

## Pillsbury, Clare (CI-StPaul)

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**From:** grevering.sph@gmail.com  
**Sent:** Thursday, January 14, 2021 9:55 AM  
**To:** Swanson, Christopher (CI-StPaul)  
**Cc:** Pillsbury, Clare (CI-StPaul)  
**Subject:** FW: 1252 EARL STREET- (Q3 2020) Assessment Error/Complaint Inquiry

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Think Before You Click: This email originated outside our organization.**

Clare,  
Please see update from Kim.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>  
**Sent:** Thursday, January 14, 2021 9:40 AM  
**To:** grevering.sph@gmail.com; Miron, Julie <Julie.Miron@advanceddisposal.com>  
**Cc:** Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>  
**Subject:** RE: 1252 EARL STREET- (Q3 2020) Assessment Error/Complaint Inquiry

Below is a few conversations with the resident along with Q2,3 and 4.

CUSTOMER WANTED TO TALK WITH A TEAM LEAD OR MGR IN REGS TO FINANCES, INF HER THAT WE CANT CHANGE ANYTHING ABOUT THE BILL DUE TO THE CONTRACT, SHE HAS THE LOWEST PRICE THAT IS OFFERED, SHE WOULDN'T GO INTO DETAIL ON WHAT SHE WANTED. SENT TO EUGENE. MARY 651-771-8768  
SK

Spoke with mary. Mary stated it was her american civil rights dutie to choose who her trash hauler is. I advised customer that she will have to contact city toform a complaint about not wanting service. I advise customer that any complaint about not wanting service goes to the city. customer stated iw as trying to push it off to someone else and advised she can log into the city of st paul website and alll information wil lbe thihere so she can have names and phonen umbers and email to those peopl e she canreach out to to put in a complaint about the city of stpaul.

maruy 651-771-8768

er

### Invoice Details

Info	Trans. Date	Trans. Type
0001-002	7/9/2020	Service
0001-002	7/23/2020	Service
0001-002	8/6/2020	Service
0001-002	8/20/2020	Service
0001-002	9/3/2020	Service
0001-002	9/17/2020	Service
0001-002	10/5/2020	Period
0001-999	10/5/2020	Tax
0001-999	10/5/2020	Tax

### Invoice Details

Info	Trans. Date	Trans. Type
0001-002	4/16/2020	Service
0001-002	4/30/2020	Service
0001-002	5/14/2020	Service
0001-002	5/28/2020	Service
0001-002	6/11/2020	Service
0001-002	6/25/2020	Service
0001-002	7/6/2020	Period
0001-999	7/6/2020	Tax
0001-999	7/6/2020	Tax
	7/31/2020	Adjustment

### Invoice Details

Info	Trans. Date	Trans. Type
0001-002	1/9/2020	Service
0001-002	1/23/2020	Service
0001-002	2/6/2020	Service
0001-002	2/20/2020	Service
0001-002	3/5/2020	Service
0001-002	3/19/2020	Service
0001-002	4/2/2020	Service
0001-002	4/6/2020	Period
0001-999	4/6/2020	Tax
0001-999	4/6/2020	Tax

Thank you

**Kim Shannon | Operations Support/Administrative Assistant/Scale Operator**



309 Como Avenue | Saint Paul | MN 55103

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]

**Sent:** Wednesday, January 13, 2021 4:24 PM

**To:** Shannon, Kimberly <[Kim.Shannon@advanceddisposal.com](mailto:Kim.Shannon@advanceddisposal.com)>; Miron, Julie <[Julie.Miron@advanceddisposal.com](mailto:Julie.Miron@advanceddisposal.com)>

**Cc:** Smith, James <[Jim.Smith@advanceddisposal.com](mailto:Jim.Smith@advanceddisposal.com)>; Williams, Tim (DFW) <[Tim.Williams@advanceddisposal.com](mailto:Tim.Williams@advanceddisposal.com)>

**Subject:** FW: 1252 EARL STREET- (Q3 2020) Assessment Error/Complaint Inquiry

Kim,

Please see information and request below.

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>

**Sent:** Wednesday, January 13, 2021 3:42 PM

**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

**Cc:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>

**Subject:** 1252 EARL STREET- (Q3 2020) Assessment Error/Complaint Inquiry

Please forward to Advanced Disposal:

**Property Address & PID:** 1252 EARL STREET (PID: )

**Property Owner:** MARY J KONSELA

**Phone Number or Email:** 651-771-8768

**Pending Assessment Amount:**

**Quarter Pending Assessment is For:** \$2.88

**Summary of Issue:** Property owner is unsure as to whether they made a late payment during Quarter 3 2020. Please provide the following information for Q2 – Q4 2020:

- Invoice and Payment History
- Late Fees/Credits added to the account
- History of Contact with the Owner



**SAINT PAUL**  
**MINNESOTA**

**Clare Pillsbury**

Management Assistant I  
Saint Paul Public Works  
Pronouns: she/her/hers  
Saint Paul City Hall Annex  
15 W. Kellogg Blvd.  
Saint Paul, MN 55102

P: 612-266-8862

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