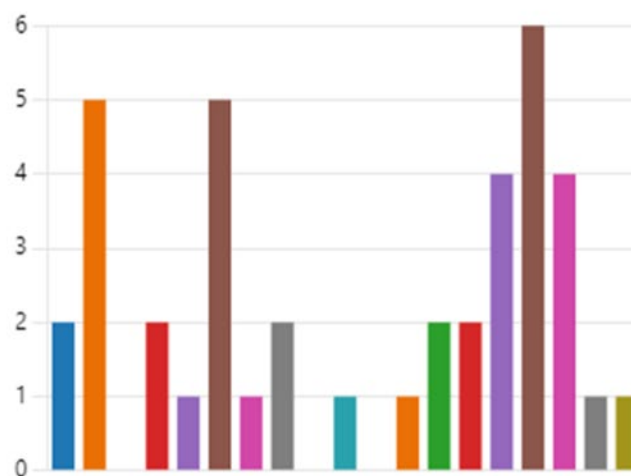
Departments Interested In (Rank highest to lowest)

Mayor's Office	20
Parks and Recreation	16
Public Works	16
Neighborhood Safety	15
Planning & Economic Development	12
City Council/City Clerk	10
Citywide	10
Financial Empowerment	8
Police	7
City Attorney's Office	6
Financial Services	6
Human Rights and Equal Economic Opportunity	5
Library	5

Safety of Inspections	5
Human Resources	3
Water	3
Technology and Communications	2
Emergency Management	1
Fire and Paramedics	1

Submission by District Councils

Eastview - Conway - Battle Cree...	2
Greater East Side (District Council...	5
West Side (District Council 3)	0
Dayton's Bluff (District Council 4)	2
Payne-Phalen (District Council 5)	1
North End (District Council 6)	5
Frogtown (District Council 7)	1
Summit-University (District Cou...	2
West 7th/West End (District Cou...	0
Como (District Council 10)	1
Hamline Midway (District Council...	0
St. Anthony Park (District Council...	1
Union Park (District Council 13)	2
Macalester-Groveland (District ...	2
Highland Park (District Council 1...	4
Summit Hill (District Council 16)	6
Downtown (District Council 17)	4
I do not know.	1
I prefer not to say.	1



Audit Topic Areas to Explore (order by number of interests)

- **Impact/Effectiveness of work**

Affected Department(s): City Attorney, City Council, HREEO, Mayor, Parks and Recreation, PED, Police, and Public Works

Specific Areas of Consideration:

- Department audit of all affected departments: budget allocations, program initiatives, snow removal, street maintenance and condition, infrastructure, responsible spending, bike trail construction, tree disposal, measurable performance.

- **Street Maintenance**

Affected Department(s): Parks and Recreation and Public Works

Specific Areas of Consideration:

- Street maintenance program, i.e., snow plowing, repairs, sweeping, etc.
- Explore other financial options

- **Safety**

Affected Department(s): Office of Neighborhood Safety, Parks and Recreation, and Police

Specific Areas of Consideration:

- Increase in crime affecting neighborhood safety and juvenile crime
- Accountability

- **Information/Transparency**

Affected Department(s): Department of Safety and Inspection and Planning and Economic Development

Specific Areas of Consideration:

- Criminal justice system inequities and lack of data
- Safety of city streets

- **Affordable Housing**

Affected Department(s): Department of Safety and Inspection and Planning and Economic Development

Specific Areas of Consideration:

- Homelessness
- Impediments and obstacles to construction of affordable housing

- **Bike Lanes**

Affected Department(s): Public Works

Specific Areas of Consideration:

- Cost and justification of bike lanes construction:
 - The cost/benefit of separated bike lanes (located on/along streets, not in parks or along the river) versus on-street bike lanes. How much more do separated lanes cost?
 - Is there evidence on increased safety in St Paul? Is it being tracked?
 - Is there evidence of increased use? Is it being tracked?
 - What is the percentage the transportation mode share?

- **Business Development**

Affected Department(s): Planning and Economic Development

Specific Areas of Consideration:

- Restore growth to downtown Saint Paul

- **Customer Service/Accessibility**

Affected Department(s): Citywide

Specific Areas of Consideration:

- Timeliness in departments' responses to citizen inquiries

- Accountability and union membership
- Percentage of city employees who are resident vs nonresident
- Leverage of city leadership over unions regarding inadequate city services
- City's action to fill city job vacancy with qualified city residents
- Availability of department director's direct live over the complaint general telephone number

- **Environmental**

Affected Department(s): Citywide and Mayor

Specific Areas of Consideration:

- Climate Justice: How are departments coordinating effort and accountability?

- **Garbage**

Affected Department(s): Public Works

Specific Areas of Consideration:

- Trash pickup restructure
- Lack of customer service support from Waste Management
- Garbage services should be financed by the city like recycling

- **Resident Concerns**

Affected Department(s): Public Works

Specific Areas of Consideration:

- Transparency and honesty regarding the department's communication and holding private contractors accountable for poor work

- **Staffing**

Affected Department(s): City Clerk

Specific Areas of Consideration:

- Data request and timeliness, i.e., bike plan

- **Transparency**

Affected Department(s): Human Resources and Mayor

Specific Areas of Consideration:

- Audit of Mayor staff hiring and department budget spending

- **Youth Workforce**

Affected Department(s): Office of Neighborhood Safety and Police

Specific Areas of Consideration:

- Investing in youth programs and restore totem town

City Doing Well

Affected Department(s): Citywide

- Performance of Audit Committee
- Park facilities are beautiful and well-maintained
- Small business support
- New initiatives, i.e., guaranteed income, college savings account

- Police and Fire
- Garbage pickup
- Affordable housing projects
- Customer services and respect for residents
- Rondo reparations work
- Re/Planting trees and removal of diseased trees

City Needs to Improve

Affected Department(s): Citywide

- Affordable Housing
- Budget and Taxes are increasing
- Better explanation of budget spending
- Streets – basic services such as street maintenance, snow plowing
- Better policing
- Correlation between what the State Legislative priorities to city
- Safety
- Trust
- Community Engagement