



Board of Water Commissioners

November 11, 2024



Rate - Setting Essentials Seminar

November 18-20

Learning Objectives

- 💧 Evaluate financial policies and rate impacts
- 💧 Develop defensible policies that are fair, equitable, and objective
- 💧 Get the rate your utility needs to be successful and still promote community objectives
- 💧 Avoid rate shock by using proven techniques for capital budgeting and analysis
- 💧 Establish cost-of-service rates by applying fundamental methodologies
- 💧 Set fair revenue requirements classify and allocate costs equitably



SPRWS to Host Safe Drinking Water Act 50th Anniversary Event

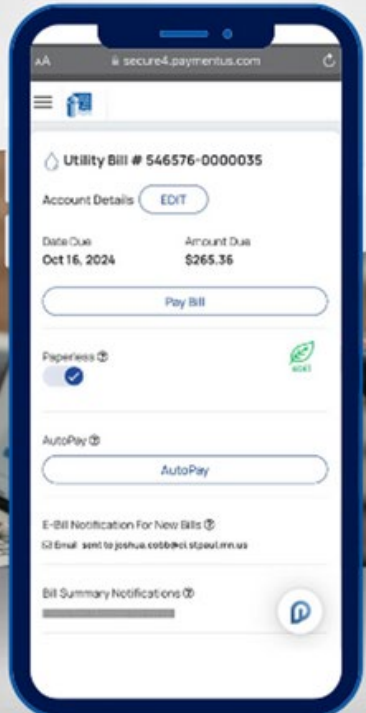
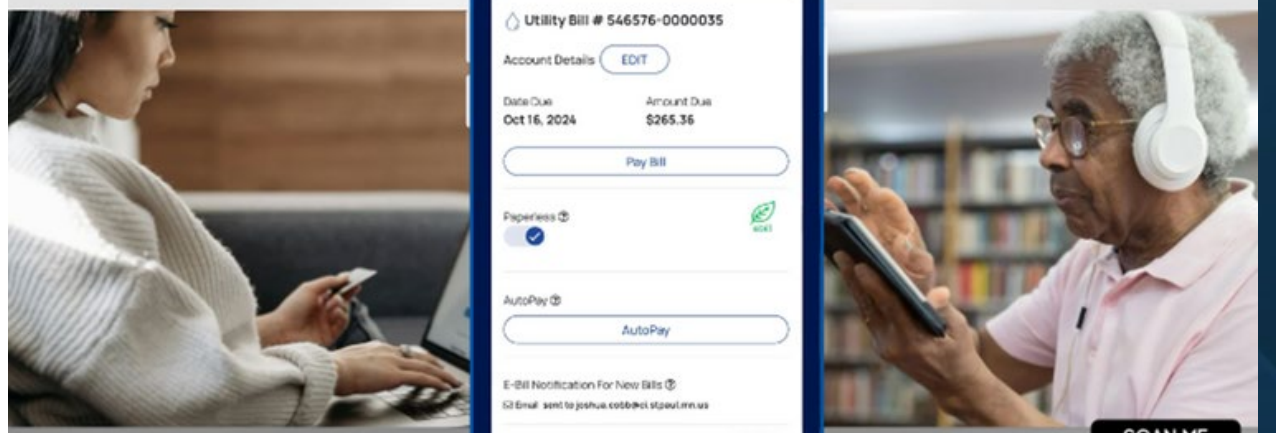
December 16th from 10 - 12

Start time	Activity
10:00 AM	Welcome and introduction by Tom Hogan
10:02 AM	[Governor/Lt. Governor?]
10:05 AM	Commissioner Cunningham
10:08 AM	Lori Blair, Executive Director of MN Rural Water Association
10:11 AM	Raquel Vaske, St Paul Regional Water Services General Manager
10:14 AM	Annika Bankston, Director, Water Treatment & Distribution
10:17 AM	Questions from the media
10:30 AM	Tour of SPRWS




Customer Portal Launching in January 2025

NEW SPRWS ONLINE BILLING & PAYMENT PORTAL
COMING SOON
LOG IN ON TUESDAY, JANUARY 21ST, 2024!



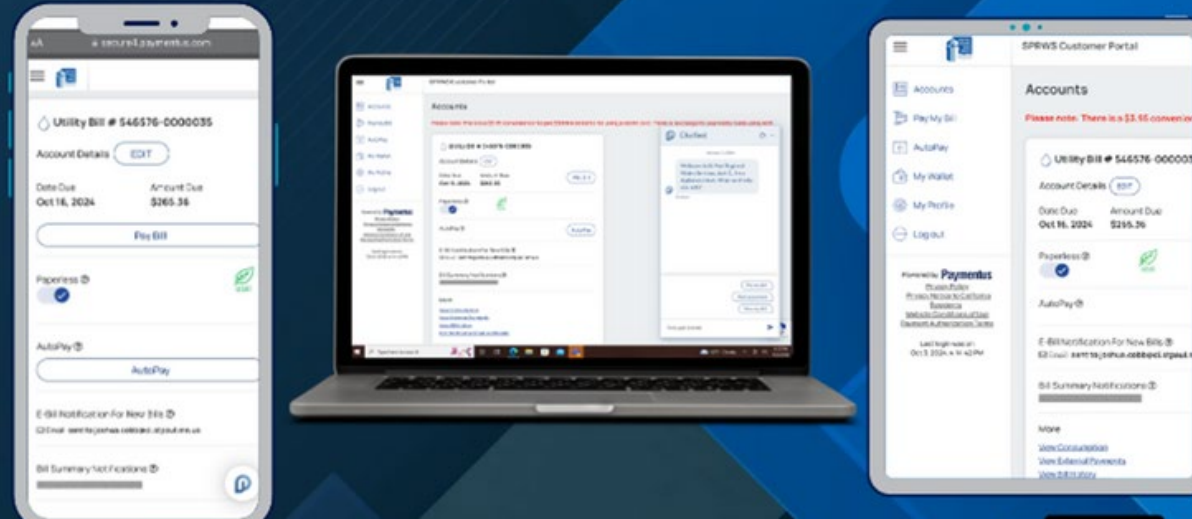
SCAN ME




FOR MORE INFORMATION, PLEASE CONTACT
WATERINQUIRIES@STPAUL.GOV
WWW.STPAUL.GOV {FAQ WEB EXT HERE}

REGISTER NOW

FOR OUR NEW BILLING AND PAYMENT PORTAL TO TAKE ADVANTAGE OF EXPANDED WAYS TO PAY YOUR WATER BILL ONLINE



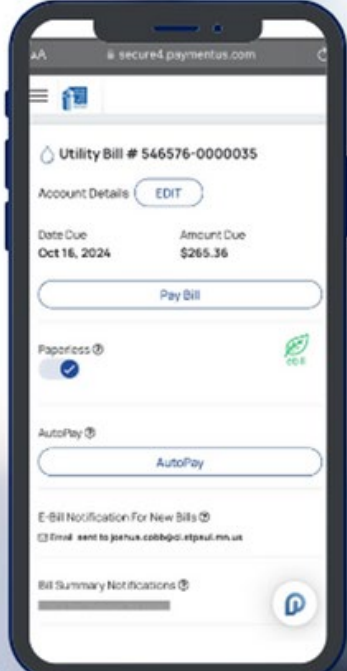
ACCESSIBLE ON ALL DEVICES
NO APP NEEDED
WWW.STPAUL.GOV/WATER




IT'S FINALLY HERE!

NEW Payment Portal for Water Bills is Now Ready!

- Real-Time Updates
- Multiple Pay Options
- Online Autopay Enrollment
- Quick Registration
- 24/7 Access
- User-Friendly Interface
- High Security
- Global Accessibility



SCAN ME



Register Now for Secure, Convenient, & Instant Transactions with Digital Payment Solutions
www.stpaul.gov/water