Jillian Barden

From: Jillian Barden (Public Works Garbage) <garbage@ci.stpaul.mn.us>

Sent: Friday, June 14, 2024 11:15 AM

To: Jillian Barden

Subject: Re: FW: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) -

Assessment Inquiry

Think Before You Click: This email originated outside our organization

See Attatched

On Tue, June 11 at 6:13, Consortium wrote:

Please see response from Highland.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Highland Sanitation <info@highlandsanitation.com>

Sent: Monday, June 10, 2024 4:39 PM

To: 'Greg Revering' <grevering.sph@gmail.com>

Subject: RE: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) - Assessment

Inquiry

I thought because they had not been billed yet on an invoice so I assumed that they would not get turned in until they had been billed on the next invoice for Q2.

Sincerely,
Susan Stewart
Highland Sanitation & Recycling Inc.
From: Greg Revering [mailto:grevering.sph@gmail.com] Sent: Monday, June 10, 2024 10:55 AM To: Highland Sanitation Subject: Fwd: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) - Assessment Inquiry
Sue,
Please see response from Lydia.
Sent from my iPhone
Begin forwarded message:
From: "Jillian Barden (Public Works Garbage)" <garbage@ci.stpaul.mn.us> Date: June 10, 2024 at 10:53:55 AM CDT To: Consortium <grevering.sph@gmail.com> Subject: Re: FW: Fwd: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) - Assessment Inquiry Reply-To: Public Works Garbage <garbage@ci.stpaul.mn.us></garbage@ci.stpaul.mn.us></grevering.sph@gmail.com></garbage@ci.stpaul.mn.us>

The email chain dated March 13th from Tracy states the four \$30 fees were added to her account. Can you clarify why nsf fees were not turned into the city for collection on the Q1 invoice

On Tue, June 4 at 19:24, Consortium wrote:

Please see Highland update.		
Greg Revering		
Chief Manager		
St. Paul Haulers LLC.		
grevering.sph@gmail.com		
763-295-2054		
From: Highland Sanitation <info@highlandsanitation.com></info@highlandsanitation.com>		
Sent: Tuesday, June 4, 2024 4:43 PM To: grevering.sph@gmail.com		
Subject: RE: Fwd: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) - Assessment Inquiry		
Her normal 3 month invoice is \$112.57 the difference is the four nsf fees at \$30 each for a total of \$120.00		
added to the \$112.57. The nsf fees were not turned into the city for collection on the Q1 invoice as they weren't billed on an invoice yet to this resident.		
Please let me know if you have any other questions.		
Sincerely,		
Susan Stewart		
Highland Sanitation & Recycling Inc.		

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com] Sent: Tuesday, June 04, 2024 9:42 AM To: info@highlandsanitation.com Subject: FW: Fwd: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) - Assessment Inquiry Sue, Please see response from Jillian. **Greg Revering** Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com 763-295-2054 From: Jillian Barden (Public Works Garbage) < qarbage@ci.stpaul.mn.us> Sent: Tuesday, June 4, 2024 9:39 AM To: Consortium <grevering.sph@gmail.com> Subject: Re: Fwd: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) -Assessment Inquiry Hello, You have already sent the NSFs to us for assessment. They cannot be added to the Quarter 2 bill. She should

only be charged for Quarter 2 (April - June) 64-gallon service. Lucy has not made a payment because the

Quarter 2 bill is incorrect

On Mon, June 3 at 16:26, Consortium wrote: Please see Highland update. Sent from my iPhone Begin forwarded message: From: Highland Sanitation < info@highlandsanitation.com > Date: June 3, 2024 at 4:22:24 PM CDT To: Greg Revering < grevering.sph@gmail.com > Subject: RE: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) -**Assessment Inquiry** I have attached their last invoice. This invoice does not show the May 1 and June 1 late fees. Sincerely, Susan Stewart

Highland Sanitation & Recycling Inc.

From: Greg Revering [mailto:grevering.sph@gmail.com]

Sent: Saturday, June 01, 2024 11:47 AM

To: Highland Sanitation

Subject: Fwd: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) - Assessment

Inquiry

Sue,

Please see request from Jillian.
Sent from my iPhone
Begin forwarded message:
From: "Jillian Barden (Public Works Garbage)" < garbage@ci.stpaul.mn.us > Date: June 1, 2024 at 10:17:37 AM CDT
To: Consortium <grevering.sph@gmail.com></grevering.sph@gmail.com>
Subject: Re: Fwd: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) -
Assessment Inquiry Reply-To: Public Works Garbage < garbage@ci.stpaul.mn.us >
TCPIY-10. I dolle Works Carbage S <u>darbage(cor.stpadi.mir.ds</u>)
Can you send a breakdown of her Q2 bill? Why is it \$243.83?
On Sat, June 1 at 10:06, Consortium wrote:
Please see Highland update.
Sent from my iPhone
Begin forwarded message:
From: Highland Sanitation < info@highlandsanitation.com >
Date: June 1, 2024 at 9:40:24 AM CDT
To: <u>grevering.sph@gmail.com</u> Subject: RE: FW: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March))
Assessment Inquiry
The balance due is \$243.83 and we have not received a payment.
Circa and b
Sincerely,
Susan Stewart
Highland Sanitation & Recycling Inc.

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]

Sent: Wednesday, May 29, 2024 3:58 PM

To: info@highlandsanitation.com

Subject: FW: FW: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) -

Assessment Inquiry

Sue,

Please see question from Jillian.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Jillian Barden (Public Works Garbage) < garbage@ci.stpaul.mn.us>

Sent: Wednesday, May 29, 2024 3:57 PM

To: Consortium <<u>grevering.sph@gmail.com</u>>; Lydia Campbell <<u>lydia.campbell@ci.stpaul.mn.us</u>> Subject: Re: FW: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March))

- Assessment Inquiry

How much is her Q2 bill right now? Has she submitted a payment?

On Tue, May 14 at 13:58, Consortium wrote:

Please see Highland update.
Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com
763-295-2054
From: Highland Sanitation < info@highlandsanitation.com > Sent: Tuesday, May 14, 2024 12:27 PM To: grevering.sph@gmail.com Subject: RE: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) - Assessment Inquiry
I have attached the correspondence back and forth between Tracy and Lucy.
I have attached the Q1 and Q2 invoices.
I did not send back her original checks. Tracy emailed copies of all the returned checks. Some of these were written on closed accounts which is against the law. If we do not get paid, we will press charges for check fraud.
Lucy has not paid her Q2 invoice.
Sincerely,

Susan Stewart

Highland Sanitation & Recycling Inc.

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]

Sent: Friday, May 10, 2024 3:18 PM **To:** info@highlandsanitation.com

Subject: FW: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) -

Assessment Inquiry

Sue,

Please see the information and request from Lydia.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Lydia (Public Works Garbage) < garbage@ci.stpaul.mn.us>

Sent: Friday, May 10, 2024 2:12 PM

To: Consortium < qrevering.sph@gmail.com>

Subject: 1056 Oxford St N, Saint Paul, Minnesota, 55103 - (Quarter 1 (January - March)) -

Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 1056 Oxford St N, Saint Paul, Minnesota, 55103. Please forward to Highland Sanitation for their input.

Ticket ID#: 544151

Ticket Requester: Lucy P Bloedoorn

Ticket Requester Email: (if available) <u>lucybloedoorn@gmail.com</u>

Ticket Request Phone Number: (if available) +16126000723

Property ID #: 262923230024

Property Address: 1056 Oxford St N, Saint Paul, Minnesota, 55103

Quarter Pending Assessment is for: Quarter 1 (January - March)

Billing year for Pending Assessment: 2024

Pending Assessment Amount: \$293.27

Hauler: Highland Sanitation

Ticket Comments:

On April 19, Highland said that they would send a copy of the invoice from this property. I still have not received that. Lucy is continuing to reach out for assistance. PO shared the email correspondence that she had with Tracy at Highland between 2-29 and 3-6.

- Please send a copy of the Q1 and Q2 invoices.
- Did you send the physical checks back to Lucy as she requested?
- Did you have contact with her after March 6?
- Did you charge the PO nsf fees?
- Has she paid her Q2 bill?

Thank you,
Lydia
City of Saint Paul
Department of Public Works - Garbage
651-266-6101 garbage@ci.stpaul.mn.us
stpaul.gov/garbage