

#805632 1709 Scheffer Ave - Q3 2024 Assessment Inquiry

Submitted November 1, 2024 at 08:09
Received via Phone call (inbound)
Requester Andrew S Busteed

Status category Closed
Ticket status Solved
Type Question
Priority Normal
Group PW - Garbage
Assignee Jillian Barden

Latitude/Longitude -93.17257,44.92173
Location 1709 Scheffer Ave, Saint Paul, Minnesota, 55116
Other Telephone 16516905138

Property ID Number 092823430051
Billing period for Delinquent Garbage Bill Assessment Quarter 3 (July - September)

Billing year for Delinquent Garbage Bill Assessment 2024

Total amount due for Delinquent Garbage Bill Assessment 6.12

Stated Reason for Appeal (if given) PO was told there was processing issues for a couple day and he was one of the ones affected
Other Name Andrew

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment? No

Garbage Hauler Aspen Waste Systems
Have you contacted your hauler about this garbage bill before? No

Do you need an interpreter? No

Gaby Cimadevilla November 1, 2024 at 08:09

Internal note

Call from: +1 (651) 690-5138
Call to: +1 (651) 413-6624
Time of call: November 1, 2024 at 1:09:23 PM UTC
Answered by: Gaby Cimadevilla

Gaby Cimadevilla November 1, 2024 at 08:27

Internal note

Consultation call
Initiated by: Gaby Cimadevilla
Received by: Jillian Barden

Jillian Barden November 1, 2024 at 08:27

Internal note

Call transferred.
From: Gaby Cimadevilla
To: Jillian Barden

Jillian Barden November 1, 2024 at 08:33

Internal note

Inbound call from +1 (651) 690-5138

Call Details
Call from: +1 (651) 690-5138
Call to: +1 (651) 413-6624
Time of call: 2024-11-01 13:09:23 UTC
Location: Twin cities amf, Minnesota, United States

Answered by: Jillian Barden
Length of phone call: 23 minutes, 50 seconds

Jillian Barden November 1, 2024 at 08:33

Internal note

PO was told there was processing issues for a couple day and he was one of the ones affected

Jillian Barden November 1, 2024 at 16:26

Internal note

Outbound call to +1 (651) 690-5138

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 690-5138

Time of call: 2024-11-01 21:25:34 UTC

Called by: Jillian Barden

Length of phone call: 55 seconds

Jillian Barden November 1, 2024 at 16:28

Internal note

Mailbox full and could not leave a message. Will try again next week.

Basically PO receives late fee every quarter but because it is less than \$5, Aspen does not send it in for assessment. However, this last quarter he ended up with 2 late payments.

He called aspen and talk to 3 people, and was rude to all three of them. He was not rude to me, but said he expects to have this taken care of and doesn't want to know the resolution to my inquiry.

Jillian Barden November 4, 2024 at 10:27

Internal note

Outbound call to +1 (651) 690-5138

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 690-5138

Time of call: 2024-11-04 16:25:40 UTC

Called by: Jillian Barden

Length of phone call: 2 minutes, 18 seconds

Jillian Barden November 4, 2024 at 10:28

Internal note

Left VM stating the \$6.12 assessment is valid