

## Vang, Mai (CI-StPaul)

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**From:** Vang, Mai (CI-StPaul)  
**Sent:** Monday, January 11, 2016 3:43 PM  
**To:** 'Mary Anne Quiroz'  
**Cc:** Martin, Lisa (CI-StPaul); Seeley, Paula (CI-StPaul); Suon, Peov (CI-StPaul)  
**Subject:** RE: 24 Nelson St.Quiroz Ltr.1-6-16

*Ms. Quiroz,*

*Per our phone conversation last Friday, I consulted with the hearing officer and she said she got a feedback from Steve Magner and stated you are in compliance with the Order. We will be granting your appeal on this matter. This will go before the City Council on February 3, 2016 at 5:30 p.m. in Room 300 Council Chambers for final adoption of resolution.*

*NOTE: I apologize. It's on for January 20 Public Hearing at 5:30 p.m. NOT, February 3.*

**Mai Vang**  
Coordinator for Legislative Hearings  
City Council Offices  
15 W. Kellogg Blvd, Ste. 310  
Saint Paul, MN 55102  
Direct: 651-266-8563  
Appeals Line: 651-266-8585  
Fax: 651-266-8574  
[mai.vang@ci.stpaul.mn.us](mailto:mai.vang@ci.stpaul.mn.us)



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**From:** Mary Anne Quiroz [<mailto:maryanne.quiroz@gmail.com>]  
**Sent:** Thursday, January 07, 2016 12:00 AM  
**To:** Vang, Mai (CI-StPaul)  
**Cc:** Martin, Lisa (CI-StPaul); Seeley, Paula (CI-StPaul); Suon, Peov (CI-StPaul)  
**Subject:** Re: 24 Nelson St.Quiroz Ltr.1-6-16

Greetings!

Thank you for your message. I am very disappointed at the lack of communication between the offices/departments. Last Monday, January 28, my husband and I applied for an appeal and paid the \$25 application fee. I was ensured by the clerk at the City Council office that he would communicate my appeal to Mr. Suon and his department.

Last Tuesday, January 29, Mr. Suon arrived at our home because he did not receive the notification of the appeal. In addition, due to a current restraining order on my neighbor across the street who Mr. Suon was conversing with, I was forced to alert the police department as he was within 100 feet of our property. On the same day, (January 29), I spoke to Mr. Suon's supervisor who I believe may be Paula Seeley; she spoke with me about my case very professionally and reassured me that my case would be closed as she verified that the issue

with the alleged code violation on the boulevard was a perennial garden that we have had for the past 3 years (never having received any complaints). I thanked Ms. Seeley as it meant that I did not have to miss work and show up on the scheduled court date of January 5.

Immediately after speaking with Ms. Seeley, I contacted the City Council office where I filed the appeal and left a voicemail stating that I was withdrawing my appeal and will not be showing up at court as my case was to be closed by Ms. Seeley. I followed up on Thursday, January 31 and no one answered the phones.

I beg you to please resolve this issue as my failure to show up at court yesterday was a failure on the lack of communication on your end as well. Please contact me immediately at 651.366.0006.

Thank you,  
Mary Anne Quiroz

On Wed, Jan 6, 2016 at 5:06 PM, Vang, Mai (CI-StPaul) <[mai.vang@ci.stpaul.mn.us](mailto:mai.vang@ci.stpaul.mn.us)> wrote:

*Hello Mr. & Mrs. Quiroz,*

*See attached letter in the above matter.*

**Mai Vang**

Coordinator for Legislative Hearings  
City Council Offices  
15 W. Kellogg Blvd, Ste. 310  
Saint Paul, MN 55102  
Direct: [651-266-8563](tel:651-266-8563)

Appeals Line: [651-266-8585](tel:651-266-8585)



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Fax: [651-266-8574](tel:651-266-8574)  
[mai.vang@ci.stpaul.mn.us](mailto:mai.vang@ci.stpaul.mn.us)



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Ang di lumilingón sa pinanggalingan, di makararating sa paroroonan. (Filipino Proverb Tagalog)  
*One who does not (know how to) look back at his past (where he came from) will not reach his destination.*