



The Most Livable
City in America

CITY OF SAINT PAUL
Melvin W. Carter, Mayor

1500 City Hall Annex
25 W. Fourth Street
Saint Paul, MN 55102-1660

Fax: 651-266-6222

Tri Nguyen
521 Hawthorne Woods Dr
Eagan MN 55123-3060

June 25, 2019

Dear Saint Paul Property Owner,

You are receiving this letter because you have indicated to the City that you believe the delinquent charge for garbage services at your property 558 SHERBURNE AVE is in error. We have reviewed your request and have determined that the charge for your garbage service was not made in error. You are responsible for paying the City \$277.36 for garbage service during Quarter 1 2019 (January – March). The following is the reason for the charge.

REASON FOR CHARGE

According to information provided by Highland Sanitation, the tenants at your property set out overflowing garbage carts. Please refer to the following photos:



An Affirmative Action Equal Opportunity Employer



Need this translated? Call us at 651-266-6100

Necesita esta traducción? Comuníquese con nosotros al 651-266-6100

Ma u baahan tahay tarjamadaan Naga soo wac 651-266-6100

Xav tau qhov no txhais los? Hu rau peb ntawm 651-266-6100



2019-03-28T11:31:24.721 Vehicle: 3104 Route: RL 01-4 Position: 44.95609131, -93.12411076
Customer #: 025020 TRI NGUYEN 558 SHERBURNE AVE # UPPER, SAINT PAUL, MN, 551031945



2019-03-07T11:55:17.125 Vehicle: 3104 Route: RL 01-4 Position: 44.9563354, -93.12351986
Customer #: 025020 TRI NGUYEN 558 SHERBURNE AVE, SAINT PAUL, MN, 55103



2019-02-08T14:08:08.976 Vehicle: 3104 Route: RL 01-5 Position: 44.9561614, -93.1233182
Customer #: 025020 TRI NGUYEN 558 SHERBURNE AVE, SAINT PAUL, MN, 55103



2019-02-01T11:48:49.866 Vehicle: 3104 Route: RL 01-5 Position: 44.9565182, -93.1237176
Customer #: 025020 TRI NGUYEN 558 SHERBURNE AVE, SAINT PAUL, MN, 55103



2019-01-24T11:03:04.919 Vehicle: 3104 Route: RL 01-4 Position: 44.9562428, -93.1232651
Customer #: 025020 TRI NGUYEN 558 SHERBURNE AVE, SAINT PAUL, MN, 55103



2019-01-17T10:36:06.076 Vehicle: 3104 Route: RL 01-4 Position: 44.9562138, -93.1232107
Customer #: 025020 TRI NGUYEN 558 SHERBURNE AVE SAINT PAUL, MN, 55103



Please find enclosed the letter that Highland Sanitation sent to you regarding the overflow bags.

The charges for the extra bags are correct. You are now responsible for paying the above charge to the City.

OPTIONS TO PAY YOUR BILL

You can pay your bill before it is assessed to the property so it does not incur additional charges. Payment can be made by any of the following methods:

1. Pay online from your checking/savings account at www.stpaul.gov/assessments. No additional fee.
2. Pay online using a credit/debit card at www.stpaul.gov/assessments. Bank fee of 2.49%.
3. Pay in person with the City of Saint Paul Assessment Section at 700 City Hall, 15 W. Kellogg Blvd., St. Paul.
4. Mail payment to the address below and include your name and property address.

CITY OF ST PAUL ASSESSMENTS,
700 CITY HALL, 15 WEST KELLOGG BOULEVARD,
ST PAUL, MN 55102-1658

If the City of Saint Paul Assessment office does not receive payment for the delinquent charges by the due date, the City will assess any outstanding charges to the property.

OPTION FOR LEGISLATIVE HEARING

If you wish to continue the dispute, please fill out the form located at www.stpaul.gov/hearinggarbage to request a legislative hearing. You will receive a letter regarding your legislative hearing date, time, and location approximately three weeks before your legislative hearing date. The letter will be titled "Public Hearing Notice and Ratification of Assessment." If you need assistance filling out the online form, please call 651-266-6100.

For more information about the new citywide garbage service, please visit www.stpaul.gov/garbage. If you have questions or believe you have received this letter in error, please call 651-266-6101 or email PW-GarbageAssessmentDisputes@stpaul.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Swanson".

Chris Swanson
Solid Waste Programs Supervisor, Public Works